



**An Ghníomhaireacht um
Leanaí agus an Teaghlach**
Child and Family Agency

Quarter 4 2014

National Performance Activity Report

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Introduction

On the 1st of January 2014 the Child and Family agency became an independent legal entity, comprising the former HSE Children and Family Services, Family Support Agency and the National Educational Welfare Board as well as incorporating specific psychology services and a range of services responding to domestic, sexual and gender based violence.

The Child and Family Agency is now the dedicated State agency responsible for improving wellbeing and outcomes for children. It represents the most comprehensive reform of child protection, early intervention and family support services ever undertaken in Ireland. It is an ambitious move which brings together some 4,000 staff and an operational budget of approximately €600m.

The Agency operates under the *Child and Family Agency Act 2013*, a progressive piece of legislation with children at its heart, and families viewed as the foundation of a strong healthy community where children can flourish. Partnership and co-operation in the delivery of seamless services to children and families are also central to the Act.

The establishment represents an opportunity to think differently, where appropriate to behave differently and to seek a wide range of views regarding the most effective way of working together to deliver a wide range of services for children and families. An approach which is responsive, inclusive and outward looking

Under the Child and Family Act, 2013 the Child and Family Agency is charged with:

- supporting and promoting the development, welfare and protection of children, and the effective functioning of families;
- Offering care and protection for children in circumstances where their parents have not been able to, or are unlikely to, provide the care that a child needs. In order to discharge these responsibilities, the Agency is required to maintain and develop the services needed in order to deliver these supports to children and families, and provide certain services for the psychological welfare of children and their families;
- responsibility for ensuring that every child in the State attends school or otherwise receives an education, and for providing education welfare services to support and monitor children's attendance, participation and retention in education;
- ensuring that the best interests of the child guides all decisions affecting individual children;
- consulting children and families so that they help to shape the agency's policies and services;
- strengthening interagency co-operation to ensure seamless services responsive to needs;
- undertaking research relating to its functions, and providing information and advice to the Minister regarding those functions;
- commissioning services relating to the provision of child and family services

The monthly performance activity report will contain data which is returned and validated during the reporting period. Returns are made on a monthly, quarterly, bi-annual and annual basis. The schedule for reporting of the various metrics is contained in appendix 2.

1.1 Early Years Inspectorate

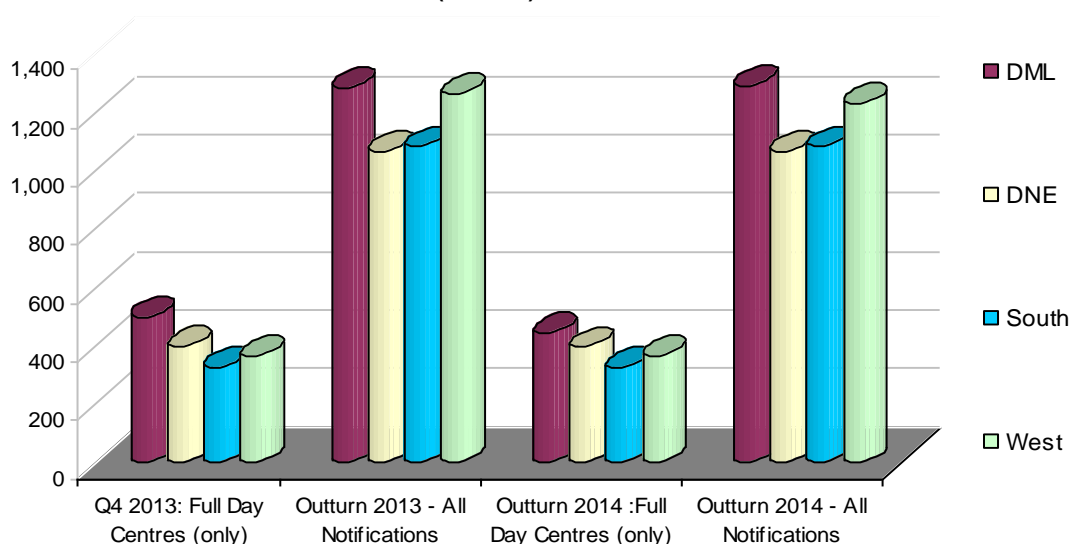
Early Years Services is an overarching term that includes Pre-School Services.

The Child and Family Agency is responsible for inspecting pre-schools, play groups, nurseries, and crèches, day-care and similar services which cater for children aged 0-6, under the Child Care (Pre-School Services) Regulations 2006.

(i) Number of Notified Early Years Services currently operating a service in the operational area;

At the end of December 2014 there were 4,670 notified services operating across the country. The regional breakdown of this figure is DML 1,291; DNE 1,068; South 1,082 and the West 1,229. Nationally this demonstrates a 0.4% decrease over the Quarter 3 2014 figure of 4,687, and a 0.6% decrease over the same period last year (Q4 2014 = 4,697 Notified Centres)

Early Years Services: Notified Centres Q4 2014 (Outturn)



(ii) Number and Percentage of Notified Early Years Services currently operating a service in the operational area which have received an annual or first inspection;

The year end target for 2014 for the percentage of notified operational early year's centres who have received an annual or first inspection is 59%. Please note: the target of 59% equals 2,771 centres out of the 4,697 centres notified (Outturn 2013).

At the end of Quarter 4 2014 (31st December), 28% (1,326/4,697 outturn 2013) of early years services received an annual or first inspection. The regional breakdown was DML 20% (253/1,248); DNE 18% (193/1,068); South 27% (291/1,082) and the West at 47% (589/1,263). No region met or exceeded the target for inspecting 59% of the December 2013 outturn of centres currently operating on 31st December 2013.

(iii) Number of Notified Early Years Services currently operating a Full Day service in the operational area;

Of the 4,670 notified operational centres, 1,534 (33%) provide full day services. These offer a structured day care service for pre-school children for more than 5 hours per day and which may include a sessional pre-school service for pre-school children not attending the full day care service. Services such as those currently described as day nurseries and crèches are included in this category.

The regional breakdown of this figure is DML 444 (34%/1,291); DNE 397 (37%/1,068); South 327 (30%/1,082) and the West 366 (30%/1,229).

(iv) Number and Percentage of Notified Early Years Services currently operating a Full Day service in the operational area which have received an annual or first inspection;

The year end target for 2014 for the percentage of notified operational early year's centres operating a Full Day service who have received an annual or first inspection is 60%. A Target of 60% relates to 954 centres out of the 1,591 full day centres notified (Outturn 2013).

At the end of Quarter 4 2014 (31st December) 33% (519/1,591) of early years services operating a full day service received an annual or first inspection. The regional breakdown is DML 23% (116/499); DNE 20% (78/398); South 36% (117/329) and the West 57% (208/365) No region met or exceeded the target for inspecting 60% of the December 2013 outturn of centres currently operating on 31st December 2013 providing a full day service.

The Child and Family Agency are in the process of publishing retrospective Inspection Reports for Early Years Services inspected prior to the 1st of July 2013. This process will continue over the next few months until complete. All inspections conducted from the 1st July 2013 are being published on an ongoing basis. To view these reports go to this link: <http://www.tusla.ie/services/preschool-services/creche-inspection-reports>

(v) No. and % of Early Years Services Complaints Received and Investigated:

274 complaints were received by the Early Years Service during 2014. Of these 91% (249) were investigated. The regional breakdown is DML 81 (88%/92); DNE 75 (87%/86); South 45 (100%) and the West 48 (94%/51).

(vi) No. of Prosecutions of Early Years Services¹

There were 2 prosecutions taken by the Early Years Service up to the end of 2014 (DNE 1 and West 1).

¹ Note rewording of metric to provide greater clarity. Also please note that following a metric evaluation YTD figures have been amended since publication of earlier quarter reports.

1.2 Children in Care in Education

School attendance for children in care is recognised as essential in terms of ensuring positive longer-term educational outcomes. The target for children in care aged between 6 and 16 inclusive in full time education for 2014 is 96%.

National Participation Rates in Education for all children

The table below is provided for comparative purposes in order to illustrate the participation rates in education for all children. These figures must be treated with caution due to the limitations of estimated population figures and comparing annual with quarterly statistics.

From: Department of Education and Skills

http://www.cso.ie/px/pxeirestat/Statire/SelectVarVal/Define.asp?maintable=EDA39&ProductID=DB_ED&PLanguage=0

Age Jan 1st 2013	Enrolment 2013	Estimated Population Jan 2013	% participating in Education ²
	Total	Total	Total
6	67,063	66,241	101.2
7	64,766	62,961	102.9
8	65,674	63,134	104.0
9	64,868	63,718	101.8
10	64,509	63,426	101.7
11	62,588	62,179	100.7
12	59,825	61,082	97.9
13	61,171	60,704	100.8
14	61,310	60,605	101.2
15	60,621	59,389	102.1
16	57,574	58,085	99.1
TOTAL	689,987	677,524	98.2%

(i) Number and Percentage of Children in Care aged 6 to 16 (inclusive) who are in Full Time Education:

At the end of December 2014 there were 6,463 children in care. Of these children 69% (4,477) were aged between 6 and 16 years of age. The number of children aged between 6 and 16 years of age who were in full time education on the last day of the reporting period was 4,102 (92%/4,477) .

