

# REREGISTRATION OF EARLY YEARS SERVICES ONLINE PORTAL GUIDANCE 2019

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#### Structure of Renewal of Registration of Early Years' Service Online Portal Guidance

This document is broken down into several sections. The information boxes here describe what each section contains.

#### **Introductory Information**

Acronyms – List of the abbreviated terms throughout the document.

**Introduction** – Information on the Renewal of Registration for Early Years Services, including the different categories of application depending on the original registration date of the service.

#### **Creating a Portal Account**

**Step By Step Guide-** How to create an account on the portal in order to submit an application for re-registration.

#### Section 1 – Standalone Early Years Services

**Overview of the registration process** – A representation in pictures and words of how Services which offer Early Years Care only are required to register online.

**Portal Guidance –** How to access the portal and submit an application for a Standalone Early Years Service

#### Section 2 – Combined Early Years and School Age Services

**Overview of the registration process** – A representation in pictures and words of how Services which offer both Early Years and School Age Care within the same premises are only are required to register online.

**Portal Guidance** – How to access the portal and submit an application for a Combined Early Years and School Age Service

### **Introductory Information**

This section contains:

Abbreviations and acronyms: a list of the abbreviated terms used throughout the document.

**Introduction:** information on the requirements under the Regulations and the different options on the online portal.

#### Abbreviations and Acronyms

BOM	Board of Management	ССС	City/County Childcare Committee
CIC	Change in Circumstance	DCYA	Department of Children and Youth Affairs
EYI	Early Years Inspectorate	FAQ	Frequently Asked Questions
NVB	National Vetting Bureau		
PIC	Person in Charge	QRF	Quality and Regulatory Framework
RP	Registered Provider	SAC	School Age Care
SAS	School Age Service	SDF	Statutory Declaration Process

#### Introduction

The portal through which to renew your registration of your Early Years Service is now live. This document outlines the application arrangements that are now in place to assist service providers in meeting the registration requirements under legislation.

Early Years Providers who were first granted registration under the Statutory Declaration Form process (SDF) in June 2016 have to reapply for registration (re-registration or registration renewal) by the end of 2019. Registration under the Early Years Regulations (2016) is only permitted for a period of three years, an application for renewal of registration is then required. The registration requirements for all early years' services are set out under Part 12 of the Child & Family Agency Act 2013, and under the Child Care Act 1991, Early Years Services Regulations 2016.

To assist you in this process Tusla have developed an online application process which will facilitate providers who are required to re-register their service by December 2019.

The first part of this document provides a step by step guide of how to register for an account on the online Tusla Portal, in order to proceed with submitting an application. **Please read this section first.** 

The online registration process, and this guidance document, is then broken down into two types **depending on the type of Service you provide:** 

- **1.** Services that provide Early Years Care only. Information on the online application process for these services is outlined in Section 1 of this document, pages 13 20.
- 2. Services that provide both Early Years and School Age Care within the same premises. Information on the online application process for these services is outlined in Section 2 of this document, pages 21 - 28.

Please note that this Guidance Document should be read in conjunction with the Key Messages outlined in the Re-Registration of Early Years Services Document available on the Tusla Website.

## **Creating an account**

This section contains:

**Registering and Login:** Details on how to register on the TUSLA Portal and login to your account.

#### Creating a Portal Account

#### **Getting Started**

To use the Tusla Portal, you will need to register as a user if you have not previously done so.

#### Registering

To register for an account, go to portal.tusla.ie and click on 'Register'.

	TUSLA An Ghaíomhaireacht um Leanaí agus an Teaghlach Child and Family Agency Portal
	r ortar
Lo	gin
	Login instructions
:	Email or roll number
ê	Password
	Next 🔿
<b>a</b> , F	Forgot password 🕹 Register
Dise	claimer Privacy statement

After clicking the 'Register' button, you are presented with a four-step process.

