

# TUSLA

For more information  
about this charter please see  
[www.tusla.ie](http://www.tusla.ie) or call 01 771 8500

*"The development of Tusla's  
Children's and Young People's Charters  
is another step in our drive to ensure  
that children and young people can exercise  
a proportionate degree of power, control, choice  
and responsibility over decisions  
affecting their lives."*

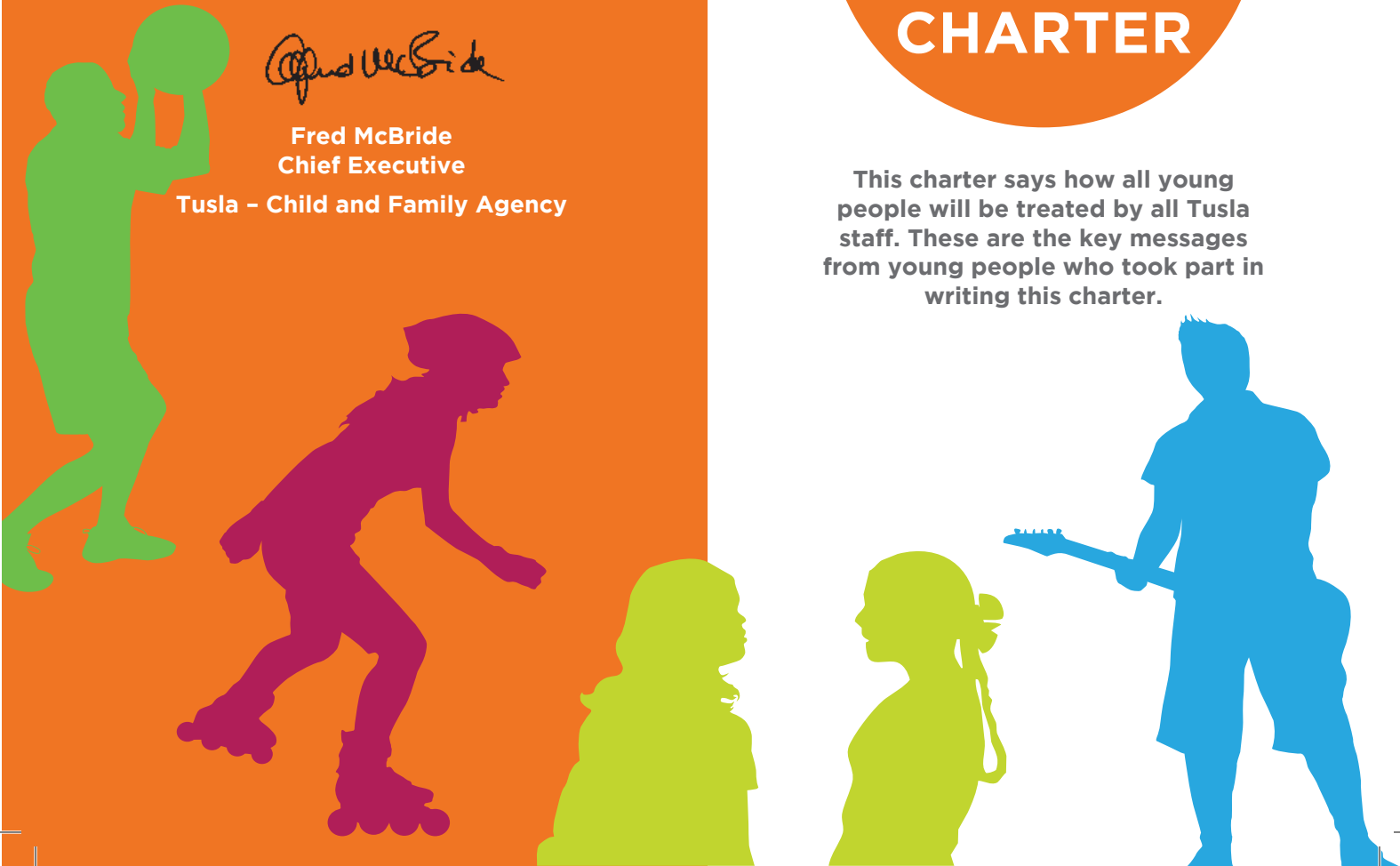


Fred McBride  
Chief Executive

Tusla - Child and Family Agency

## NATIONAL YOUNG PEOPLE'S CHARTER

This charter says how all young  
people will be treated by all Tusla  
staff. These are the key messages  
from young people who took part in  
writing this charter.



# As YOUNG PEOPLE we want Tusla workers to:



## Tusla workers will:

- Be suitable for their job.
- Respect young people and put their best interests first.
- Listen to and involve young people in plans and decisions.
- Give clear information about who they are, what they do, what will happen and when things will happen.
- Understand young people and their situation.
- Build positive, caring and trusting relationships with young people.
- Meet young people where they are comfortable and have privacy.
- Help families to care for young people.
- Respect young people's privacy and confidentiality as far as possible.
- Get young people other services when needed.
- Be realistic and honest about what Tusla can do.