² Enrolment as a % of population

	Age Cohort 6 to 16 Years (Inclusive)			
Children in Care in Education Quarter 4 2014	Number of Children in Care on 31 st December 2014	Number of Children in Care on 31 st December 2014 aged 6-16 years of age	Number of Children in Care on 31 st December 2014 aged 6-16 years of age in Full Time education	% of Children in Care on 31 st December 2014 aged 6-16 years of age in Full Time education
National	6,463	4,477	4,102	92%
DML	1,528	1,084	897	83%
DNE	1,506	1,061	1,027	97%
SOUTH	1,951	1,327	1,184	89%
WEST	1,478	1,005	994	99%

(ii) Number and Percentage of Children in Care aged 17 Years who are in Full Time Education:

Of the 6,463 children in care at the end of December 2014 8% (506) were aged 17 years of age. The number of children aged 17 years of age who were in full time education on the last day of the reporting period was 428 (85%/506) .

	Age Cohort 17 Years			
Children in Care in Education Quarter 4 2014	Number of Children in Care on 31 st December 2014	Number of Children in Care on 31 st December 2014 aged 17 years of age	Number of Children in Care on 31 st December 2014 aged 17 years of age in Full Time education	% of Children in Care on 31 st December 2014 aged 17 years of age in Full Time education
National	6,463	506	428	85%
DML	1,528	136	108	79%
DNE	1,506	127	116	91%
SOUTH	1,951	142	110	77%
WEST	1,478	101	94	93%

The National participation rate is provided below.

Age Jan 1st 2013	Enrolment 2013	Estimated Population Jan 2013	% participating in Education³
17	53,046	55,515	95.6%

From: Department of Education and Skills

http://www.cso.ie/px/pxeirestat/Statire/SelectVarVal/Define.asp?maintable=EDA39&ProductID=DB_ED&PLanguage=0

³ Enrolment as a % of population

1.3 Foster Carers

Fostering is caring for someone else's child in your own home on a short or long term basis. Foster carers provide care within their own family life for a child or young person who for one reason or another cannot live with his or her own parents. Foster care is only considered for children in situations where they are assessed to be at risk, are abandoned or where their parents are unable to care for them.

Foster care in Ireland is governed by the Child Care Act 1991; the Child Care (Placement of Children in Foster Care) Regulations 1995 and the National Standards for Foster Care, 2003. At the end of June 2014 there were 6,038 children in care in a foster care placement.

The Child and Family Agency are responsible for the assessment and approval of foster carers.

(i) The total number of foster carers (General and Relative) approved and on the Foster Care Panel (Part III Regs.)

There were 4,210 foster carers approved and on the Foster Care Panel (Part III Regs.) at the end of Quarter 4 2014.

This demonstrates a 0.7% decrease over the Quarter 3 2014 figure of 4,240. A breakdown of this figure includes 2,880 (68%/4,210) general foster carers; 1,166 (28%/4,210) relative foster carers and 164 (4%/4,210) private foster carers. Further regional breakdown is provided in the table below:

Approved Foster Carers (Q4, 2014)	The number of Child and Family Agency Foster Carers General approved by the Child and Family Agency and on the Foster Care Panel (Part III Regs)	The number of Foster Carers Relative approved by the Child and Family Agency and on the Foster Care Panel (Part III Regs)	The number of PRIVATE Foster Carers General approved by the Child and Family Agency & on the Foster Care Panel (Part III Regs)	The total of foster carers (general and relative) approved and on the Foster Care Panel (Part III Regs.)
National	2,880	1,166	164	4,210
DML	589	274	22	885
DNE	600	321	54	975
SOUTH	928	333	71	1,332
WEST	763	238	17	1,018

(ii) The number of relative foster carers not approved at the end of the reporting period:

Every effort is made by social work teams to ensure that children who need to be taken into care are placed with family members wherever possible. Such placements are often made at short notice and require children to be placed (after checks and interim approval by a social work manager), pending a full relative foster care assessment being conducted. These assessments need to be carried out as quickly as possible within staffing

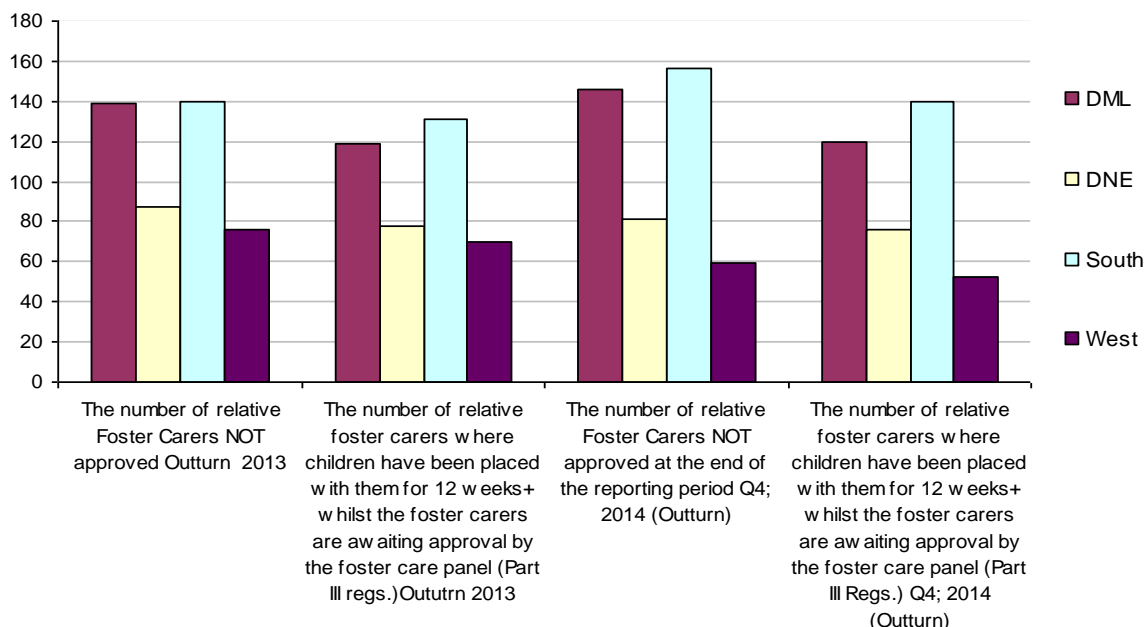
resources available and in order to comply with the national standards for foster care. A full assessment is required to provide assurance that the relative with whom the child is placed is in a position to provide long-term care, and that the child will be safely cared for in the placement.

There were 388 relative foster carers not approved at the end of Quarter 4 2014. The breakdown regionally is as follows DML 120; DNE 76; South 140 and the West 52. This figure demonstrates a 1.6% decrease over the Quarter 3 figure of 449.

(iii) The number and percentage of relative foster carers where children have been placed with them for longer than 12 weeks whilst the foster carers are awaiting approval by the Foster Care Panel.

88% (388/442) of relative foster carers who are awaiting approval by the Foster Care Panel have a child placed with them for longer than 12 weeks. This demonstrates a 2.5% decrease over the figure at the end of 2013 (90%; 398/442).

**The Number of Relative Foster Carers Not Approved Q4 2014
who have a child placed with them > 12 Weeks**

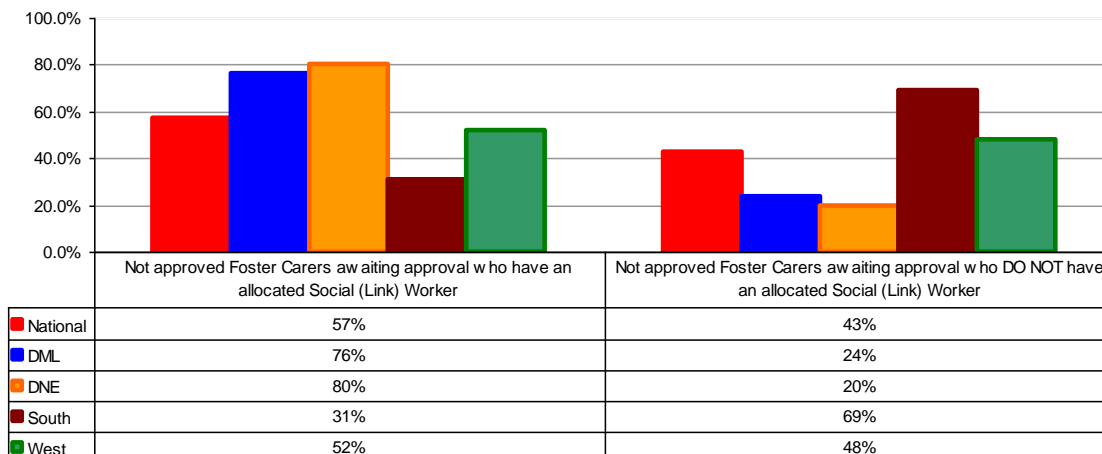


(iv) The number and percentage of relative foster carers where children have been placed with them for longer than 12 weeks whilst the foster carers are awaiting approval by the Foster Care Panel and have an allocated social (link) worker.