#### Step 1 – Consent

		Portal	
Register			
Step 1 - Consent	Step 2 - Personal	Step 3 - Submission Type	Step 4 - Login Details
As a Tusla Portal user yo submit is false, malicious	vacy statement. u have a responsibility to su s, vexatious or frivolous Tusl	bmit valid and truthful data. If is t a reserves the right to deny you a	ranspires that a report you ccess to the Portal and may be
As a Tusla Veb portal data pri As a Tusla Portal user yo submit is false, malicious required to make a comp Abuse Act, 1998. * I consent	vacy statement. u have a responsibility to su s, vexatious or frivolous Tusl laint to An Garda Siochana t	bmit valid and truthful data. If is t a reserves the right to deny you a under section 5 of the Protections	ranspires that a report you ccess to the Portal and may be For Persons Reporting Child
As a Tusla Portal user yo submit is false, malicious required to make a comp Abuse Act, 1998. *	vacy statement. u have a responsibility to su s, vexatious or frivolous Tusi laint to An Garda Siochana u	bmit valid and truthful data. If is t a reserves the right to deny you a under section 5 of the Protections	ranspires that a report you ccess to the Portal and may be For Persons Reporting Child
As a Tusla Portal user yo submit is false, malicious required to make a comp Abuse Act, 1998. * I consent	vacy statement. u have a responsibility to su s, vexatious or frivolous Tusl laint to An Garda Siochana u	bmit valid and truthful data. If is t a reserves the right to deny you a under section 5 of the Protections	ranspires that a report you ccess to the Portal and may be For Persons Reporting Child

Please review and confirm your consent by checking the "I consent" and clicking on Step 2 button.

Step 2	2 – Perso	onal
--------	-----------	------

		Porta	l i	
gister				
Step 1 - Consent	Step 2 - Personal	Step 3	3 - Submission Type	Step 4 - Login Details
First Name		*	Surname	
Address Line 1		9	Address Line 2	0
Town/city		ð *	Select a County	<b>v</b> 0
Eircode		9	Landline Telephone	
	A Stan 1			Stan 3 🔊
				Step 5

Enter your name and address, please note that fields marked with \* must be entered, and click on Step 3 button.

#### Step 3 – Submission Type

		Portal		
gister				
Step 1 - Consent	Step 2 - Personal	Step 3 - Submission Typ	pe Step 4 - Login De	tails
Business Details Mary's Creche mary@email.com	andang se Report	* Mary Smith * 0000000		
Address 1 Town/city		Address 2 * Kerry		v
EirCode				

Please make sure that Early Years and School Age Service submission type is selected.

#### **Step 4 – Login Details**

TÜSL	An Ghníomhaireacht um Leanaí agus an Teaghlach Chúd and Family Agency
F	Portal
Register	
Step 1 - Consent Step 2 - Personal	Step 3 - Submission Type Step 4 - Login Details
* Email Address	* Confirm Email Address
* Password	* Confirm Password
Mobile Verification	
Enter your mobile number below and click Send. You will receive a code via text message.	The Portal uses mobile phone verification to help ensure that our users are legitimate (just like online banking).
IE (+353) ▼ Send	This means you will receive a code to your mobile phone each time you log in to the Portal.
	This safeguards your security on the Portal.
🕒 Step 3	
Back to login	🔩 Forgot password
Disclaimer	Privacy Statement

Enter your email address and password, both will need to be entered twice for confirmation.

In order to help safeguard your security, the portal uses mobile phone verification, as with online banking. You enter your mobile number and click on the Send button. You will then receive a text message with your code on your mobile phone.

When you have clicked Send, another field will appear for you to enter the code that you received on your phone.

Please enter the	code and click Val	idate.
	Enter code	Validate

Please enter the code and press Validate, if validation is successful, the following popup is displayed:

If you wish, you can choose to tick the option 'Hide my mobile number in my submissions' and your mobile number will not appear in any submissions you make on the Portal, this option can be updated later.

