

# Quarterly Management Data Activity Report

Quarter 4 2014



An Ghníomhaireacht um  
Leanaí agus an Teaghlach  
Child and Family Agency

Tusla Quarterly Management Data Report		Data Timing	No Return	Outturn 2013		Target/Estimated Activity Level 2014		Target/EAL YTD	Quarter 1 2014 (March)		Quarter 2 2014 (June)		Quarter 3 2014 (September)		Quarter 4 2014 (December)		Reported Activity YTD		% var Activity YTD v Tar/EAL YTD
				No.	%	No.	%		No.	%	No.	%	No.	%	No.	%			
				Estimated Activity levels															
Early Years Inspectorate Activity																			
Number of notified Early Years Service in operational areas	National	Q		4,697		4,092			4,698		4,717		4,687		4,670		4,670		14%
	DML			1,284		1,123			1,288		1,297		1,288		1,291		1,291		15%
	DNE			1,068		923			1,057		1,064		1,081		1,068		1,068		16%
	SOUTH			1,082		923			1,085		1,094		1,087		1,082		1,082		17%
	WEST <sup>2</sup>			1,263		1,123			1,268		1,262		1,231		1,229		1,229		9%
Number and % of Early Years Services which received an annual or first inspection <sup>1.5</sup>	National	Q		1,780	38%		59%	59%	337	7%	376	8%	274	6%	339	7%	1,326	28%	-52%
	DML			410	32%		59%	59%	77	6%	62	5%	56	4%	58	5%	253	20%	-67%
	DNE <sup>4</sup>			231	22%		59%	59%	41	4%	55	5%	49	5%	48	4%	193	18%	-69%
	SOUTH			523	48%		59%	59%	95	9%	59	5%	68	6%	69	6%	291	27%	-54%
	WEST <sup>2</sup>			616	49%		59%	59%	124	10%	200	16%	101	8%	164	13%	589	47%	-21%
Number of notified full day Early Years Services	National	Q		1,591	34%	1,550			1,601	34%	1,611	34%	1,598	34%	1,534	33%	1,534	33%	-1.0%
	DML			499	39%	475			504	39%	509	39%	507	39%	444	34%	444	34%	-6.5%
	DNE			398	37%	390			398	38%	403	38%	396	37%	397	37%	397	37%	1.8%
	SOUTH			329	30%	320			330	30%	332	30%	329	30%	327	30%	327	30%	2.2%
	WEST <sup>2</sup>			365	29%	365			369	29%	367	29%	366	30%	366	30%	366	30%	0.3%
Number and % of full day services which received an annual or first inspection <sup>1.5</sup>	National	Q		763	48%		60%	60%	111	7%	118	7%	148	9%	142	9%	519	33%	-46%
	DML			315	63%		60%	60%	20	4%	24	5%	35	7%	37	7%	116	23%	-61%
	DNE			103	26%		60%	60%	10	3%	17	4%	31	8%	20	5%	78	20%	-67%
	SOUTH			181	55%		60%	60%	43	13%	13	4%	41	12%	20	6%	117	36%	-41%
	WEST <sup>2</sup>			164	45%		60%	60%	38	10%	64	18%	41	11%	65	18%	208	57%	-5%
Number of Early Years services complaints received	National	Q		361					71		81		75		47		274		
	DML			70					30		24		25		13		92		
	DNE			166					17		29		26		14		86		
	SOUTH			50					12		10		13		10		45		
	WEST <sup>2</sup>			75					12		18		11		10		51		

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				No.	%	No.	%		No.	%	No.	%	No.	%	No.	%	No.	%	
Number and % of early years Services complaints investigated	National	Q		311	86%		100%		65	92%	78	96%	61	81%	46	98%	250	91%	-9%
	DML			68	97%		100%		28	93%	23	96%	17	68%	13	100%	81	88%	-12%
	DNE			130	78%		100%		17	100%	26	90%	21	81%	11	79%	75	87%	-13%
	SOUTH			50	100%		100%		11	92%	12	120%	11	85%	12	120%	46	102%	2%
	WEST <sup>2</sup>			63	84%		100%		9	75%	17	94%	12	109%	10	100%	48	94%	-6%
Number of prosecutions taken of early years services during the reporting period <sup>3</sup>	National	Q		7					0		0		1		1		2		
	DML <sup>3</sup>			3					0		0		0		0		0		
	DNE			0					0		0		0		1		1		
	SOUTH			1					0		0		0		0		0		
	WEST <sup>2</sup>			3					0		0		1		0		1		

<sup>1</sup> As the number of early Years Services fluctuates throughout the year the target for Annual/First Inspections of Early Years Service (All Centres and Full day services) historically is based upon the outturn figures for previous year. (e.g. 59% target of outturn previous year)

<sup>2</sup> Please note Q1 data for the West contains an ESTIMATED return for Sligo Leitrim West Cavan. The estimate has been based on the actual verified returns for the period Q1 2012 - Q1 2013 (incl.) An actual return for the Q1 2014 period has not been possible as there was no Early Years Inspector or Administrator in place in the SLWC area since Q2 2013. This situation has been now been resolved with staff in place from early April 2014.

