

# TUSLA CCTV PRIVACY NOTICE

The Child and Family Agency (Tusla) is the dedicated State agency responsible for improving wellbeing and outcomes for children. The Agency operates under the Child and Family Agency Act 2013, a progressive piece of legislation with children at its heart and families viewed as the foundation of a strong healthy community where children can flourish. Tusla is a data controller under the EU General Data Protection Regulation (GDPR) and the Data Protection Act 2018.

This CCTV Privacy Notice informs you about what to expect when Tusla collects personal information about you, in this case, static or moving imagery via CCTV or surveillance systems as you pass through our various Service Areas. Tusla is committed to protecting your personal information, safety and security when you use Tusla services. We are legally obliged to use your information in line with all applicable laws concerning the protection of personal data, including the General Data Protection Regulation (GDPR).

## What information does Tusla collect?

Tusla may collect static or moving imagery via CCTV or surveillance systems. Tusla collects imagery via CCTV cameras and surveillance devices located throughout our offices and service areas.

## For further information contact:

Tusla – Child and Family Agency,  
The Brunel Building, Heuston South Quarter, Saint John's Road West, Dublin 8, D08 X01F

T: +353 1 771 8500 • E: [datacontroller@tusla.ie](mailto:datacontroller@tusla.ie)

## How might Tusla use this information?

Tusla may use CCTV and/or surveillance imagery for a number of purposes including but not limited to the following:

- In order to protect the Agency's buildings and assets, both during and outside of operational hours (such systems may be in operation 24 hours a day, every day);
- In order to promote the health and safety of Tusla staff and visitors;
- In order to support the Gardaí in a bid to deter and detect crime; and
- In order to assist in identifying, apprehending and prosecuting offenders.

## Why does Tusla collect my information?

Tusla collect and use CCTV and/or surveillance imagery as there is a legitimate interest in the protection of organization assets and personnel. CCTV and surveillance imagery may be handled and used by the following recipients to maintain a safe, secure and efficient operation:

- Tusla personnel
- An Garda Síochána - for security or crime prevention purposes.

## What is the retention period?

The data will be retained for maximum of 30 days. However, data may be retained for longer and / or shorter periods where in the opinion of the Agency the events captured may give rise to court proceedings. Imagery is retained in a secure environment and is only accessible by authorised personnel.

## Why is my information shared with third parties?

Some of Tusla's CCTV and/or surveillance camera infrastructure is shared with third parties such as An Garda Síochána. These arrangements are covered by information sharing agreements and Tusla is not responsible for the cameras when in the control of the third party.

We will keep your information within Tusla and our trusted third parties except where disclosure is required by law. Your information may occasionally be processed outside of Ireland for international security and crime prevention purposes.

## How do I make an access request for my information?

Any person whose image has been recorded, has a right to be given a copy of the information recorded, providing that such an image/recording exists (has not been deleted) and provided that an exemption/prohibition does not apply to the release. This information can be provided to data subjects (or their legal representatives), pursuant to an access request where the time, date and location of the recordings is furnished to the Agency and where the provision of that CCTV recording does not place a substantial cost on the Agency.

Data subject rights requests can be made by accessing our requests portal at [www.Tusla.ie](http://www.Tusla.ie). All requests will be recorded, and you may need to provide information to verify your identity and enable us to locate your request. Your request will be handled free of charge within 1-3 months, depending on complexity. We will notify you of any extensions within the first month.



An Ghníomhaireacht um  
Leanaí agus an Teaghlach  
Child and Family Agency