To complete registration, click the blue 'Register' button and a confirmation email will be sent to the email address you provided, open the email and click on the link and you will then be able to log in to the Portal and make submissions.

#### Logging In

Once you have successfully registered, you can return to <u>portal.tusla.ie</u> and log in. Enter your email address and password previously registered and a code will be automatically sent to your mobile phone in a text message and the following screen below is displayed. Enter the code and click the 'Validate' to complete the Login process.



## Section 1 – Standalone Early Years Service (Services providing Early Years Care only)

#### This section contains:

**Overview of the registration process** – a representation in pictures and words of how services that offer Early Years Care only are required to register online.

**Portal Guidance** – How to access the portal and submit an application for a Standalone Early Years Service

#### Overview of the Renewal of Registration Process for Services that offer Early Years Care only.



Submitting an application for an Early Years (only) service

Please note: You must have created an account on the portal (outlined in the earlier section of this document) before you can submit an application.

Once you have made your portal account, log back into the portal via <u>portal.tusla.ie</u>. Enter your email address and password previously registered and a code will be automatically sent to your mobile phone in a text message and the following screen below is displayed. Enter the code and click the 'Validate' to complete the Login process.

_	TUSLA An Control Control	Shníomhaireacht um naí agus an Teaghlach d and Family Agency		
Lo	Login			
We end Plea	have sent a security code to ing in <b>4967</b> ase enter the code and click	your mobile number Validate.		
8	Enter code			
C R	esend code	Validate 🌖		
a, F	orgot password	🚑 Register		
Disc	claimer	D.:		

Once you have back into the portal you will be presented with the Home Screen pictured below.

TÜSLA An Ghníomha Leanaí agus as Child and Famil	aireacht um m Teaghlach ily Agency	
	~	Welcome to the Tusla Portal
A Home		The Tusla Portal allows professional persons, external agencies and schools to securely interact with Tusla. Over time more and more Tusla services will be available on this portal as an alternative to current paper based forms. All information entered on the portal is safely and securely managed.
My Submissions		Click here to view the Portai's Data Privacy Statement.
$\equiv$ New Submission	+	For any queries, email sac.registration@tusla.ie for School Age Service in an Early Years Setting (Centre Based) ev.registration@tusla.ie for Early Years Service (Centre Based)
L My Account	+	sac.registration@tusla.ie for School Age Childminding application.
Contact us		For any queries on the making of a report, or to discuss the content of your report, please contact your local social work team. To see the contact details of your local social work team, see this link: <u>Social Work Teams</u> .
		Childminding Service - User Guide
		School Age Service - User Guide
		Combined (Early Years and School Age Service) - User Guide
		Early Years - User Guide
		Warning: Please familiarise with any deadline(s) relevant to the re+egistration/registration of your service(s). Be aware that submissions take time to process, and deadlines applies to a successful re-registration/registration and not the date of receipt of the submissions. Leaving your submission until the last minute may result in your re-registration/registration not being completed in time. Thus please complete your submission leaving plenty of time. Please note that only fully completed submissions will be accepted. All information must be accurate and comprehensive.

Please click on New Submission on the left hand side of the menu bar. Once you select this option, you will be presented with a choice of submission types. Please select the Early Years Service option.

TUSLA An Ghniomhaireacht Leanai agus an Teagh Child and Pamily Agunc	um lach y			
		Choice		
A Home		Please select the service variant you wish to register.		a
Hy Submissions		Early Years Service	School Age Service	Combined (Early Years and School Age Service)
New Submission	-	Centre Based or Childminder	Centre Based or Childminder	Centre Based
Early Years or School Age Service		Service <b>only</b> provides Early Years	Service only provides School Age Care	Service provides both an Early Years and School Age Service
School Age Childminding		+ Early Years	+ School Age Service	+ School Age Service
My Account	+			
Contact us				

You will then be guided through a sequence of tabs in order to complete a submission to have your Early Years service re-registered. Steps that require a lot of information have a 'pop-up' data entry form.