<sup>3</sup> Following a continual metric review the figures for number of prosecutions have been amended for all quarters.

<sup>4</sup> Following a validation exercise the number of Inspections for DNE for Q1 has been amended upwards since the publication of the Quarter 1 Report

<sup>5</sup> Following a review of the inspection metrics the percentage of inspections completed quarterly against the percentage of the number of centres operating end of previous year have been amended for all quarters 2014 and YTD/Outturn

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				No.	%	No.	%		No.	%	No.	%	No.	%	No.	%			
				Family Support Services															
The number of children referred to FSS by Social Work, during the reporting period	National	Bi-Annual		New metric for 2014		Demand Led					2,908				3,115		6,023		
	DML					Demand Led					678				877		1,555		
Coverage 50%	DNE		DCN & L/M			Demand Led					91				213		304		
	SOUTH <sup>1</sup>					Demand Led					777				766		1,543		
	WEST					Demand Led					1,362				1,259		2,621		
The number of families referred to FSS by Social Work, during the reporting period	National	Bi-Annual		New metric for 2014		Demand Led					1,848				1,786		3,634		
	DML					Demand Led					360				319		679		
Coverage 50%	DNE		DCN / DN			Demand Led					254				241		495		
	SOUTH <sup>3</sup>					Demand Led					398				398		796		
	WEST					Demand Led					836				828		1,664		
The number of children referred to FSS by Other sources, during the reporting period	National	Bi-Annual		New metric for 2014		Demand Led					9,260				8,456		17,716		
	DML					Demand Led					1,330				1,615		2,945		
Coverage 50%	DNE		DCN / DN			Demand Led					1,191				1,306		2,497		
	SOUTH <sup>2</sup>					Demand Led					853				847		1,700		
	WEST					Demand Led					5,886				4,688		10,574		
The number of families referred to FSS by Other sources, during the reporting period	National	Bi-Annual		New metric for 2014		Demand Led					6,784				7,810		14,594		
	DML					Demand Led					1,041				807		1,848		
Coverage 50%	DNE		DCN / DN			Demand Led					152				1,602		1,754		
	SOUTH <sup>4</sup>					Demand Led					628				610		1,238		
	WEST					Demand Led					4,963				4,791		9,754		
The number of children in receipt of FSS at the end of the reporting period	National	Bi-Annual		New metric for 2014		Demand Led					18,531				20,141		20,141		

	DML					Demand Led					2,346				2,798		2,798		
Coverage 50%	DNE		DCN / DN			Demand Led					1,914				1,249		1,249		
	SOUTH					Demand Led					2,342				2,255		2,255		
	WEST					Demand Led					11,929				13,839		13,839		
The number of families in receipt of FSS at the end of the reporting period	<b>National</b>	Bi-Annual		New metric for 2014		Demand Led					<b>14,977</b>				<b>15,192</b>		<b>15,192</b>		
	DML					Demand Led					1,454				1,575		1,575		
Coverage 50%	DNE		DCN / DN			Demand Led					1,737				1,468		1,468		
	SOUTH					Demand Led					1,727				1,581		1,581		
	WEST					Demand Led					10,059				10,568		10,568		

<sup>1</sup> (Q2 data) The number of children referred to FSS by Social Work includes an estimated extract for the Kerry area from an overall number returned for both social work and other source referrals. It is hoped that a full breakdown will be possible at a later stage.

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				No.	%	No.	%		No.	%	No.	%	No.	%	No.	%			
				Estimated Activity levels															
Children in Care in Education																			
Total number of children in care aged <1 to 17 Years on the last day of the reporting period (as per Monthly Activity return)	National	Q		6,460					6,503		6,506		6,469		6,463		6,463		
	DML			1,564					1,562		1,558		1,538		1,528		1,528		
	DNE			1,498					1,508		1,527		1,513		1,506		1,506		
	SOUTH			1,919					1,940		1,954		1,952		1,951		1,951		
	WEST			1,479					1,493		1,467		1,466		1,478		1,478		
No and % of children in care aged 6 to 16 inclusive	National	Q		4,498	70%	4,474			4,541	70%	4,530	70%	4,508	70%	4,477	69%	4,477	69%	0%
	DML			1,116	71%	1,091			1,080	69%	1,118	72%	1,108	72%	1,084	71%	1,084	71%	-1%
	DNE			1,028	69%	1,043			1,043	69%	1,063	70%	1,060	70%	1,061	70%	1,061	70%	2%
	SOUTH			1,359	71%	1,355			1,362	70%	1,354	69%	1,340	69%	1,327	68%	1,327	68%	-2%
	WEST			995	67%	985			1,056	71%	995	68%	1,000	68%	1,005	68%	1,005	68%	2%
ii). No. and % of children in care between 6 and 16 years, in full time education	National	Q		4,400	98%		96%		4,434	98%	4,402	97%	4,403	98%	4,102	92%	4,102	92%	-4%
	DML			1,063	95%		90%		1,038	96%	1,070	96%	1,064	96%	897	83%	897	83%	-8%
	DNE			1,008	98%		98%		1,018	98%	1,020	96%	1,020	96%	1,027	97%	1,027	97%	-1%
	SOUTH			1,340	99%		95%		1,337	98%	1,328	98%	1,330	99%	1,184	89%	1,184	89%	-6%
	WEST			989	99%		99%		1,041	99%	984	99%	989	99%	994	99%	994	99%	0%
No and % of children in care aged 17 (at the end of the reporting period)	National	Q		506	8%				513	8%	531	8%	525	8%	506	7.8%	506	8%	
	DML			139	9%				128	8%	140	9%	131	9%	136	8.9%	136	9%	
	DNE			127	8%				142	9%	135	9%	127	8%	127	8.4%	127	8%	
	SOUTH			135	7%				133	7%	159	8%	168	9%	142	7.3%	142	7%	
	WEST			105	7%				110	7%	97	7%	99	7%	101	6.8%	101	7%	
No. and % of children in care aged 17 (at the end of the reporting period) in full time education	National	Q		453	89.5%				454	88%	483	91%	481	92%	428	85%	428	85%	
	DML			118	84.9%				110	86%	122	87%	116	89%	108	79%	108	79%	
	DNE			113	89.0%				124	87%	122	90%	111	87%	116	91%	116	91%	
	SOUTH			126	93.3%				120	90%	148	93%	160	95%	110	77%	110	77%	
	WEST			96	91.4%				100	91%	91	94%	94	95%	94	93%	94	93%	

