

Tusla Data Protection Notice

The Child and Family Agency (Tusla) is a statutory body established under the Child and Family Agency Act 2013.

Tusla is required under section 8 of the Child and Family Agency Act 2013 and under section 3 of the Child Care Act 1991 to promote the development, welfare and protection of children and families.

Tusla is a data controller under the EU General Data Protection Regulation (GDPR) and the Data Protection Act 2018. We are the Controller of your personal data as we decide what information to collect about you and what we will use it for in order to discharge our statutory responsibilities and to provide services to you.

Why We Are Allowed to Use Your Personal

We only use your personal data to provide services to you and as required by law. We are permitted to do so under the General Data Protection Regulation (GDPR) and the Data Protection Act 2018 generally because the legislation under which we operate permits or requires us to process your personal data in order to promote the development, welfare and protection of children and families or, in other words, because:

- the processing is necessary for the performance of tasks carried out in the public interest or in the exercise of official authority vested in us;
- the processing of your personal data is necessary for compliance with a legal obligation to which we are subject;

AND in the case of “special categories of personal data”, also because the processing is necessary for the purposes of provision of medical care, treatment or social services, management of health or social care systems and services.

How to Contact Us for Help:

Tusla, datacontroller@tusla.ie
Brunel Building, +353 1 771 8500
Heuston South Quarter,
St John's Rd W, Kilmainham, Dublin,
Ireland

What Personal Data We Process

The types of personal data which we may collect, use, process or store includes (but is not limited to): First name(s), maiden name and surname, age, date and place of birth, gender, marital status, number of dependents, language of communication, nationality, citizenship, Contact Details, Address, Physical Description

Information relating to family, lifestyle and social circumstances, family and other household members, housing and travel

Information relating to criminal convictions, offences or alleged offences

Special categories of information: Information classified by law as “special categories of personal data” including information about health, medical records, sexual history or sex life, racial and/or ethnic origin, religion and religious beliefs.

How We Collect and Share this Personal Data

We may obtain your information from a variety of sources, including through statutory reporting processes under the Children First Act 2015 and information you give to us or a social worker. We also collect personal data about you from you directly when you engage with us and in order to provide services to you. We may also receive your personal data from, and share your personal data with third parties, e.g. An Garda Síochána, the Health Services Executive, medical professionals, Schools, the Department of Education and Skills, the Adoption Authority of Ireland, the Department of Social Protection, the Department of Justice, the Department of Children, Equality, Disability, Integration and Youth, the Courts Service, the Irish Prison Service, the Probation Service, Guardians Ad Litem and An Garda Síochána Ombudsman Commission, CORU, HIQA, regulatory and professional bodies

Why We Share your Personal Data

We share personal data only to the extent that this sharing is strictly necessary with relevant third parties for the purposes of notifying them of child protection concerns, mandated persons for the purposes of obtaining their assistance with assessing child protection concerns, An Garda Síochána for the purposes of reporting a crime or suspected crime or for the purposes of making a notification to the National Vetting Bureau of An Garda Síochána and other state bodies and government departments. We may share your personal data with health care and education providers, medical, legal or educational professionals and the third parties referred to in this notice where we consider it in your best interest to do so. We may also share your personal data with authorities such as An Garda Síochána or the Garda Síochána Ombudsman Commission if requested to do so to assist a criminal investigation of a serious offence or as required by law.

Your rights

- Right of access
- Right to be informed
- Right to rectification
- Right to erasure (‘right to be forgotten’)
- Right to restriction of processing
- Right to object
- Right to make a complaint to the Data Protection Commission

Data subject rights requests can be made by accessing our requests portal at <https://privacyportal-de.onetrust.com/webform/fdd48e30-6053-43f4-bd8d-038230be01da/6acf5eca-1058-4a2d-96a5-f5840f213970>

How We Keep Your Personal Data Secure

Tusla has technical, administrative, and physical security measures in place to protect your personal data from unauthorised access and improper use; secure our IT systems and safeguard the information.

Retention period

We will keep your information for no longer than is necessary for the purposes for which the information is collected. Our retention periods take into account legal obligation(s) under applicable law to retain data for a certain period of time, statute of limitations under applicable law and regulatory guidance.