**Note**: mandatory fields are denoted with an '\*'; you cannot proceed until you enter values in these fields.

There is a step by step Wizard to help you complete the submission. Guidance on completing each step is available by clicking the adjacent green information buttons.

As you work through the Wizard, the progress bar will advise what percentage of the form has been completed. Just click the 'Save & Next' button after each step to save the data entered so far and proceed to the next step.

The first tab for your Early Years Service submission is shown below. It is the **'Start'** tab, and it will advise you on what you will need to do in order to complete the submission, and also provides a support email address, and a link to a list of documents that will need to be uploaded later.



On the 'General' tab, please enter general information about the business and the Early Years service offered.

On the **'Rooms'** tab, please enter information about the rooms used in the Early Years service offered.

On the **'Service Details'** tab, please enter the specific information requested on your Early Years Service. This includes the Company Registration Number. A sample picture of this screen is shown below.

TUSLA An Gibinfomhalreacht um Leanail agus an Tenghlach Child and Pamily Agency												
Welcome 123 comgemail.com	Early Years Se	ervice										
👚 Home	Start	General	Rooms	Service Details	Employment	Registration	Qualifications	Service Questions	Insurance	Upload Document(s)	Payment	Finish
My Submissions			31%									
■ New Submission –	Service Details											6
Early Years or School Age Service	Name of Early Yea	ars Service *					Company Registra	tion Number				
My Account +	Address 1 *						Address 2					
Contact us	asdasd						asdas					
	asdasd						Dublin 14					٣
	Eircode						Name of Company	Secretary				
	asdas											
	Landline Number	•					Mobile Number *					
	dasd											
	Email Address*						Website					
	eqweqwe@emai	il.com										

You will also need to specify details of the people filling the different roles in the service. In the case of the Registered Provider role, this is done by clicking the green button, as demonstrated below:

Registered Provider *	0	
Mary Smith		💼 Delete 🛛 📿 Ed
Person in Charge (If differ	ni) 🚯	
Second Person	0	
Person Acting on Behalf o	the Organisation	

Once this is selected, a new window appears, where specific detail can be entered for a registered provider.

**Note**: if there are two registered providers in the business, that the button should be clicked again, and the details of the other registered provider can then be entered.

If the Person in Charge is different to the Registered Provider(s), please enter the details of the Person in Charge. This is done by clicking the green button similar to above.

If there are Second Persons in the Early Years Service, or if there is a Person Acting on Behalf of the Organisation, please enter their details.

An explanation of each role is available by clicking on the adjacent information buttons.

On the next 3 tabs, you will need to provide details of Employment Records, Professional Registrations, and Qualification records.

On the 'Questions' tab, a range of specific questions need to be answered.

On the **'Insurance'** tab, the details of all relevant insurance polices should be provided.

On the **'Upload Documents'** tab, show below, the following documentation must be submitted:

(A) Documents required by 12<sup>th</sup> December for Re-Registration:

Garda vetting/Police vetting for the proposed Registered Provider and person in charge (*if different*) **Garda Vetting** should be dated within the last 36 months if existing vetting documents are not within the last 3 years please note that you should proceed to submit this with your application but you will need to supply an up to date one when received.

Garda vetting/Police vetting for the "second person" if required (*Childminders/Single Person Operations only*)

Two references for the proposed Registered Provider

Certificate or Registration Number from the Companies Registration Office for services operated by a company

Proof of identity of the proposed Registered Provider

Certificate of Insurance or written confirmation of insurance cover

Statement of Purpose and Function

Safety Statement (Not required for Childminders or Single Person Operations)

Signed Declaration



**Please note:** the following documentation does not need to be submitted at application stage but will be required to be provided by June 2020:

(B) Documents required to be submitted by 30 <sup>th</sup> June 2020:
Floor Plans (Indoor/Outdoor)
Policy on Managing Behaviour
Complaints Policy (Not required for Childminders)
Policy on Administration of Medication
Policy on Infection Control
Policy on Safe Sleep
Fire Certification
Planning Permission
References for Board of Directors /Management where applicable

# All Required Documentation must be uploaded on this page, please do not proceed without attaching all documentation here.