Of the 388 relative foster carers nationally at the end of Q4 2014 who are awaiting approval by the Foster Care Panel, and who have a child placed with them for longer than 12 weeks, 223 (57%) have an allocated social (link) worker.

The regional breakdown of this metric is as follows: DML 76% (91/120); DNE 80% (61/76); South 31% (44/140) and the West 52% (27/52).

Percentage of Not Approved relative Foster Carers awaiting approval who have a child placed with them for 12 weeks+ and who have an Allocated Social (Link) Worker: Quarter 4 2014



- (v) The number and percentage of relative foster carers where children have been placed with them for longer than 12 weeks whilst the foster carers are awaiting approval by the Foster Care Panel and Do NOT have an allocated social (link) worker.

Examination of the data from the previous metric indicates that 43% (165/388) of relative foster carers nationally at the end of Q4 2014 who are awaiting approval by the Foster Care Panel, and who have a child placed with them for longer than 12 weeks, do not have an allocated social (link) worker.

The regional breakdown of this metric is as follows: DML 27% (29/120); DNE 20% (15/76); South 69% (96/140) and the West 48% (25/52).

1.4 Aftercare

The Child and Family Agency provides leaving and aftercare services for young people that are responsive and relevant to each young person's circumstances under Section 45 of the Childcare Act 1991.

In accordance with the Agency's aftercare policy, all young people who have had a care history are entitled to an Aftercare Service. Services are provided on the basis of assessment of need, age and the length of time the young person was in care, in partnership with a wide range of statutory and non-statutory agencies.

Preparation for leaving care starts when a young person enters into the Care system, but formal preparation should begin no later than the young person's 16th birthday. The approach to aftercare is informed by the wishes of the young person and with their agreement. Services can be provided up to 21 years of age or 23, if in full time education, for those young people who are eligible as per Section 45 of the Child Care Act 1991.

(i) The number of young adults aged 18-23 (inclusive) in receipt of an aftercare service

On the 31st December 2014 there were 1,685 young adults aged 18 to 23 years (inclusive) in receipt of an aftercare service. This demonstrates a 0.8% decrease over the figures for Q3 2014 (1,698) and a 14.8% increase over the Outturn 2013 (1,468). The regional breakdown is as follows: DML 427; DNE 414; South 471 and the West 373.

(ii) The number and percentage of young adults aged 18-23 (inclusive) in receipt of an aftercare service who are in full time education

Of the total number of 1,685 young adults aged 18-23 inclusive in receipt of an aftercare service on 31st December 2014; 975 (58%) were in full time education. This demonstrates a 2% increase on the percentage in full time education over the Q3 percentage figure of 56%.

The number and % of young adults aged 18-23 (inc) in receipt of an aftercare service who are in full time education Quarter 4 2014	Total number of YOUNG Adults in receipt of Aftercare aged 18 to 23 years	Total number of YOUNG Adults in receipt of Aftercare aged 18 to 23 years who are in full time education on the last day of the reporting period	% YOUNG Adults in receipt of Aftercare aged 18 to 23 years who are in full time education on the last day of the reporting period
National	1,685	975	58%
DML	427	249	58%
DNE	414	192	46%
South	471	302	64%
West	373	232	62%

National Participation Rate in Education 18-23 year olds

Age Jan 1 st 2013	Enrolment 2013	Estimated Population Jan 2013	% participating in Education ⁴
18	43,766	52,102	84.0%
19	36,135	49,781	72.6%
20	33,229	50,438	65.9%
21	30,316	51,846	58.5%
22	20,029	53,591	37.4%
23	11,567	52,914	21.9%
Total	175,042	310,672	56.3%

From: Department of Education and Skills

http://www.cso.ie/px/pxeirestat/Statire/SelectVarVal/Define.asp?maintable=EDA39&ProductID=DB_ED&PLanguage=o

(iii) The number of young adults aged 18-20 (inclusive) in receipt of an aftercare service

On the 31st December 2014 there were 1,292 young adults aged 18 to 20 years (inclusive) in receipt of an aftercare service. This demonstrates a 1.6% decrease over the figures for Q3 2014 (1,313) and a 11.1% increase over the Outturn 2013 (1,163).

The regional breakdown is as follows: DML 302; DNE 331; South 358 and the West 301.

(iv) The number and percentage of young adults aged 18-20 (inclusive) in receipt of an aftercare service who are in full time education

Of the total number of 1, 292 young adults aged 18-20 inclusive in receipt of an aftercare service on 31st December 2014; 761 (59%) are in full time education.

The number and % of young adults aged 18-20 (inc) in receipt of an aftercare service who are in full time education Quarter 4 2014	Total number of YOUNG Adults in receipt of Aftercare aged 18 to 20 years	Total number of YOUNG Adults in receipt of Aftercare aged 18 to 20 years who are in full time education on the last day of the reporting period	% YOUNG Adults in receipt of Aftercare aged 18 to 20 years who are in full time education on the last day of the reporting period
National	1,292	761	59%
DML	302	180	60%
DNE	331	152	46%
South	358	242	68%
West	301	187	62%

⁴ Enrolment as a % of population

National Participation Rate in Education 18-20 year olds

Age Jan 1st 2013	Enrolment 2013	Estimated Population Jan 2013	% participating in Education ⁵
18	43,766	52,102	84.0%
19	36,135	49,781	72.6%
20	33,229	50,438	65.9%

From: Department of Education and Skills

http://www.cso.ie/px/pxeirestat/Staire/SelectVarVal/Define.asp?maintable=EDA39&ProductID=DB_ED&PLanguage=o

⁵ Enrolment as a % of population

1.5 & 1.6 Child Welfare Concern Referrals & Child Abuse Referrals 2014 (reported quarterly in arrears)

Social work services received a total of 10,384 referrals during quarter 3 2014. This is a cumulative total of referrals of a child welfare concern and child abuse. Year to date social work services have received a total of 32,687 referrals. The majority of these referrals (57%) relate to a child welfare concern. A more detailed breakdown of child welfare concerns and abuse referrals can be found in sections 1.5 (Child Welfare Concern Referrals) and 1.6 (Child Abuse Referrals) below.

	Total number of Referrals Received by Social Work Services Q1 2014	Total number of Referrals Received by Social Work Services Q2 2014	Total number of Referrals Received by Social Work Services Q3 2014	Total number of Referrals Received by Social Work Services Q3 YTD 2014	Total Number of Referrals of Child Welfare Concern Q3 YTD 2014	% of Referrals Child Welfare Concern Q3 YTD 2014	Total Number of Referrals of Child Abuse Q3 YTD 2014	% of Referrals Child Abuse Q3 YTD 2014
National	10,853	11,450	10,384	32,687	18,575	57%	14,112	43%
DML	2,456	2,463	2,251	7,170	4,489	63%	2,681	37%
DNE	2,668	3,006	2,524	8,198	4,308	53%	3,890	47%
South	3,081	3,365	3,186	9,632	5,105	53%	4,527	47%
West	2,648	2,616	2,423	7,687	4,673	61%	3,014	39%

1.5 Child Welfare Concern Referrals (2014)

Returns for all metrics listed under 1.5 Child Welfare Concern Referrals (2014) are received quarterly in arrears. Therefore the data received at the end of December 2014 relate to Quarter 3 2014.

(i) The number of referrals of a child welfare concern

Social work services received 5,897 referrals (reports) of a child welfare concern during Q3 2014. The regional breakdown of this is as follows: DML 1,385; DNE 1,313; South 1,745 and the West 1,454. Year to date 2014 there have been 18,575 referrals (reports) of a child welfare concern. This figure (18,575) equates to a 14.3% increase over the 2013 Q3 YTD figure of 16,249.

(ii) The number and percentage of referrals of a child welfare concern where a preliminary enquiry took place within 24 hours of receipt of the referral

Of the total number of child welfare concern referrals (reports) received during Q3 2014 (5,897), 3,429 (58%) received a preliminary enquiry that took place and were completed within 24 hours of receipt of the referral. A preliminary enquiry is the process involving checking records to see if there are previous referrals or a history of social involvement with the family which is undertaken by social work teams when a referral is received to determine if the case should proceed to an initial assessment.

It should be noted however that this figure represents a percentage of all referrals received and that there may be multiple referrals for the one client.