Please note that since the publication of Q1 and Q2 reports an additional metric has been added above to the number of children in care aged 6 to 16; and the number of children in care aged 17 at the end of the reporting period to reflect the % of overall CIC that the age cohort relates to. This additional metric accounts for the overall number of children aged <1 to 17 who are in care on the last day of the reporting period.

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				No.	%	No.	%		No.	%	No.	%	No.	%	No.	%	No.	%	
				Foster Carers															
The total number of Foster Carers General and Relative approved and on the Foster Care Panel (Part III Regs) (Including Private Carers)	National	Q		4,235		4,535			4,094		4,246		4,240		4,210		4,210		-7%
	DML			906		1,026			724		943		881		885		885		-14%
	DNE			938		931			959		977		985		975		975		5%
	SOUTH			1,294		1,394			1,296		1,287		1,313		1,332		1,332		-4%
	WEST			1,097		1,184			1,115		1,039		1,061		1,018		1,018		-14%
The total number of Child and Family Agency Foster Carers General and Relative approved and on the Foster Care Panel (Part III Regs) (excluding Private Carers)	National	Q		3,999					3,940		4,030		4,061		4,046		4,046		
	DML			791					699		866		857		863		863		
	DNE			887					908		926		926		921		921		
	SOUTH			1,242					1,243		1,224		1,242		1,261		1,261		
	WEST			1,079					1,090		1,014		1,036		1,001		1,001		
The number of relative Foster Carers NOT approved at the end of the reporting period	National	Q		442					434		442		449		442		442		
	DML			139					144		147		151		146		146		
	DNE			87					85		86		84		81		81		
	SOUTH			140					130		145		160		156		156		
	WEST			76					75		64		54		59		59		
The number and percentage of relative foster carers where children have been placed with them for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel (Part III regs.)	National	Q		398	90%				367	85%	383	87%	374	83%	388	88%	388	88%	
	DML			119	86%				109	76%	115	78%	111	74%	120	82%	120	82%	
	DNE			78	90%				80	94%	76	88%	73	87%	76	94%	76	94%	
	SOUTH			131	94%				110	85%	132	91%	143	89%	140	90%	140	90%	
	WEST			70	92%				68	91%	60	94%	47	87%	52	88%	52	88%	
The number and percentage of relative foster carers where children have been placed with them for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel (Part III regs.) who have an Allocated Social (Link) worker	National	Q		276	69%				258	70%	247	64%	250	67%	223	57%	223	57%	
	DML			71	60%				101	93%	94	82%	103	93%	91	76%	91	76%	
	DNE			78	100%				78	98%	72	95%	73	100%	61	80%	61	80%	
	SOUTH			57	44%				29	26%	48	36%	54	38%	44	31%	44	31%	

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				No.	%	No.	%		No.	%	No.	%	No.	%	No.	%	No.	%	
	WEST			70	100%				50	74%	33	55%	20	43%	27	52%	27	52%	
The number and percentage of relative foster carers where children have been placed with them for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel (Part III regs.) who do NOT HAVE an Allocated Social (Link) work	National	Q		122	31%				109	30%	136	36%	124	33%	165	43%	165	43%	
	DML			48	40%				8	7%	21	18%	8	7%	29	24%	29	24%	
	DNE			0	0%				2	3%	4	5%	0	0%	15	20%	15	20%	
	SOUTH			74	56%				81	74%	84	64%	89	62%	96	69%	96	69%	
	WEST			0	0%				18	26%	27	45%	27	57%	25	48%	25	48%	