Once all the relevant documentation has been uploaded on this page, please proceed to the Payment Tab.

On the **'Payment'** tab, you will need to make the appropriate payment as per the requirements of the regulations. You will need a valid credit card or debit card.

Once payment is processed, you will need to go to the 'Finish' tab and you will be invited to submit the application, and receive a unique ID application number.

You will also receive an automated email from the Portal confirming the submission of you application. A Registration Support Officer will be in contact via the portal in due course once your application has been assessed.

# Section 2 – Combined Early Years and School Age Service

### This section contains:

**Overview of the registration process** – a representation in pictures and words of how Services which offer both Early Years and School Age Care within the same premises are required to register online.

**Portal Guidance** – How to access the portal and submit an application for a Combined Early Years and School Age Service.

#### Overview of the Registration Process for Combined Early Years and School Age

<u>Services</u>

Service logs on to online portal and creates an account



Select 'New Submission' tab for Early Years and School Age Service



Complete Part 1 Early Years Application form



Select 'Combined (Early Years and School Age Service) option



Download Early Years declaration form, sign and upload along with all required documention



Pay Fee



Proceed to Part 2 School Age Section

\* Can be completed and submitted in January 2020 Submit Part 1 Early Years Application Submitting an application for a Combined Early Years and School Age Service

Please note: You must have created an account on the portal (outlined in the earlier section of this document) before you can submit an application.

Once you have made your portal account, log back into the portal via <u>portal.tusla.ie</u>. Enter your email address and password previously registered and a code will be automatically sent to your mobile phone in a text message and the following screen below is displayed. Enter the code and click the 'Validate' to complete the Login process.



Once you have logged back into the portal you will be presented with the Home Screen pictured below.



Please click on New Submission on the left hand side of the menu bar. Once you select this option, you will be presented with a choice of submission types.

Please select the Combined	(Early Years and	School Age Service)	option.
----------------------------	------------------	---------------------	---------

TÜSLA An Ghniomhainseach Leanai agus an Teagh Chid and Family Agenc	um lach 7			
		Choice		
A Home		Please select the service variant you wish to register.		0
Hy Submissions		Early Years Service	School Age Service	Combined (Early Years and School Age Service)
New Submission	-	Centre Based or Childminder	Centre Based or Childminder	Centre Based
Early Years or School Age Service		Service <b>only</b> provides Early Years	Service only provides School Age Care	Service provides both an Early Years and School Age Service
School Age Childminding		+ Early Years	+ School Age Service	+ School Age Service
Account	+		_	_
Contact us				

You will then be guided through a sequence of tabs in order to complete the Early Years Part 1 Section of the application form in order to re-register your Early years Service. Steps that require a lot of information have a 'pop-up' data entry form.

**Note**: mandatory fields are denoted with an '\*'; you cannot proceed until you enter values in these fields.

There is a step by step Wizard to help you complete the submission. Guidance on completing each step is available by clicking the adjacent green information buttons.

As you work through the Wizard, the progress bar will advise what percentage of the form has been completed. Just click the 'Save & Next' button after each step to save the data entered so far and proceed to the next step.

The first tab for your Early Years Service submission is shown below. It is the **'Start'** tab, and it will advise you on what you will need to do in order to complete the submission, and also provides a support email address, and a link to a list of documents that will need to be uploaded later.



On the 'General' tab, please enter general information about the business and the Early Years service offered.

On the **'Rooms'** tab, please enter information about the rooms used in the Early Years service offered.

On the **'Service Details'** tab, please enter the specific information requested on your Early Years Service. This includes the Company Registration Number. A sample picture of this screen is shown overleaf.

