

Tusla Early Years Inspectorate Parent/Guardian Feedback

Tusla welcomes all feedback from Parents/Guardians about early years services. Feedback helps inform the inspection process and improves service provision. **** Please note, if you have a complaint or are concerned about the quality of an early years service, you should first speak to the staff/manager or childminder. If your issue cannot be resolved with the service provider, you can contact the [Tusla Early Years Inspectorate](#).

Name and Address of Service

Does your child attend?

Full-time basis (5 or more hours a day)	Part-time basis (3.5 up to 5 hours a day)	Sessional basis (up to 3.5 hours a day)	A Childminding Service	A drop in
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How old is your child?

Less than 1 yr old	1 - 2 yrs old	2 - 3 yrs old	4 - 5 yrs old	More than 5 yrs old
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How long is your child attending this service?

Less than 6 months	6 -12 months	1 - 2 yrs	3 - 4 yrs	More than 4 yrs
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please tick the box that best describes how you feel about the following statements

I am happy with this service

Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

My child is happy in this service

Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

There is a good atmosphere in the service

Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Issues arising in the service are dealt with appropriately

Strongly Agree

Agree

Undecided

Disagree

Strongly Disagree

I am satisfied with the safety of the service

Safety covers things like the childminder's home, the buildings, security signing your child in and out of the service, storage of harmful materials, supervision of the children, first aid, fire safety.

Strongly Agree

Agree

Undecided

Disagree

Strongly Disagree

I am satisfied with the relationships in the service

Relationships cover the way the childminder or staff interacts with the children, the way they interact with you, the way they interact with each other, and the way the children interact with each other.

Strongly Agree

Agree

Undecided

Disagree

Strongly Disagree

I am satisfied with the play/ learning opportunities provided for my child in this service

Play/learning opportunities include the range of experiences available, the creativity of the approach to play/learning, how the activities are structured, the equipment available, bringing evidence of work home.

Strongly Agree

Agree

Undecided

Disagree

Strongly Disagree

I am satisfied with the governance (management) of the service

Good governance includes having suitably qualified and vetted staff, using a 'key person' system, having low staff turnover, good communication with you about your child and the service.

Strongly Agree

Agree

Undecided

Disagree

Strongly Disagree

I am satisfied with the premises and facilities

This includes the maintenance of the premises or the childminder's home, the sleep and rest facilities for your child, the availability of indoor and outdoor play areas and toileting facilities.

Strongly Agree

Agree

Undecided

Disagree

Strongly Disagree

Please use this space to comment on any aspect of the service if you wish

(Optional)

Name

Date

Contact Details