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				No.	%	No.	%		No.	%	No.	%	No.	%	No.	%	No.	%	
				After Care															
No. of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service on the last day of the reporting period	National	Q		1,468					1,539		1,614		1,698		1,685		1,685		
	DML			418					434		431		450		427		427		
	DNE			367					386		406		416		414		414		
	SOUTH			363					357		408		448		471		471		
	WEST			320					362		369		384		373		373		
No. of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service who are in full time education on the last day of the reporting period	National	Q		New metric for 2014			60%	60%	931	60%	884	55%	946	56%	975	58%	975	58%	-3.6%
	DML						60%	60%	266	61%	205	48%	237	53%	249	58%	249	58%	-2.8%
	DNE						60%	60%	167	43%	172	42%	192	46%	192	46%	192	46%	-22.7%
	SOUTH						60%	60%	250	70%	271	66%	281	63%	302	64%	302	64%	6.9%
	WEST						60%	60%	248	69%	236	64%	236	61%	232	62%	232	62%	3.7%
No. of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service on the last day of the reporting period	National	Q		1,163					1,102		1,302	12.0%	1,313		1,292		1,292		
	DML			298					257		279		319		302		302		
	DNE			320					321		337		347		331		331		
	SOUTH			287					234		312		341		358		358		
	WEST			258					290		374		306		301		301		
No. of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service who are in full time education on the last day of the reporting period	National	Q		646	56%				662	60%	749	58%	750	57%	761	59%	761	59%	
	DML			166	56%				163	63%	179	64%	183	57%	180	60%	180	60%	
	DNE			116	36%				138	43%	150	45%	162	47%	152	46%	152	46%	
	SOUTH			202	70%				184	79%	218	70%	220	65%	242	68%	242	68%	
	WEST			162	63%				177	61%	202	54%	185	60%	187	62%	187	62%	

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				No.	%	No.	%		No.	%	No.	%	No.	%	No.	%			
				Child Protection: CPNS Listing															
The total number of children at the end of the reporting period who are currently listed as ACTIVE on the CPNS (Note: all children not just those listed during the quarter)	National	Q		New metric for 2014		Demand Led			1,677		1,720		1,393		1,400		1,400		
	DML					Demand Led			307		342		323		310		310		
	DNE					Demand Led			466		425		277		285		285		
	SOUTH					Demand Led			304		356		321		331		331		
	WEST					Demand Led			600		597		472		474		474		

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				No.	%	No.	%		No.	%	No.	%	No.	%	No.	%			
				Crisis Intervention Service CIS (Dublin, Wicklow, Kildare)															
No. of referrals made to the Crisis Intervention Service <sup>1+3</sup>	National	Q		726		Demand Led			208		246		113		185		752		
	DML					Demand Led			100		107		60		86		353		
	DNE					Demand Led			91		118		53		81		343		
	Other Source & SCSA					Demand Led			17		21		0		18		56		
No. of children placed with the Crisis Intervention Service <sup>2</sup>	National	Q		314		Demand Led			61		56		30		27		174		
	DML			158		Demand Led			31		24		17		14		86		
	DNE			156		Demand Led			27		30		13		11		81		
	Other Source & SCSA			Not collated 2013		Demand Led			3		2		0		2		7		
Out of Hours (Excludes Dublin, Wicklow, Kildare)																			
No. of referrals made to the Emergency Out of Hours Place of Safety Service	National	Q		370		Demand Led			89		113		68		73		343		
	DML			40		Demand Led			14		17		14		8		53		
	DNE			80		Demand Led			15		26		14		19		74		
	SOUTH			119		Demand Led			37		41		28		34		140		
	WEST			131		Demand Led			23		29		12		12		76		
No. of children placed with the Emergency Out of Hours Placement Service	National	Q		262		Demand Led			63		59		34		44		200		
	DML			28		Demand Led			7		7		6		7		27		
	DNE			53		Demand Led			9		10		9		12		40		
	SOUTH			86		Demand Led			31		26		13		18		88		
	WEST			95		Demand Led			16		16		6		7		45		
No. of nights accommodation supplied by the Emergency Out of Hours Placement Service	National	Q		590		Demand Led			154		131		74		111		470		
	DML			49		Demand Led			15		14		11		27		67		
	DNE			111		Demand Led			12		21		11		19		63		
	SOUTH			209		Demand Led			81		63		35		44		223		
	WEST			221		Demand Led			46		33		17		21		117		

<sup>1</sup> Please note that following the publication of Q1 Report a review of metrics identified that there were other referrals outside of DML and DNE which are now incorporated into the metrics. Data for Q1 has been amended following publication of the Q1 report

<sup>2</sup> Please note that following the publication of Q1 Report a review of metrics identified that there were children placed as a result of other referrals outside of DML and DNE which are now incorporated into the metrics. Data for Q1 has been amended following publication of the Q1 report

<sup>3</sup> Please note that following a validation process end of 2014 the outturn for 2013 referrals to the crisis Intervention Service has been amended.