TUSLA An Christenshitrenshi un Leanal agus un Teophlach Child and Family Agency												
Welcome 123 comgernail.com	Early Years S	ervice										
A Home	Start	General	Rooms	Service Details	Employment	Registration	Qualifications	Service Questions	Insurance	Upload Document(s)	Payment	Finish
My Submissions			31%									
■ New Submission –	Service Details											0
Early Years or School Age Service	Name of Early Ye	ars Service *					Company Registra	tion Number				
Average My Account +	qweqw						Address 0					
C outeture	asdasd						asdas					
E Contact us	Town/City *						County *					
	asdasd						Dublin 14					*
	Eircode						Name of Company	Secretary				
	asdas											
	Landline Number	•					Mobile Number *					
	dasd											
	Email Address*						Website					
	eqweqwe@ema	II.com										

You will also need to specify details of the people filling the different roles in the service. In the case of the Registered Provider role, this is done by clicking the green button, as demonstrated below:

Registered Provider *	0				
lary Smith				💼 Delete	🕑 Ed
Person in Charge (If diffe	rent)				
Second Person	0				
Person Acting on Behalf	of the Organisation	0			

Once this is selected, a new window appears, where specific detail can be entered for a registered provider.

**Note**: if there are two registered providers in the business, that the button should be clicked again, and the details of the other registered provider can then be entered.

If the Person in Charge is different to the Registered Provider(s), please enter the details of the Person in Charge. This is done by clicking the green button similar to above.

If there are Second Persons in the Early Years Service, or if there is a Person Acting on Behalf of the Organisation, please enter their details.

An explanation of each role is available by clicking on the adjacent information buttons.

On the next 3 tabs, you will need to provide details of Employment Records, Professional Registrations, and Qualification records.

On the 'Questions' tab, a range of specific questions need to be answered.

On the **'Insurance'** tab, the details of all relevant insurance polices should be provided.

On the **'Upload Documents'** tab, show below, the following documentation must be submitted:

(A) Documents required by 12<sup>th</sup> December for Re-Registration:

Garda vetting/Police vetting for the proposed Registered Provider and person in charge (*if different*) *Garda Vetting* should be dated within the last 36 months if existing vetting documents are not within the last 3 years please note that you should proceed to submit this with your application but you will need to supply an up to date one when received.

Garda vetting/Police vetting for the "second person" if required (*Childminders/Single Person Operations only*)

Two references for the proposed Registered Provider

Certificate or Registration Number from the Companies Registration Office for services operated by a company

Proof of identity of the proposed Registered Provider

Certificate of Insurance or written confirmation of insurance cover

Statement of Purpose and Function

Safety Statement (Not required for Childminders or Single Person Operations)

Signed Declaration



**Please note:** the following documentation does not need to be submitted at application stage but will be required to be provided by June 2020:

(B) Documents required to be submitted by 30 <sup>th</sup> June 2020:
Floor Plans (Indoor/Outdoor)
Policy on Managing Behaviour
Complaints Policy (Not required for Childminders)
Policy on Administration of Medication
Policy on Infection Control
Policy on Safe Sleep
Fire Certification
Planning Permission
References for Board of Directors /Management where applicable

Once all the relevant documentation has been uploaded on this page, please proceed to the Payment Tab.

On the **'Payment'** tab, you will need to make the appropriate payment as per the requirements of the regulations. You will need a valid credit card or debit card.

Once payment is processed, you will need to go to the 'Finish' tab and you will be invited to submit Part 1 of the application, and receive a unique ID application number.

You will also receive an automated email from the Portal confirming the submission of you application. A Registration Support Officer will be in contact via the portal in due course once your application has been assessed.

You will then be invited to complete Part 2 of the application form for your School Age Section of your service.

This can be completed in January 2020 as the Early Years Section is being prioritised at present due to the re-registration deadline.

Part 2 will follow the same format outlined above but will require information and documentation on the School Age Section.

**Note:** there are less tabs needed in this submission, as much of the information provided in the Early Years Service submission is also relevant to this submission. Also, no additional payment will be needed.