(iii) The number of preliminary enquires held (child welfare concerns)

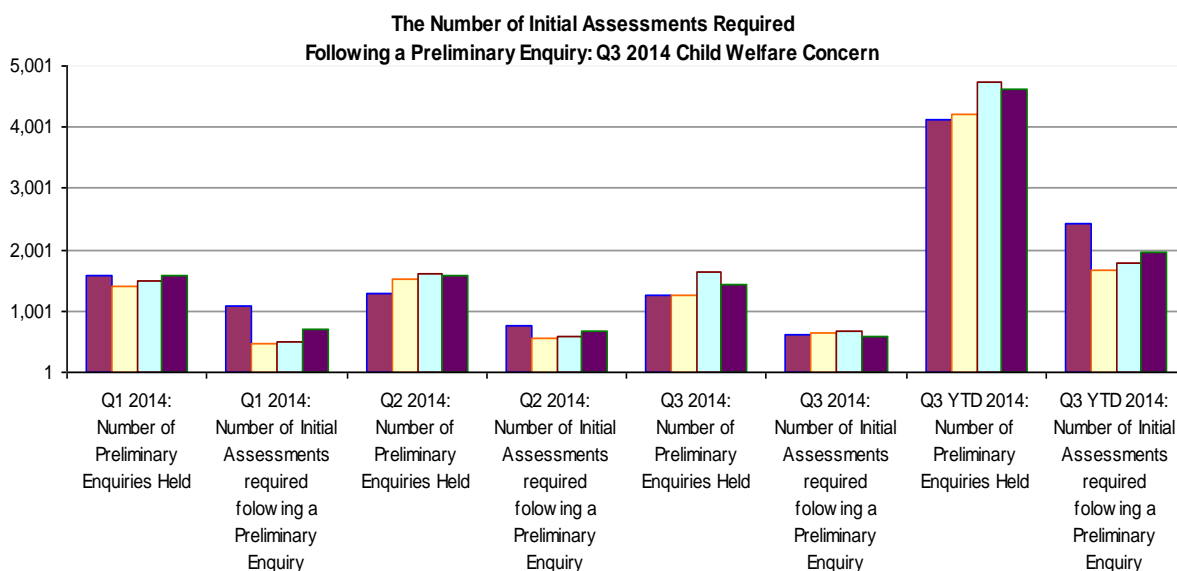
Nationally during Q3 2014 there were 5,603 preliminary enquiries held. This equates to 91% of referrals received (5,603/5,897). A decision is made not to proceed to make a preliminary enquiry where it is clear from the referral information that the threshold of initiating an initial assessment and acceptance of the referral is not met. In practice, however, social work teams record most referrals made so that all activity is captured.

The regional breakdown for Q3 2014 is as follows: DML 1,267 (91%/1,385); DNE 1,266 (96%/1,313); South 1,638 (94%/1,745) and the West 1,432 (98%/1,454).

(iv) The number and percentage of referrals of a child welfare concern which required an initial assessment following a preliminary enquiry

Of the 5,603 preliminary enquiries held during Q3 2014 nationally; 2,501 (45%) required an initial assessment following the preliminary enquiry. The low number of preliminary enquiries proceeding to initial assessment is due to social work teams recording most referrals made, including those which do not meet the threshold for further action, or 'reasonable grounds for concern' as per Children First Guidance.

The % of referrals in each region which proceeded to an initial assessment, and were deemed to meet the threshold for a social work service in Q3 2014 was as follows: DML 602 (49%/1,267); DNE 635 (50%/1,266); South 678 (41%/1,638) and the West 586 (41%/1,432).



(v) The number and percentage of initial assessments completed within 21 days of receipt of the referral

Nationally 394 (16%) of the initial assessments required following a preliminary enquiry (2,501) were completed within 21 days of the receipt of the referral during Q3. Regionally the 21 day completion rate for Q3 2014 was: DML 101 (17%/602); DNE 15 (2%/635); South 62 (9%/678) and the West 216 (37%/586). The volume of IAs required and impact of staff vacancies (192 as at 30.11.14), is a notable factor in the timeliness of the completion of IAs in some areas in particular. The 21 day timeframe requires review during 2015 to take into account these factors and to more accurately reflect the timeframe required to undertake the assessment which includes enquiries with other agencies to ascertain if a child is at risk or in need of intervention.

(vi) Of the total number of child welfare concerns received during the reporting period the number and percentage of initial assessments completed that recorded an action of Child Protection (Welfare Referrals)

Nationally there were 5,897 referrals of a child welfare concern received during quarter 3 2014. Of these referrals 2,501 (42%) required an Initial Assessment (I.A).

Further analysis of the data received for Q3 demonstrates that there were 966 actions of an I.A returned nationally within the reporting period. The outstanding actions arising from the 1,535 referrals which required an I.A. have not yet been recorded, and are awaiting completion by social work teams.

Of the I.A.s completed, 83 (9%) were recorded as Child Protection. This figure (83) equates to 1.4% of all referrals received during the reporting period. A further percentage breakdown of all actions returned for Q3 is detailed in the table below.

Actions Recorded following Initial Assessment / % Actions as % of Actions Total for Q3 2014					
Of the total number of Child Welfare Concern referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of NO FURTHER ACTION/ CLOSED	Of the total number of Child Welfare Concern referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of CHILD PROTECTION	Of the total number of Child Welfare Concern referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of CHILD WELFARE/ FAMILY SUPPORT	Of the total number of Child Welfare Concern referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of FURTHER ASSESSMENT	Of the total number of Child Welfare Concern referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of FAMILY WELFARE CONFERENCE	Of the total number of Child Welfare Concern referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of ADMISSION TO CARE
591	83	150	118	13	11
61%	9%	16%	12%	1%	1%

The figure of 9% of I.A's completed that were recorded as Child Protection for Q3 demonstrates a 1% increase over the Q1 and Q2 2014 percentage figure of 8%.

1.6 Child Abuse Referrals (2014)

Returns for all metrics listed under 1.6 Child Abuse Referrals (2014) are received quarterly in arrears. Therefore the data received at the end of December 2014 relate to Quarter 3 2014

(i) The number of referrals of a child abuse

Social work services received 4,487 referrals (reports) of child abuse during Q3 2014 and this figure can be further broken down by abuse category:

Number and % of referrals of Child Abuse: Physical Abuse	Number and % of referrals of Child Abuse: Emotional Abuse	Number and % of referrals of Child Abuse: Sexual Abuse	Number and % of referrals of Child Abuse: Neglect
Q3 2014	Q3 2014	Q3 2014	Q3 2014
865 19.3%	1,533 34.2%	763 17.0%	1,326 29.6%
Q3 YTD 2014	Q3 YTD 2014	Q3 YTD 2014	Q3 YTD 2014
3,015 21.4%	4,680 33.2%	2,365 16.8%	4,052 28.7%

The regional breakdown of the number of referrals is as follows DML 866; DNE 1,211; South 1,441 and the West 969. Year to date 2014 there have been 14,066 referrals of a child protection nature. This figure (14,112) equates to a 1% (0.9%) increase over the 2013 Q3 YTD figure of 13,983.

It is notable that emotional abuse is the highest number of referrals received. These referrals relate primarily to acrimony between parents where children are present and concerns in relation to incidents in the home which come to the attention of An Garda Siochana which result in Garda notifications to the Agency.

(ii) The number and percentage of referrals of a child abuse where a preliminary enquiry took place within 24 hours of receipt of the referral

Of the total number of child abuse referrals (reports) received during Q3 2014 (4,487), 2,768 (62%), received a preliminary enquiry that took place and were completed within 24 hours of receipt of the referral. A preliminary enquiry is the process involved in checking records to see if there are previous referrals or a history of social involvement with the family which is undertaken by social work teams when a referral is received to determine if the case should proceed to an initial assessment.

It should be noted however that this figure represents a percentage of all referrals received and that there may be multiple referrals for the one client.

(iii) The number of preliminary enquires held (child abuse)

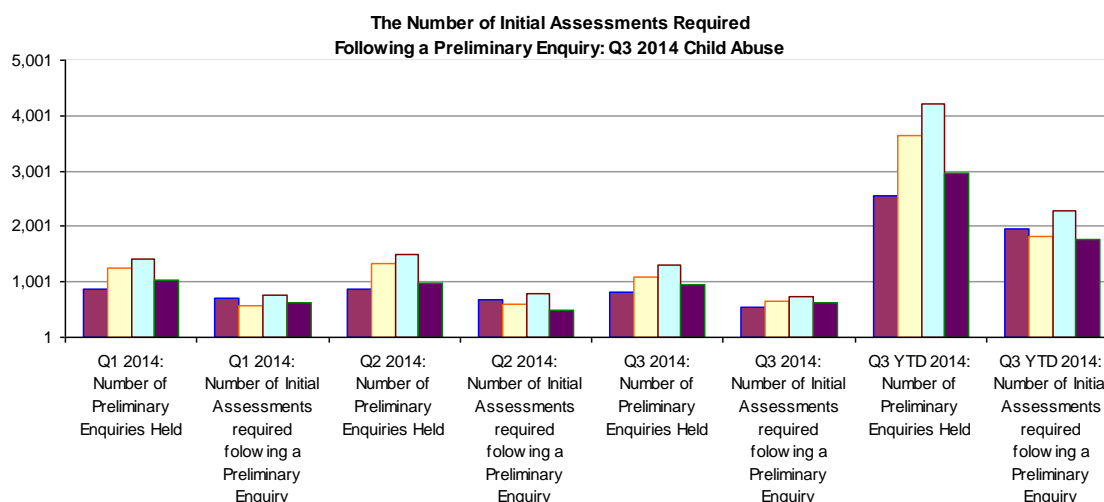
Nationally during Q3 2014 there were 4,168 preliminary enquiries held. This equates to 93% of child abuse referrals received (4,168/4,487).