Tusla Quarterly Management Data Report		Data Timing	No Return	Outturn 2013		Target/Estimated Activity Level 2014		Target/EAL YTD	Quarter 1 2014 (March)		Quarter 2 2014 (June)		Quarter 3 2014 (September)		Quarter 4 2014 (December)		Reported Activity YTD		% var Activity YTD v Tar/EAL YTD
				No.	%	No.	%		No.	%	No.	%	No.	%	No.	%			
				Adoption Services															
Projected waiting time for assessment (i.e. from waiting list to the beginning of preparation) <u>(In Months)</u> : 2nd Assessment Inter Country Adoption <u>(Average calculated)</u>	National	Q		New PI for 2014			Baseline to be established in 2014		9		9		5		5		5		
	DML								5		5		4		2		2		
	DNE								18		18		6		6		6		
	SOUTH								6		6		6		6		6		
	WEST								5		5		4		4		4		
Total number of completed assessments during the reporting period : Inter Country Adoption	National	Q		New PI for 2014			Baseline to be established in 2014		33		29		26		26		114		
	DML								9		11		11		11		42		
	DNE								1		1		2		3		7		
	SOUTH								16		9		3		8		36		
	WEST								7		8		10		4		29		
Total number of completed assessments during the reporting period : Domestic Adoption	National	Q		New PI for 2014			Baseline to be established in 2014		11		13		9		6		39		
	DML								2		2		4		2		10		
	DNE								3		1		1		0		5		
	SOUTH								3		8		3		3		17		
	WEST								3		2		1		1		7		
Total number of Fostering to Adoption Assessments during the reporting period ; Domestic Adoption	National	Q		New PI for 2014			Baseline to be established in 2014		19		17		16		4		56		
	DML								4		4		1		2		11		
	DNE								1		1		1		0		3		
	SOUTH								11		10		13		1		35		
	WEST								3		2		1		1		7		
The number on waiting lists : Information & Tracing Services	National	Q		New PI for 2014			Baseline to be established in 2014		614		750		1,020		1,042		1,042		
	DML								6		8		2		0		0		
	DNE								30		35		176		110		110		
	SOUTH								505		632		760		843		843		
	WEST								73		75		82		89		89		
Average length of time from waiting list to allocation <u>(In Months)</u> : Information & Tracing Services <u>(Average calculated)</u>	National	Q		New PI for 2014			Baseline to be established in 2014		10		9		12		11		11		
	DML								2		1		1		1		1		

Tusla Quarterly Management Data Report		Data Timing	No Return	Outturn 2013		Target/Estimated Activity Level 2014		Target/EAL YTD	Quarter 1 2014 (March)		Quarter 2 2014 (June)		Quarter 3 2014 (September)		Quarter 4 2014 (December)		Reported Activity YTD		% var Activity YTD v Tar/EAL YTD
				No.	%	No.	%		No.	%	No.	%	No.	%	No.	%	No.	%	
	DNE								18		18		27		24		24		
	SOUTH								16		13		13		13		13		
	WEST								5		3		8		8		8		

Tusla Quarterly Management Data Report		Data Timing	No Return	Outturn 2013		Target/Estimated Activity levels 2014		Target YTD	Quarter 1 2014		Quarter 2 2014		Quarter 3 2014		Quarter 4 2014		Reported Activity YTD 2014		% var Activity YTD v Tar/EAL YTD
				No.	%	No.	%		No.	%	No.	%	No.	%	No.	%			
				Child Welfare Concerns															
Estimated Activity levels																			
The number of referrals of a child welfare concern	National	Q - in arrears		22,192				Demand Led	6,212		6,466		5,897		0		18,575		
	DML			5,395				Demand Led	1,582		1,522		1,385				4,489		
	DNE			4,914				Demand Led	1,412		1,583		1,313				4,308		
	SOUTH			6,175				Demand Led	1,613		1,747		1,745				5,105		
	WEST			5,708				Demand Led	1,605		1,614		1,454				4,673		
The number and % of referrals of a child welfare concern where a preliminary enquiry took place within 24 hours (Completed within 24 hours of receipt of the referral)	National	Q - in arrears		12,702	57%			Demand Led	3,886	63%	3,619	56%	3,429	58%	0	#DIV/0!	10,934	59%	
	DML			2,157	40%			Demand Led	927	59%	525	34%	681	49%		#DIV/0!	2,133	48%	
	DNE			4,164	85%			Demand Led	1,105	78%	1,262	80%	1,046	80%		#DIV/0!	3,413	79%	
	SOUTH			1,747	28%			Demand Led	463	29%	503	29%	582	33%		#DIV/0!	1,548	30%	
	WEST			4,634	81%			Demand Led	1,391	87%	1,329	82%	1,120	77%		#DIV/0!	3,840	82%	
The number of preliminary enquiries held (Welfare Concern referrals)	National	Q - in arrears		20,496				Demand Led	6,076		5,993		5,603		0		17,672		
	DML			4,828				Demand Led	1,582		1,289		1,267				4,138		
	DNE <sup>1</sup>			4,914				Demand Led	1,412		1,520		1,266				4,198		
	SOUTH			5,680				Demand Led	1,492		1,597		1,638				4,727		
	WEST			5,074				Demand Led	1,590		1,587		1,432				4,609		
The number and % of referrals of a child welfare concern which required an initial assessment following a preliminary enquiry	National	Q - in arrears		9,492	46%		50%	Demand Led	2,739	45%	2,586	43%	2,501	45%	0	#DIV/0!	7,826	44%	-11.4%
	DML			2,382	49%		50%	Demand Led	1,087	69%	750	58%	602	48%		#DIV/0!	2,439	59%	17.9%
	DNE			1,729	35%		50%	Demand Led	459	33%	564	37%	635	50%		#DIV/0!	1,658	39%	-21.0%
	SOUTH			2,505	44%		50%	Demand Led	500	34%	598	37%	678	41%		#DIV/0!	1,776	38%	-24.9%
	WEST			2,876	57%		50%	Demand Led	693	44%	674	42%	586	41%		#DIV/0!	1,953	42%	-15.3%
The number and % of Initial Assessments Completed within 21 days of receipt of the referral (Child Welfare Concern)	National	Q - in arrears		1,559	16%		50%	Demand Led	442	16%	659	25%	394	16%	0	#DIV/0!	1,495	19%	-61.8%
	DML			452	19%		50%	Demand Led	103	9%	137	18%	101	17%		#DIV/0!	341	14%	-72.0%
	DNE			125	7%		50%	Demand Led	21	5%	21	4%	15	2%		#DIV/0!	57	3%	-93.1%
	SOUTH			267	11%		50%	Demand Led	46	9%	59	10%	62	9%		#DIV/0!	167	9%	-81.2%
	WEST			715	25%		50%	Demand Led	272	39%	442	66%	216	37%		#DIV/0!	930	48%	-4.8%

