



Scan the QR code for resources for parents of children in care.
tusla.ie/parenting-24-seven/information-if-your-child-is-in-care/
Barnardos Parental Advocacy Service Number: 1800 333 355

Communication charter for Tusla staff and parents of children and young people in care

As parents, we expect to...

Be valued as the parents of our children.

Be treated as equals and given respect.

Be shown empathy, compassion,
and receive reassurance.

Be included in and informed about decisions
affecting us or our children.

Parents have told us...

“ It’s very scary for
parents when children
go into care first. ”

“ Parents should
be considered
and included. ”

“ It’s not
always what
is said, it’s
how it’s said. ”

“ To be the best for
our children
sometimes we need
to be minded as well. ”

As Tusla workers, we commit to...

Informing you of Tusla’s role in working in
the best interest of your child.

Working with you and your child to build
positive, trusting relationships.

Keeping you informed of the Care Plan and
decisions affecting you and your child.

Giving you information on other services
when needed.

Respecting you and your child’s privacy
and personal information.

Upholding your rights as a parent.

Recognising your unique experience and
taking time to understand.