The regional breakdown for Q3 2014 is as follows: DML 825 (95%/866); DNE 1,078 (89%/1,211); South 1,315 (91%/1,441) and the West 950 (98%/969).

(iv) The number and percentage of referrals of child abuse which required an initial assessment following a preliminary enquiry

Of the 4,168 preliminary enquiries held during Q3 2014 nationally; 2,555 (61%) required an initial assessment following the preliminary enquiry. A decision is made not to proceed to make a preliminary enquiry where it is clear from the referral information that the threshold for initiating an initial assessment and acceptance of the referral is not met. As is the case with welfare referrals, social work teams in practice record most referrals made, a large proportion of which do not meet the threshold of 'reasonable grounds of concern' as per Children First Guidance, and do not proceed to initial assessment.

Regionally the returns for Q3 2014 were as follows: DML 551 (67%/825); DNE 641 (59%/1,078); South 726 (55%/1,315) and the West 637 (67%/950).



(v) The number and percentage of initial assessments completed within 21 days of receipt of the referral

Nationally 507 (20%) of the initial assessments required following a preliminary enquiry (2,555) were completed within 21 days of receipt of the referral of child abuse during Q3 2014. Regionally the 21 day completion rate for Q3 2014 was: DML 174 (32%/551); DNE 53 (8%/641); South 60 (8%/726) and the West 220 (35%/637).

(vi) Of the total number of child abuse referrals received during the reporting period, the number and percentage of initial assessments completed that recorded an action of Child Protection (Abuse Referrals)

Nationally there were 4,487 referrals of child abuse received during quarter 3 2014. Of these referrals, 2,555 (61%) required an Initial Assessment (I.A).

Further analysis of the data received for Q3 demonstrates that there were 1,082 actions of an I.A returned nationally. Of these actions 212 (20%) were recorded as Child Protection. This figure (212) equates to 5% of all referrals received during the reporting period. A further percentage breakdown of all actions returned for Q3 is detailed in the table below.

Actions Recorded following Initial Assessment / % Actions as % of Actions Total for Q3 2014					
Of the total number of Child Abuse referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of NO FURTHER ACTION/ CLOSED	Of the total number of Child Abuse referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of CHILD PROTECTION	Of the total number of Child Abuse referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of CHILD WELFARE/ FAMILY SUPPORT	Of the total number of Child Abuse referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of FURTHER ASSESSMENT	Of the total number of Child Abuse referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of FAMILY WELFARE CONFERENCE	Of the total number of Child Abuse referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of ADMISSION TO CARE
463	212	160	208	8	31
43%	20%	15%	19%	0.7%	3%

The figure of 20% if I.A's completed that was recorded as Child protection demonstrates a 33.3% increase over the Q2 figure (15%). However, please note that this is not the final figure as many initial assessments are still ongoing at the end of the reporting period and their outcome is not yet known.

1.7 Child Protection Notification System (CPNS) Listing

(i) The total number of children who at the end of the reporting period are currently listed as **ACTIVE** on the CPNS

In accordance with Children First (2011) and the Agency's standard business processes and policies and procedures for carrying out initial assessments of child abuse and neglect, a child's name is placed on the CPNS in the following circumstances:

- The outcome of an initial assessment is that a child is at risk of significant harm requiring a child protection conference to be convened;
- The decision of the child protection conference is that a child protection plan is required to ensure that the necessary safeguards are in place;
- A review child protection conference (held at a minimum of 6 monthly intervals), confirms that the child remains at ongoing risk of significant harm necessitating a child protection plan.

A child is listed as either 'active' i.e. at ongoing risk, or inactive – no longer at risk.

At the end of Quarter 4 2014 there were 1,400 children currently listed as active on the CPNS. This demonstrates an increase of 7 (0.5%) over the Q3 2014 figure of 1,393. Further breakdown of the figures is demonstrated in the table below.

No. of children at the end of the reporting period who are currently listed as ACTIVE on the CPNS		Q1 2014	Q2 2014	Q3 2014	Q4 2014
	DML	307	342	323	310
	DNE	466	425	277	285
	SOUTH	304	356	321	331
	WEST	600	597	472	474
	NATIONAL	1,677	1,720	1,393	1,400

1.8 Crisis Intervention Service (CIS) Dublin, Wicklow, Kildare

The CIS provides an emergency service for homeless young people in the greater Dublin Area and for young people who are experiencing acute difficulties at home. The service works with young people to assist them to return home safely where this is possible.

(i) The number of referrals made to the Crisis Intervention Service

No. of referrals made to the Crisis Intervention Service Quarter 3 2014		Q1 2014	Q2 2014	Q3 2014	Q4 2014	Outturn 2014
	DML	100	107	60	86	353
	DNE	91	118	53	81	343
	Other/SCSA	17	21	0	18	56
	Total	208	246	113	185	752

(ii) The number of children placed with the Crisis Intervention Service

No. of children placed with the Crisis Intervention Service. Quarter 3 2014		Q1 2014	Q2 2014	Q3 2014	Q4 2014	Outturn 2014
	DML	31	24	17	14	86
	DNE	27	30	13	11	81
	Other/SCSA	3	2	0	2	7
	Total	61	56	30	27	174

Following a review of metrics after the publication of the Quarter 1 report it was highlighted that there were additional referrals (and subsequently children placed) outside of DML and DNE made to the CIS. These figures have now been incorporated into the metrics and shown in the two tables above.

1.9 Out of Hours Service (excludes Dublin, Wicklow, Kildare)

This is a service for children who are at immediate and serious risk of harm, or who are abandoned requiring an emergency placement out of hours further to the intervention of An Garda Síochána under Section 12 of the Child Care Act 1991.

(i) The number of referrals made to the Emergency Out of Hours Place of Safety Service

No. of referrals made to the Emergency Out of Hours Place of Safety Service Quarter 4: 2014		Q1 2014	Q2 2014	Q3 2014	Q4 2014	Outturn 2014
	DML	14	17	14	8	53
	DNE	15	26	14	19	74
	SOUTH	37	41	28	34	140
	WEST	23	29	12	12	76
	Total	89	113	68	73	343

(ii) The number of children placed with the Emergency Out of Hours Place of Safety Service

No. of children placed with the Emergency Out of Hours Placement Service Quarter 3: 2014		Q1 2014	Q2 2014	Q3 2014	Q4 2014	Outturn 2014
	DML	7	7	6	7	27
	DNE	9	10	9	12	40
	SOUTH	31	26	13	18	88
	WEST	16	16	6	7	45
	Total	63	59	34	44	200

(iii) The total number of nights accommodation supplied by the Emergency Out of Hours Place of Safety Service

No. of nights accommodation supplied by the Emergency Out of Hours Placement Service Quarter 3: 2014		Q1 2014	Q2 2014	Q3 2014	Q4 2014	Outturn 2014
	DML	15	14	11	27	67
	DNE	12	21	11	19	63
	SOUTH	81	63	35	44	223
	WEST	46	33	17	21	117
	Total	154	131	74	111	470

1.10 Adoptions Metrics (New for 2014)

Adoption is the process whereby a child becomes a member of a new family, and creates a permanent, legal relationship between the adoptive parents and the child.

In recent years, adopting an Irish child has become increasingly rare. Many prospective parents now look abroad to adopt a child. This process is called intercountry adoption.

The Child and Family Agency plays an important role in assessing possible adoptive parents and also provide services to people who were adopted or fostered and may wish to trace their birth family.

Applicants being considered by an adoption agency will undergo a detailed assessment. This assessment takes place over a period of time, ranging from 9 to 15 months, sometimes longer.

The purpose of this assessment is to establish applicants' suitability as prospective adoptive parents. The assessment is carried out by a social worker. It includes a number of interviews and home visits. Where the application is from a married couple, there will be both individual and joint interviews.

The social worker will discuss such areas as previous and/or current relationships, motives for adopting, expectations of the child and the ability to help a child to develop his/her knowledge and understanding of his/her natural background. All applicants are required to undergo a medical examination.

If planning to adopt abroad, the assessment will include issues surrounding the child's cultural background and possible special needs.

