

SERVICE LIMITS

If you cannot contact Tusla and have an immediate concern about the safety of a child, please contact An Garda Síochána.

- The Service is for emergencies only and does not replace the role of your fostering link worker.
- The support offered is always in the context of an emergency situation that has arisen out of hours.
- Unplanned placement disruptions cannot be accommodated by the Emergency Fostering Support Service.



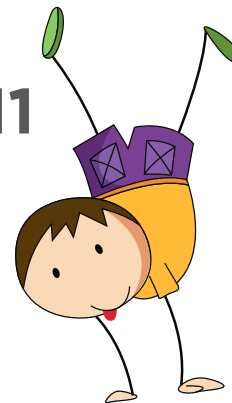
TUSLA
An Ghníomhaireacht um
Leanaí agus an Teaghlach
Child and Family Agency

OPENING HOURS

The Emergency Fostering Support Service is available 365 days a year.

Monday:	6:00PM - 7:00AM
Tuesday:	6:00PM - 7:00AM
Wednesday:	6:00PM - 7:00AM
Thursday:	6:00PM - 7:00AM
Friday:	6:00PM - 7:00AM
Saturday:	9:00AM - 5:00PM 6:00PM - 7:00AM
Sunday:	9:00AM - 5:00PM 6:00PM - 7:00AM
Bank Holidays:	9:00AM - 5:00PM 6:00PM - 7:00AM

PHONE:
1800 800 211



Images credit: [Vecteezy.com](https://www.vecteezy.com)

Emergency Fostering Support Service

National Service

Phone **1800 800 211**

Out-of-Hours
Phone Support for
Tusla Foster Carers

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EMERGENCY FOSTERING SUPPORT SERVICE

What does this service provide?

Tusla Foster carers can now access a Tusla Social Worker outside of normal office hours. This phone-based support service will assist foster carers in the event that an emergency situation arises regarding a child in your care.

- A social worker is available to listen, support, offer advice and will agree an emergency plan with you until the next working day.
- If your call is in relation to a child protection or serious welfare concern, the social worker will conduct an emergency assessment. A plan will be formulated to ensure the immediate safety of any child or young person in your care.
- A record of all calls to the EFSS will be forwarded to your fostering link worker and the child's social worker, if required.



WHEN SHOULD YOU CONTACT THE SERVICE?

A Foster Carer may need to contact the Emergency Fostering Support Service for the following reasons:

- If a child in your care is involved in a medical emergency and is brought to hospital.
- If you have medical consent queries.
- If a matter arises regarding your foster child's birth family.
- If an emergency arises within your own family, such as a bereavement.
- If your foster child discloses a serious child protection/welfare concern.
- If you are struggling to manage a challenging incident with your foster child.



BENEFITS OF THE SERVICE

- Tusla recognises that foster carers should have out of hours support to reflect the reality of family life.
- The aim of the service is to ensure that foster carers have access to support information and advice as needed on an emergency basis.
- The provision of an Emergency Fostering Support Service can help to reinforce a carers own knowledge and skills.