Tusla Quarterly Management Data Report		Data Timing	No Return	Outturn 2013		Target/Estimated Activity levels 2014		Target YTD	Quarter 1 2014		Quarter 2 2014		Quarter 3 2014		Quarter 4 2014		Reported Activity YTD 2014		% var Activity YTD v Tar/EAL YTD
				No.	%	No.	%		No.	%	No.	%	No.	%	No.	%	No.	%	
				New metric for 2014															
Of the total number of child welfare concerns received during the reporting period the number of actions returned following an Initial Assessment	National	Q - in arrears						Demand Led	1,119		1,248		966		0		3,333		
	DML							Demand Led	402		345		313				1,060		
	DNE							Demand Led	121		36		17				174		
	SOUTH							Demand Led	195		236		199				630		
	WEST							Demand Led	401		631		437				1,469		
Of the total number of child welfare concerns received during the reporting period the number and % that had an Initial Assessment that recorded an action of Child Protection	National	Q - in arrears						Demand Led	92	8%	99	8%	83	9%	0	#DIV/0!	274	8%	
	DML							Demand Led	43	11%	53	15%	40	13%		#DIV/0!	136	13%	
	DNE							Demand Led	2	2%	2	6%	1	6%		#DIV/0!	5	3%	
	SOUTH							Demand Led	15	8%	13	6%	19	10%		#DIV/0!	47	7%	
	WEST							Demand Led	32	8%	31	5%	23	5%		#DIV/0!	86	6%	
Child Protection - Child Abuse																			
Estimated Activity levels																			
The number of referrals of child abuse	National	Q - in arrears		19,407		20,045		15,031	4,641		4,984		4,487		0		14,112		-6.1%
	DML			4,842		4,910		3,682	874		941		866				2,681		-27.2%
	DNE			5,238		5,601		4,200	1,256		1,423		1,211				3,890		-7.4%
	SOUTH			5,219		5,394		4,044	1,468		1,618		1,441				4,527		11.9%
	WEST			4,108		4,140		3,105	1,043		1,002		969				3,014		-2.9%
The number of referrals of child abuse where a preliminary enquiry took place within 24 hours (Completed within 24 hours of receipt of the referral)	National	Q - in arrears		12,282	63%			Demand Led	3,014	65%	2,990	60%	2,768	62%	0	#DIV/0!	8,772	62%	
	DML			2,033	42%			Demand Led	537	61%	457	49%	507	59%		#DIV/0!	1,501	56%	
	DNE			4,564	87%			Demand Led	1,114	89%	1,239	87%	910	75%		#DIV/0!	3,263	84%	
	SOUTH			2,124	41%			Demand Led	458	31%	504	31%	533	37%		#DIV/0!	1,495	33%	
	WEST			3,561	87%			Demand Led	905	87%	790	79%	818	84%		#DIV/0!	2,513	83%	
The number of preliminary enquiries held (Child Abuse)	National	Q - in arrears		18,743				Demand Led	4,571		4,657		4,168		0		13,396		
	DML			4,790				Demand Led	874		867		825				2,566		
	DNE			5,102				Demand Led	1,256		1,319		1,078				3,653		
	SOUTH			4,823				Demand Led	1,409		1,489		1,315				4,213		
	WEST			4,028				Demand Led	1,032		982		950				2,964		
The number and % of referrals of child abuse which required an initial assessment following a preliminary enquiry	National	Q - in arrears		11,558	62%			Demand Led	2,695	59%	2,580	55%	2,555	61%	0	#DIV/0!	7,830	58%	

