

Ethically Approved Research - Summary Report

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Full Title of Research Study:	The impact of leadership styles on retention and employee engagement in a national social care agency.
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Student Research

If research was undertaken for an academic award please state:

Official title of the	Master of Science in Strategic Management (Human Resources)
course:	

Abstract:

The author has worked in Tusla and the HSE in various roles since 1999. Throughout her career, the author has seen staff retention as an area of concern in both public sector organisations. Having enjoyed over 20 years working in public sector, in different roles, the author has had experience of different types of leaders and at times questioned her career as a result of negative leadership. Having covered leadership as a module for her Masters Degree, this area interests the author and lead to the decision to research leadership styles. The research set out to investigate if leadership styles have an impact on retention, and if they do, which leadership style will best promote retention levels within an organisation that is competing to retain staff. The purpose of the study is to explore how different leadership styles impacts staff retention which has been identified as an area of concern amongst managers across most industries. The study considers six types of leadership styles and seeks to identify which leadership style best encourages higher retention

levels, and identifies if leadership styles impact employee satisfaction, and therefore promotes higher retention levels.

From literature reviewed, it is evident that there is a gap in research around the effects of leadership styles on retention levels. There is a gap in knowledge in relation to social care agencies internationally. This gap is not confined to allied health professionals but is an area of further research across public sector organisations. Following a review of research literature carried out by Burns & Lynch, (2012), Webb & Carpenter, (2012) and Bairbe et al., (2010.) which all identify retention of social workers to be an issue and an area requiring further research, it was decided that this is an area to research for this thesis. To do this, the researcher carried out primary research by way of qualitative, semi structured interviews with employees of the organisation to get an in-depth understanding of leadership styles and the impact they are having on retention levels and employee satisfaction. The researcher feels that this is an area that requires attention and hopes that the findings of the research will be considered in the delivery of leadership training going forward.

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