(i) Average projected waiting time for assessment; Inter Country Adoption

The average projected waiting time for assessment (e.g. from waiting list to the beginning of preparation) (In Months) 2nd Assessment Inter Country Adoption. Average Calculated Quarter 4: 2014	National	5 Months
	DML	2 Months
	DNE	6 Months
	SOUTH	6 Months
	WEST	4 Months

(ii) The total number of completed assessments; Inter Country Adoption

The total number of completed assessments during the reporting period. (i.e. those which reached committee stage) Inter Country Adoption Quarter 4: 2014		Q1 2014	Q2 2014	Q3 2014	Q4 2014	YTD
	DML	9	11	11	11	42
	DNE	1	1	2	3	7
	SOUTH	16	9	3	8	36
	WEST	7	8	10	4	29
	National Total	33	29	26	26	114

(iii) The total number of completed assessments; Domestic Adoption

The total number of completed assessments during the reporting period. (i.e. those which reached committee stage) Domestic Adoption Quarter 4: 2014		Q1 2014	Q2 2014	Q3 2014	Q4 2014	YTD
	DML	2	2	4	2	10
	DNE	3	1	1	0	5
	SOUTH	3	8	3	3	17
	WEST	3	2	1	1	7
	National Total	11	13	9	6	39

(iv) The total number of Fostering to Adoption Assessments; Domestic Adoption

Total number of fostering to adoption assessments during the reporting period. Domestic Adoption. Quarter 4: 2014		Q1 2014	Q2 2014	Q3 2014	Q4 2014	YTD
	DML	4	4	1	2	11
	DNE	1	1	1	0	3
	SOUTH	11	10	13	1	35
	WEST ¹	3	2	1	1	7
	National Total	19	17	16	4	56

(v) The number on waiting lists; Information and Tracing Service

The number on waiting lists Information & Tracing Service: Quarter 4: 2014	National	1,042
	DML	0
	DNE	110
	SOUTH	843
	WEST	89

(vi) Average length of time from waiting list to allocation; Information and Tracing Service

The average length of time from waiting list to allocation (In Months): Information & Tracing Service Average Calculated Quarter 4: 2014	National	11 Months
	DML	1 Months
	DNE	24 Months
	SOUTH	13 Months
	WEST	8 Months

1.11 Family Support Services Metrics (New for 2014)

Family Support Services are for families and individuals who need help. Family life is not always easy. Life events like birth, death, depression, redundancy, separation, illness, abuse or financial problems all put stress and strain on family life and relationships. Family Support Services can help.

There are many support groups for adults, teenagers, children and carers that give people the chance to tell their own stories and give support to each other. Specialist services provide support for domestic violence or child abuse. Family Support services are generally provided to families in their own homes and communities.

The Child and Family Agency provide and fund a range of services that offer advice and support to families. This includes family support workers, social workers, youth workers, family resource centres, support groups and counselling services. These types of services help families work through difficult issues, ensure children have a stable environment to live in, and provide support for parents who are finding it hard to cope

Referrals by Social Work to Family Support Services

(i) The number of children referred to FSS by Social Work during the reporting period

		Q2 Bi-Annual Return	Q4 Bi-Annual Return	2014 YTD
The number of children referred to FSS by Social Work during the reporting period Bi-Annual Return Q4 YTD	DML	678	877	1,555
	DNE ²	91	213	304
	SOUTH ¹	777	766	1,543
	WEST	1,362	1,259	2,621
	National	2,908	3,115	6,023

(ii) The number of families referred to FSS by Social Work during the reporting period

		Q2 Bi-Annual Return	Q4 Bi-Annual Return	2014 YTD
The number of families referred to FSS by Social Work during the reporting period Bi-Annual Return Q4 YTD	DML	360	319	679
	DNE ²	254	241	495
	SOUTH ¹	398	398	796
	WEST	836	828	1,664
	National	1,848	1,786	3,634

¹ Data for the South includes an estimated extract from an overall figure of children referred and families referred from the Kerry Area – a greater breakdown was not available at time of publication for Q2 return.

² Data for DNE does not include a return from Dublin City North and Louth Meath (50% coverage) Q2 and Dublin City North and Dublin North Q4

³ Date for DNE does not include a return from Dublin City North (75% coverage) Q2 and Q4

Referrals by Other Sources to Family Support Services

(iii) The number of children referred to FSS by Other Sources during the reporting period

The number of children referred to FSS by Other Sources during the reporting period Bi-Annual Return Q4 YTD		Q2 Bi-Annual Return	Q4 Bi-Annual Return	2014 YTD
	DML	1,330	1,615	2,945
	DNE ²	1,191	1,306	2,497
	SOUTH ¹	853	847	1,700
	WEST	5,886	4,688	10,574
	National	9,260	8,456	17,716

(iv) The number of families referred to FSS by Other Sources during the reporting period

The number of families referred to FSS by Other Sources during the reporting period Bi-Annual Return Q4 YTD		Q2 Bi-Annual Return	Q4 Bi-Annual Return	2014 YTD
	DML	1,041	807	1,848
	DNE ²	152	1,602	1,754
	SOUTH ¹	628	610	1,238
	WEST	4,963	4,791	9,754
	National	6,784	7,810	14,594

¹ Data for the South includes an estimated extract from an overall figure of children referred and families referred from the Kerry area (Q2) a greater breakdown was not available at time of publication.

² Date for DNE does not include a return from Dublin City North (75% coverage)

The number of Children and Families in Receipt of a Family Support Service

(v) The number of children in receipt of FSS at the end of the reporting period

The number children in receipt of FSS at the end of the reporting period Bi-Annual Return Q4	DML	2,798
	DNE ¹	1,249
	SOUTH	2,255
	WEST	13,839
	National	20,141

(vi) The number of families in receipt of FSS at the end of the reporting period

The number families in receipt of FSS at the end of the reporting period Bi-Annual Return Q4	DML	1,575
	DNE ¹	1,468
	SOUTH	1,581
	WEST	10,568
	National	15,192

¹ Date for DNE does not include a return from Dublin City North and Dublin North (50% coverage)

1.12 Educational Welfare Service (New for 2014)

The Educational Welfare Services (EWS) of the Child and Family Agency operate under the Education (Welfare) Act, 2000, a progressive piece of legislation that emphasises the promotion of school attendance, participation and retention.

The Educational Welfare Services of the Child and Family Agency works collaboratively and cohesively with schools through its School Completion Programme, Home School Liaison and Statutory Educational Welfare services to secure better educational outcomes for children and young people.

It is the responsibility of Statutory Educational Welfare Service to ensure that each child attends a recognised school or otherwise receives a certain minimum education.

There are three types of reporting/referring that schools submit in relation to school attendance to the Statutory Educational Welfare Service of the Child and Family Agency and they are (i) reports on all students who are absent in excess of 20 days in school in a school year; (ii) referrals of individual students who are identified as requiring extra support from the Statutory Educational Welfare Service and (iii) annual attendance reports overall school attendances figures.

(i) The number of individual children supported by the Statutory Educational Welfare Service to address low level attendance/placement issues

The number of children/families supported by Educational Welfare Service interventions (statutory obligations) to address general school attendance/placement issues	DML	540
	DNE	275
	SOUTH	932
	WEST	832
	National	2,579

(ii) The number of individual children supported by Statutory Educational Welfare Service to address serious/chronic attendance issues.

The number of children/families supported by Educational Welfare Service interventions (statutory obligations) to address serious/chronic attendance issues ¹	DML	540
	DNE	275
	SOUTH	932
	WEST	832
	National	2,579

The above numbers are for the period September to December 2014; annual return not possible at this stage due to changes in business reporting process during 2014.

¹This is the number of individual children that have received an intensive service from EWS between September 2014 and December 2014. It does not include individual children who received a less intensive service first and then a more intensive service later in the same period (to avoid double counting individual children)

Appendix 1: National Performance Scorecard

National Performance Scorecard 2014: Quarter 4	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Early Years Services¹	Q								
Number of notified early years service in operational areas	Q	4,697	4,092	4,092	4,670	14%	4,092	4,670	14%
Number of early years services which received an annual or first inspection	Q	1,780	2,771		1,326			339	
Percentage of early years services which received an annual or first inspection	Q	88.9% (of 42.1% target)	59% (2,771/4,697)	59%	28%	-52%	15%	7%	-8%
Number of notified full day early years service in operational areas	Q	1,591	1,550	1,550	1,534	-1.0%	1,550	1,534	-1.0%
Number of notified full day early years service in operational areas which received an annual or first inspection	Q	1,591	60% (954)		519			142	
Percentage of full day early years services which received an annual or first inspection	Q	108.4% (of 44.1% target)	60%	60%	33%	-46%	16%	9%	-6%
Number of early years services complaints received	Q	361	Demand Led	Demand led	274		Demand led	47	
Percentage of complaints investigated	Q	86.1%	100%	100%	91%	-9%	100.0%	98%	-2%
Number of prosecutions of early years services during the reporting period (re-worded for clarity)	Q	New PI for 2014	Demand Led	Demand led	2		Demand led	1	

National Performance Scorecard 2014: Quarter 4	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Children in Care in Education	Q		Estimated Activity Levels						
The number of children in care aged 6 to 16 inclusive (at the end of the reporting period)	Q	4,498	4,474	4,474	4,477	0%	4,474	4,477	0%
The number of children in care aged 6 to 16 inclusive (at the end of the reporting period) in full time education	Q	4,408	4,285		4,102			4,102	
The percentage of children in care aged 6 to 16 inclusive (at the end of the reporting period) in full time education	Q	98.0%	96%	96%	92%	-4%	96%	92%	-4%
The number of children in care aged 17 (at the end of the reporting period)	Q	506	No target Applies		506			506	
The number of children in care aged 17 (at the end of the reporting period) in full time education	Q	453	No target Applies		428			428	
The percentage of children in care aged 17 (at the end of the reporting period) in full time education	Q	89.5%	No target Applies		85%			85%	
Foster Carers	Q								
The total number of Foster carers General and Relative approved and on the Foster Care Panel (Part III Regs) (Including Private Foster Carers)	Q	4,235	4,535	4,535	4,210	-7%	4,535	4,210	-7%
The total number of Child and Family Agency Foster Carers General and Relative approved and on the Foster Care Panel (Part III Regs) (excluding Private Carers)	Q	3,999			4,046			4,046	