Tusla Quarterly Management Data Report		Data Timing	No Return	Outturn 2013		Target/Estimated Activity levels 2014		Target YTD	Quarter 1 2014		Quarter 2 2014		Quarter 3 2014		Quarter 4 2014		Reported Activity YTD 2014		% var Activity YTD v Tar/EAL YTD
				No.	%	No.	%		No.	%	No.	%	No.	%	No.	%	No.	%	
	DML			3,087	64%			Demand Led	712	81%	692	80%	551	67%		#DIV/0!	1,955	76%	
	DNE			2,797	55%			Demand Led	570	45%	606	46%	641	59%		#DIV/0!	1,817	50%	
	SOUTH			2,753	57%			Demand Led	775	55%	795	53%	726	55%		#DIV/0!	2,296	54%	
	WEST			2,921	73%			Demand Led	638	62%	487	50%	637	67%		#DIV/0!	1,762	59%	
The number and % of Initial Assessments Completed within 21 days of receipt of the referral (Child Abuse)	National	Q - in arrears		2,039	18%			Demand Led	512	19%	544	21%	507	20%	0	#DIV/0!	1,563	20%	
	DML			697	23%			Demand Led	132	19%	191	28%	174	32%		#DIV/0!	497	25%	
	DNE			224	8%			Demand Led	53	9%	43	7%	53	8%		#DIV/0!	149	8%	
	SOUTH			330	12%			Demand Led	62	8%	68	9%	60	8%		#DIV/0!	190	8%	
	WEST			788	27%			Demand Led	265	42%	242	50%	220	35%		#DIV/0!	727	41%	
Of the total number of child abuse referrals received during the reporting period the number of actions returned following an Initial Assessment	National	Q - in arrears		New metric for 2014				Demand Led	1,275		1,306		1,082		0		3,663		
	DML							Demand Led	367		416		392				1,175		
	DNE							Demand Led	195		191		208				594		
	SOUTH							Demand Led	279		270		186				735		
	WEST							Demand Led	434		429		296				1,159		
Of the total number of child abuse referrals received during the reporting period the number and % that had an Initial Assessment that recorded an action of Child Protection	National	Q - in arrears		New metric for 2014				Demand Led	225	18%	202	15%	212	20%	0	#DIV/0!	639	17%	
	DML							Demand Led	52	14%	87	21%	88	22%		#DIV/0!	227	19%	
	DNE							Demand Led	66	34%	45	24%	48	23%		#DIV/0!	159	27%	
	SOUTH							Demand Led	37	13%	15	6%	27	15%		#DIV/0!	79	11%	
	WEST							Demand Led	70	16%	55	13%	49	17%		#DIV/0!	174	15%	

<sup>1</sup>Following a validation exercise for Review of Adequacy 2013 the figure for DNE No of preliminary Enquiries Held 2013 (Child Welfare Concerns) have been amended.



Tusla Quarterly Management Data Report		Data Timing	No Return	Outturn 2013		Target/Estimated Activity levels 2014		Target YTD	Quarter 1 2014		Quarter 2 2014		Quarter 3 2014		Quarter 4 2014		Reported Activity YTD 2014		% var Activity YTD v Tar/EAL YTD
				No.	%	No.	%		No.	%	No.	%	No.	%	No.	%			
				Referral and Assessment Combined Total of Child Welfare Concerns and Child Protection Referral Metrics															
The total number of referrals received during the reporting period (Child Welfare Concerns and Child Protection Referrals)	National	Q - in arrears		41,599				Demand Led	10,853		11,450		10,384		0		32,687		
	DML			10,237				Demand Led	2,456		2,463		2,251		0		7,170		
	DNE			10,152				Demand Led	2,668		3,006		2,524		0		8,198		
	SOUTH			11,394				Demand Led	3,081		3,365		3,186		0		9,632		
	WEST			9,816				Demand Led	2,648		2,616		2,423		0		7,687		
The total number and % of referrals received where a preliminary enquiry took place within 24 hours (Completed within 24 hours of receipt of the referral) (Child Welfare Concerns and Child Protection Referrals)	National	Q - in arrears		24,984	60%			Demand Led	6,900	64%	6,609	58%	6,197	60%	0	#DIV/0!	19,706	60%	
	DML			4,190	41%			Demand Led	1,464	60%	982	40%	1,188	53%	0	#DIV/0!	3,634	51%	
	DNE			8,728	86%			Demand Led	2,219	83%	2,501	83%	1,956	77%	0	#DIV/0!	6,676	81%	
	SOUTH			3,871	34%			Demand Led	921	30%	1,007	30%	1,115	35%	0	#DIV/0!	3,043	32%	
	WEST			8,195	83%			Demand Led	2,296	87%	2,119	81%	1,938	80%	0	#DIV/0!	6,353	83%	
The number of preliminary enquiries held (Child Welfare Concern and Child Protection Referrals) durjig the reporting period	National	Q - in arrears		39,239				Demand Led	10,647		10,650		9,771		0		31,068		
	DML			9,618				Demand Led	2,456		2,156		2,092		0		6,704		
	DNE			10,016				Demand Led	2,668		2,839		2,344		0		7,851		
	SOUTH			10,503				Demand Led	2,901		3,086		2,953		0		8,940		
	WEST			9,102				Demand Led	2,622		2,569		2,382		0		7,573		
The total number and % of referrals which required an initial assessment following a preliminary enquiry (Child Welfare Concerns and Child Protection Referrals)	National	Q - in arrears		21,050	54%			Demand Led	5,434	51%	5,166	49%	5,056	52%	0	#DIV/0!	15,656	50%	
	DML			5,469	57%			Demand Led	1,799	73%	1,442	67%	1,153	55%	0	#DIV/0!	4,394	66%	
	DNE			4,526	45%			Demand Led	1,029	39%	1,170	41%	1,276	54%	0	#DIV/0!	3,475	44%	
	SOUTH			5,258	50%			Demand Led	1,275	44%	1,393	45%	1,404	48%	0	#DIV/0!	4,072	46%	
	WEST			5,797	64%			Demand Led	1,331	51%	1,161	45%	1,223	51%	0	#DIV/0!	3,715	49%	
The total number and % of Initial Assessments Completed within 21 days of receipt of the referral (Child Welfare Concern and Child Protection Referrals)	National	Q - in arrears		3,598	17%			Demand Led	954	18%	1,203	23%	901	18%	0	#DIV/0!	3,058	20%	
	DML			1,149	21%			Demand Led	235	13%	328	23%	275	24%	0	#DIV/0!	838	19%	
	DNE			349	8%			Demand Led	74	7%	64	5%	68	5%	0	#DIV/0!	206	6%	

