

## SERVICE LIMITS

If you cannot contact Tusla and have an immediate concern about the safety of a child, please contact An Garda Síochána.

- The Service is for emergencies only and does not replace the role of your fostering link worker.
- The support offered is always in the context of an emergency situation that has arisen out of hours.
- Unplanned placement disruptions cannot be accommodated by the Emergency Fostering Support Service.



# TUSLA

An Ghníomhaireacht um  
Leanaí agus an Teaghlach  
Child and Family Agency

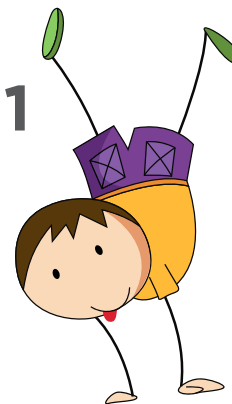
## OPENING HOURS

The Emergency Fostering Support Service is available 365 days a year.

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<b>Monday:</b>	6:00PM - 7:00AM
<b>Tuesday:</b>	6:00PM - 7:00AM
<b>Wednesday:</b>	6:00PM - 7:00AM
<b>Thursday:</b>	6:00PM - 7:00AM
<b>Friday:</b>	6:00PM - 7:00AM
<b>Saturday:</b>	9:00AM - 5:00PM 6:00PM - 7:00AM
<b>Sunday:</b>	9:00AM - 5:00PM 6:00PM - 7:00AM
<b>Bank Holidays:</b>	9:00AM - 5:00PM 6:00PM - 7:00AM

**PHONE:**  
**1890 800 511**



Images credit: [Vecteezy.com](https://www.vecteezy.com)

# Emergency Fostering Support Service

**National Service**

Phone **1890 800 511**

Out-of-Hours  
Phone Support for  
Tusla Foster Carers

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## EMERGENCY FOSTERING SUPPORT SERVICE

### What does this service provide?

Tusla Foster carers can now access a Tusla Social Worker outside of normal office hours. This phone-based support service will assist foster carers in the event that an emergency situation arises regarding a child in your care.

- A social worker is available to listen, support, offer advice and will agree an emergency plan with you until the next working day.
- If your call is in relation to a child protection or serious welfare concern, the social worker will conduct an emergency assessment. A plan will be formulated to ensure the immediate safety of any child or young person in your care.
- A record of all calls to the EFSS will be forwarded to your fostering link worker and the child's social worker, if required.



## WHEN SHOULD YOU CONTACT THE SERVICE?

A Foster Carer may need to contact the Emergency Fostering Support Service for the following reasons:

- If a child in your care is involved in a medical emergency and is brought to hospital.
- If you have medical consent queries.
- If a matter arises regarding your foster child's birth family.
- If an emergency arises within your own family, such as a bereavement.
- If your foster child discloses a serious child protection/welfare concern.
- If you are struggling to manage a challenging incident with your foster child.



## BENEFITS OF THE SERVICE

- Tusla recognises that foster carers should have out of hours support to reflect the reality of family life.
- The aim of the service is to ensure that foster carers have access to support information and advice as needed on an emergency basis.
- The provision of an Emergency Fostering Support Service can help to reinforce a carers own knowledge and skills.