National Performance Scorecard 2014: Quarter 4	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
The number of relative foster carers not approved at the end of the reporting period	Q	442	No target Applies		442			442	
The number of relative foster carers where children have been placed for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel (part III of Regs)	Q	398	No target Applies		388			388	
The percentage of relative foster carers where children have been placed for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel (part III of Regs)	Q	90.0%	No target Applies		88%			88%	
The number of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and have an allocated social worker	Q	276	No target Applies		223			223	
The % of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and have an allocated social worker	Q	69%	100%	100%	57%	-43%	100%	57%	-43%
The number of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and DO NOT have an allocated social worker	Q	122	No target Applies		165			165	
The % of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and DO NOT have an allocated social worker	Q	31%	0%	0%	43%	43%	0%	43%	43%

National Performance Scorecard 2014: <u>Quarter 4</u>	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
After Care	Q								
The number of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service on the last day of the reporting period	Q	1,468			1,685			1,685	
The number of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service on the last day of the reporting period who are in full time education	Q	New PI for 2014			975			975	
The percentage of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service who are in full time education on the last day of the reporting period	Q	New PI for 2014	60%	60%	58%	-3.6%	60%	58%	-3.6%
The number of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service on the last day of the reporting period	Q	1,163			1,292			1,292	
The number of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service on the last day of the reporting period who are in full time education	Q	646			761			761	
The percentage of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service who are in full time education on the last day of the reporting period	Q	56%			59%			59%	

National Performance Scorecard 2014: Quarter 4	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Child Welfare Referrals	Q (In arrears)	Outturn 2013:	EAL 2014		YTD Quarter 3 2014			Quarter 3 2014	
The number of referrals of a child welfare concern	Q (In arrears)	22,192	No target Applies: Demand Led		18,575			5,897	
The number of referrals of child welfare concerns where a preliminary enquiry took place within 24 hours	Q (In arrears)	13,776	No target Applies: Demand Led		10,934			3,429	
The percentage of referrals of child welfare concerns where a preliminary enquiry took place within 24 hours	Q (In arrears)	62%	No target Applies: Demand Led		59%			58%	
The number of preliminary enquiries held (welfare concern referrals)	Q (In arrears)	20,516	No target Applies: Demand Led		17,672			5,603	
The number of referrals of child welfare concerns which required an initial assessment following a preliminary enquiry	Q (In arrears)	9,492	No target Applies: Demand Led		7,826			2,501	
The percentage of referrals of child welfare concerns which required an initial assessment following a preliminary enquiry	Q (In arrears)	46%	No target Applies: Demand Led		44%			45%	
The number of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)	1,559	No target Applies: Demand Led		1,495			394	
The percentage of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)	16%	No target Applies: Demand Led		19%			16%	

National Performance Scorecard 2014: Quarter 4	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Child Welfare Referrals (continued)	Q (In arrears)	Outturn 2013:	EAL 2014		YTD Quarter 3 2014			Quarter 3 2014	
Of the total number of child welfare concerns received during the reporting period the number of actions returned following an Initial Assessment	2014 metric	2014 Metric	2014 Metric		3,333			966	
Of the total number of child welfare concerns received during the reporting period that had an initial assessment; how many were recorded with an action: child protection	2014 metric	2014 Metric	2014 Metric		274			83	
Percentage of the total number of child welfare concerns received during the reporting period that had an initial assessment that were recorded with an action: child protection	2014 metric	2014 Metric	2014 Metric		8%			9%	
Child Protection: Abuse Referrals	Q (In arrears)	Outturn 2013:	EAL 2014		YTD Quarter 3 2014			Quarter 3 2014	
The number of referrals of child abuse	Q (In arrears)	19,407	20,045	15,031	14,112	-6.1%	5,011	4,487	-10.5%
The number of referrals of child abuse where a preliminary enquiry took place within 24 hours	Q (In arrears)	12,282	No target Applies: Demand Led		8,772			2,768	
The percentage of referrals of child abuse where a preliminary enquiry took place within 24 hours	Q (In arrears)	63%	No target Applies: Demand Led		62%			62%	

National Performance Scorecard 2014: Quarter 4	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Child Protection: Abuse Referrals (Continued)	Q (In arrears)	Outturn 2013:	EAL 2014		YTD Quarter 3 2014			Quarter 3 2014	
The number of preliminary enquiries held (abuse referrals)	Q (In arrears)	18,743	No target Applies		13,396			4,168	
The number of referrals of child abuse which required an initial assessment following a preliminary enquiry	Q (In arrears)	11,558	No target Applies		7,830			2,555	
The percentage of referrals of child abuse which required an initial assessment following a preliminary enquiry	Q (In arrears)	62%	No target Applies		58%			61%	
The number of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)	2,039	No target Applies		1,563			507	
The percentage of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)	18%	No target Applies		20%			20%	
Of the total number of child abuse referrals received during the reporting period the number of actions returned following an Initial Assessment	2014 metric	2014 Metric	2014 Metric		3,663			1,082	
Of the total number of child abuse received during the reporting period that had an initial assessment; how many were recorded with an action: child protection	2014 Metric	2014 Metric	2014 Metric		639			212	

National Performance Scorecard 2014: Quarter 4	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Child Protection: Abuse Referrals (Continued)	Q (In arrears)	Outturn 2013:	EAL 2014		YTD Quarter 3 2014			Quarter 3 2014	
Percentage of the total number of child abuse received during the reporting period that had an initial assessment that were recorded with an action: child protection	2014 Metric	2014 Metric	2014 Metric		17%			20%	
Child Protection: CPNS Listing	Q		Estimated Activity Levels						
The total number of children at the end of the reporting period who are currently listed as ACTIVE on the CPNS. (note: all children not just those listed during the quarter)	Q	New PI for 2014	No target Applies		1,400			1,400	
Crisis Intervention Service CIS (Dublin, Kildare, Wicklow)	Q								
Number of referrals made to the Crisis Intervention Service	Q	314	Demand Led		752			185	
Number of children placed with the Crisis Intervention Service	Q	314	Demand Led		174			27	

National Performance Scorecard 2014: Quarter 4	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Out of Hours (excludes Dublin; Kildare; Wicklow)	Q								
Number of referrals made to the Emergency Out of Hours Place of Safety Service	Q	370	Demand Led		343			73	
Number of children placed with the Emergency Out of Hours Placement Service	Q	262	Demand Led		200			44	
The total number of nights accommodation supplied by the Emergency Out of Hours Place of Safety Service	Q	590	Demand Led		470			111	
Adoption	Q								
Projected waiting time for assessment (i.e. from waiting list to the beginning of preparation) (In Months) : 2nd Assessment Inter Country Adoption (Average calculated)	Q	New PI for 2014	No target Applies		5 Months			5 Months	
Total number of completed assessments during the reporting period : Inter Country Adoption	Q	New PI for 2014	No target Applies		114			26	
Total number of completed assessments during the reporting period : Domestic Adoption	Q	New PI for 2014	No target Applies		39			6	
Total number of Fostering to Adoption Assessments during the reporting period ; Domestic Adoption	Q	New PI for 2014	No target Applies		56			4	

National Performance Scorecard 2014: <u>Quarter 4</u>	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
The number on waiting lists : Information & Tracing Services	Q	New PI for 2014	No target Applies		1,042			1,042	
Average length of time from waiting list to allocation (In Months): Information & Tracing Services (Average calculated)	Q	New PI for 2014	No target Applies		11 Months			11 Months	
Family Support Services (FSS)	Bi-Annual								
The number of children referred to FSS by Social Work, during the reporting period	Bi-Annual	New PI for 2014	No target Applies		6,023			3,115	
The number of families referred to FSS by Social Work, during the reporting period	Bi-Annual	New PI for 2014	No target Applies		3,634			1,786	
The number of children referred to FSS by Other sources, during the reporting period	Bi-Annual	New PI for 2014	No target Applies		17,716			8,456	
The number of families referred to FSS by Other sources, during the reporting period	Bi-Annual	New PI for 2014	No target Applies		14,594			7,810	
The number of children in receipt of FSS at the end of the reporting period	Bi-Annual	New PI for 2014	No target Applies		20,141			20,141	
The number of families in receipt of FSS at the end of the reporting period	Bi-Annual	New PI for 2014	No target Applies		15,192			15,192	