Tusla Quarterly Management Data Report		Data Timing	No Return	Outturn 2013		Target/Estimated Activity levels 2014		Target YTD	Quarter 1 2014		Quarter 2 2014		Quarter 3 2014		Quarter 4 2014		Reported Activity YTD 2014		% var Activity YTD v Tar/EAL YTD
				No.	%	No.	%		No.	%	No.	%	No.	%	No.	%	No.	%	
	SOUTH			597	11%			Demand Led	108	8%	127	9%	122	9%	0	#DIV/0!	357	9%	
	WEST			1,503	26%			Demand Led	537	40%	684	59%	436	36%	0	#DIV/0!	1,657	45%	
Of the total number of referrals received during the reporting period (Child Welfare Concerns and Child Protection Referrals) the total number of actions returned following an Initial Assessment	National	Q - in arrears		New metric for 2014				Demand Led	2,394		2,554		2,048		0		6,996		
	DML							Demand Led	769		761		705		0		2,235		
	DNE							Demand Led	316		227		225		0		768		
	SOUTH							Demand Led	474		506		385		0		1,365		
	WEST							Demand Led	835		1,060		733		0		2,628		
Of the total number of referrals received during the reporting period (Child Welfare Concerns and Child Protection Referrals) the number and % that had an Initial Assessment that recorded an action of Child Protection	National	Q - in arrears		New metric for 2014				Demand Led	317	13%	301	12%	295	14%	0	#DIV/0!	913	13%	
	DML							Demand Led	95	12%	140	18%	128	18%	0	#DIV/0!	363	16%	
	DNE							Demand Led	68	22%	47	21%	49	22%	0	#DIV/0!	164	21%	
	SOUTH							Demand Led	52	11%	28	6%	46	12%	0	#DIV/0!	126	9%	
	WEST							Demand Led	102	12%	86	8%	72	10%	0	#DIV/0!	260	10%	

Please refer to individual Child Welfare Concern and Child Protection metrics for any associated targets etc..

Tusla Quarterly Management Data Report		Data Timing	No Return	Outturn 2013		Target/Estimated Activity Level 2014		Target/EAL YTD	Quarter 1 2014 (March)		Quarter 2 2014 (June)		Quarter 3 2014 (September)		Quarter 4 2014 (December)		Reported Activity YTD		% var Activity YTD v Tar/EAL YTD
				No.	%	No.	%		No.	%	No.	%	No.	%	No.	%			
				Annual Metric Q4 return															
Number of children/families supported by Educational Welfare Service interventions (statutory obligations) to address general school attendance/placement issues. <sup>1</sup>	National	Q		New metric for 2014		15,000									2,579	September to December data only	2,579	September to December data only	-82.8%
	DML														540		540		
	DNE														275		275		
	SOUTH														932		932		
	WEST														832		832		
Number of children/families supported by Educational Welfare Service interventions (statutory obligations) to address serious/chronic school attendance issues. <sup>2</sup>	National	Q		New metric for 2014		2,500									1,282		1,282		-48.7%
	DML														304		304		
	DNE														241		241		
	SOUTH														484		484		
	WEST														253		253		

<sup>1</sup>The above numbers are for the period September to December 2014; annual return not possible at this stage due to changes in business reporting process during 2014.

<sup>2</sup>This is the number of individual children that have received an intensive service from EWS between September 2014 and December 2014. It does not include individual children who received a less intensive service first and then a more intensive service later in the same period (to avoid double counting individual children)  
Data for both metrics above relate to September to December 2014. These metrics are listed as an annual metric however due to changes in the business process for reporting data applicable to September to December only is available.