

Quality Policy

TÚSLA
An Ghníomhaireacht um
Leanaí agus an Teaghlach
Child and Family Agency

**EARLY
YEARS
INSPECTORATE**

Children's Services Regulation has a vision for all services regulated by the Early Years Inspectorate to be safe and happy places for children to play, learn and develop.

In order to consistently achieve our objectives, the Early Years Inspectorate is wholly committed to the operation and continual improvement of a quality management system which satisfies the applicable requirements of ISO 9001.

We are committed to:

- Providing a regulatory system consistent with best international practice which delivers the best outcomes for children.
- Meeting and exceeding our stakeholder expectations and requirements.
- Achieving continual improvement of our operations and performance.
- Establishing and reviewing objectives to assist in organisational direction and to drive improvements.
- Creating a proactive approach to quality management.
- Ensuring that accountabilities and responsibilities associated with our activities are clear and understood.
- Advancing children's safety, development, and wellbeing by strengthening partnership and communication with stakeholders.
- Effective regulation by ensuring we have an effective system, and we can identify where regulated services are not meeting the required standard.
- Improved regulatory compliance through providing information, guidance, and support to regulated services to enable them to meet their requirements.
- Enhancing our culture and our team by empowering our people, through strengthening our systems and developing our culture.

Our Quality Policy is communicated throughout the inspectorate and everyone within our organisation should be aware of it and consider it when making important decisions in fulfilling our objectives. Our Quality Policy is reviewed on an annual basis and as needed.

Our Quality Policy is available on the Tusla Hub, Tusla Webpages and on request.



Fiona McDonnell
National Service Director
Children's Services Regulation
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