Appendix 2: Schedule of Metric Reporting 2014

Schedule of Metric Reporting 2014.	Data Timing
Early Years Services	
Number of early years services which received an annual or first inspection	Q
Percentage of early years services which received an annual or first inspection	Q
Number of notified full day early years service in operational areas	Q
Number of notified full day early years service in operational areas which received an annual or first inspection	Q
Percentage of full day early years services which received an annual or first inspection	Q
Number of early years services complaints received	Q
Percentage of complaints investigated	Q
Number of prosecutions taken by early years services during the reporting period (note rewording for clarity)	Q
Number of early years services which received an annual or first inspection	Q
Family Support Services	
The number of children referred to FSS by Social Work during the reporting period	Bi- Annual (Q2 & Q4)
The number of Families referred to FSS by Social Work during the reporting period	Bi- Annual (Q2 & Q4)
The number of children referred to FSS by Other Sources during the reporting period	Bi- Annual (Q2 & Q4)
The number of Families referred to FSS by Other Sources during the reporting period	Bi- Annual (Q2 & Q4)
The number of children in receipt of FSS at the end of the reporting period	Bi- Annual (Q2 & Q4)
The number of families in receipt of FSS at the end of the reporting period	Bi- Annual (Q2 & Q4)
Educational Welfare	
Number of children/families supported by Education Welfare Service interventions (statutory obligations) to address general school attendance/placement issues	Annual (Q4)
Number of children/families supported by Education Welfare Service interventions (statutory obligations) to address serious/chronic school attendance issues	Annual (Q4)
Children in Care in Education	
The number of children in care aged 6 to 16 inclusive (at the end of the reporting period)	Q
The number of children in care aged 6 to 16 inclusive (at the end of the reporting period) in full time education	Q
The percentage of children in care aged 6 to 16 inclusive (at the end of the reporting period) in full time education	Q
The number of children in care aged 17 (at the end of the reporting period)	Q
The number of children in care aged 17 (at the end of the reporting period) in full time education	Q
The percentage of children in care aged 17 (at the end of the reporting period) in full time education	Q
Children in Care: Residential and Foster Care	
The number of children in care overall at the end of the reporting period	M
The number of children in Residential Special Care at the end of the reporting period	M
The percentage of children in care in Residential Special Care at the end of the reporting period	M

Schedule of Metric Reporting 2014.	Data Timing
The number of children in Residential High Support at the end of the reporting period	M
The percentage of children in care in Residential High Support at the end of the reporting period	M
The number of children in Residential General Care at the end of the reporting period	M
The percentage of children in care in Residential General Care at the end of the reporting period	M
The number of children in Foster Care General at the end of the reporting period	M
The percentage of children in care in Foster Care General at the end of the reporting period	M
The number of children in Foster Care with Relatives at the end of the reporting period	M
The percentage of children in care in Foster Care with Relatives at the end of the reporting period	M
The number of children in Other Care Placements at the end of the reporting period	M
The percentage of children in care in Other Care Placements at the end of the reporting period	M
Children in Care: with an Allocated Social Worker	
Number of children in care overall who have an allocated social worker at the end of the reporting period	M
% children in care overall who have an allocated social worker at the end of the reporting period	M
Number of children in Residential Special Care who have an allocated social worker at the end of the reporting period	M
The percentage of children in Residential Special Care with an Allocated Social Worker at the end of the reporting period	M
Number of children in Residential High Support who have an allocated social worker at the end of the reporting period	M
The percentage of children in Residential High Support with an Allocated Social Worker at the end of the reporting period	M
Number of children in Residential General Care who have an allocated social worker at the end of the reporting period	M
The percentage of children in Residential General Care with an Allocated Social Worker at the end of the reporting period	M
Number of children in Foster Care General who have an allocated social worker at the end of the reporting period	M
The percentage of children in Foster Care General with an Allocated Social Worker at the end of the reporting period	M
Number of children in Foster Care with Relatives who have an allocated social worker at the end of the reporting period	M
The percentage of children in Foster Care with Relatives with an Allocated Social Worker at the end of the reporting period	M
Number of children in Other Care Placements who have an allocated social worker at the end of the reporting period	M
The percentage of children in Other Care Placements with an Allocated Social Worker at the end of the reporting period	M
Children in Care: With a Written Care Plan	
Number of children in care overall who have an a written care plan at the end of the reporting period	M
% children in care who currently have a written care plan at the end of the reporting period	M
Number of children in Residential Special Care who have a written care plan at the end of the reporting period	M
The percentage of children in Residential Special Care who currently have a written care plan at the end of the reporting period	M
Number of children in Residential High Support who have a written care plan at the end of the reporting period	M

Schedule of Metric Reporting 2014.	Data Timing
The percentage of children in Residential High Support who currently have a written care plan at the end of the reporting period	M
Number of children in Residential General Care who have a written care plan at the end of the reporting period	M
The percentage of children in Residential General Care who currently have a written care plan at the end of the reporting period	M
Number of children in Foster Care General who have a written care plan at the end of the reporting period	M
The percentage of children in Foster Care General who currently have a written care plan at the end of the reporting period	M
Number of children in Foster Care with Relatives who have a written care plan at the end of the reporting period	M
The percentage of children in Foster Care with Relatives who currently have a written care plan at the end of the reporting period	M
Number of children in Other Care Placements who have a written care plan at the end of the reporting period	M
The percentage of children in Other Care Placements who currently have a written care plan at the end of the reporting period	M
Foster Carers	
The total number of Foster carers General and Relative approved and on the Foster Care Panel (Part III Regs)	Q
The number of relative foster carers not approved at the end of the reporting period	Q
The number of relative foster carers where children have been placed for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel (part III of Regs)	Q
The percentage of relative foster carers where children have been placed for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel (part III of Regs)	Q
The number of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and have an allocated social worker	Q
The % of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and have an allocated social worker	Q
The number of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and DO NOT have an allocated social worker	Q
The % of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and DO NOT have an allocated social worker	Q
After Care	
The number of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service on the last day of the reporting period	Q
The number of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service on the last day of the reporting period who are in full time education	Q
The percentage of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service who are in full time education on the last day of the reporting period	Q
The number of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service on the last day of the reporting period	Q
The number of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service on the last day of the reporting period who are in full time education	Q
The percentage of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service who are in full time education on the last day of the reporting period	Q
Child Welfare	
The number of referrals of a child welfare concern	Q (In arrears)
The number of referrals of child welfare concerns where a preliminary enquiry took place within 24 hours	Q (In arrears)
The percentage of referrals of child welfare concerns where a preliminary enquiry took place within 24 hours	Q (In arrears)
The number of preliminary enquiries held (welfare concern referrals)	Q (In arrears)

Schedule of Metric Reporting 2014.	Data Timing
The number of referrals of child welfare concerns which required an initial assessment following a preliminary enquiry	Q (In arrears)
The percentage of referrals of child welfare concerns which required an initial assessment following a preliminary enquiry	Q (In arrears)
The number of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)
The percentage of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)
Of the total number of child welfare concerns received during the reporting period that had an initial assessment; how many were recorded with an action: child protection	Q (In arrears)
Percentage of the total number of child welfare concerns received during the reporting period that had an initial assessment that were recorded with an action: child protection	Q (In arrears)
Child Protection: Abuse referrals	
The number of referrals of child abuse	Q (In arrears)
The number of referrals of child abuse where a preliminary enquiry took place within 24 hours	Q (In arrears)
The percentage of referrals of child abuse where a preliminary enquiry took place within 24 hours	Q (In arrears)
The number of preliminary enquiries held (abuse referrals)	Q (In arrears)
The number of referrals of child abuse which required an initial assessment following a preliminary enquiry	Q (In arrears)
The percentage of referrals of child abuse which required an initial assessment following a preliminary enquiry	Q (In arrears)
The number of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)
The percentage of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)
Of the total number of child abuse received during the reporting period that had an initial assessment; how many were recorded with an action: child protection	Q (In arrears)
Percentage of the total number of child abuse received during the reporting period that had an initial assessment that were recorded with an action: child protection	Q (In arrears)
Child Protection: CPNS Listing	
The total number of children at the end of the reporting period who are currently listed as ACTIVE on the CPNS. (note: all children not just those listed during the quarter)	Q
Crisis Intervention Services CIS (Dublin, Kildare, Wicklow)	
Number of referrals made to the Crisis Intervention Service	Q
Number of children placed with the Crisis Intervention Service	Q
Out of Hours (excludes Dublin, Kildare, Wicklow)	
Number of referrals made to the Emergency Out of Hours Place of Safety Service	Q
Number of children placed with the Emergency Out of Hours Placement Service	Q
The total number of nights accommodation supplied by the Emergency Out of Hours Place of Safety Service	Q
Adoption	
Projected waiting time for assessment (i.e. from waiting list to the beginning of preparation) : Inter Country Adoption	Q
Total number of completed assessments during the reporting period : Inter Country Adoption	Q
Total number of completed assessments during the reporting period : Domestic Adoption	Q
Total number of Fostering to Adoption Assessments during the reporting period ; Domestic Adoption	
The number on waiting lists : Information & Tracing Services	Q

Schedule of Metric Reporting 2014.	Data Timing
Average length of time from waiting list to allocation: Information & Tracing Services	Q
Key: Q = Reported Quarterly (March; June; September; December); Bi-Annual = Reported twice in the year Q2 (June) and Q4 (December); M = reported Monthly January to December: Annual = Reported in Q4 (December)	