



**An Ghníomhaireacht um  
Leanaí agus an Teaghlach**  
Child and Family Agency

## **Quarter 3 2014 National Performance Activity Report**

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## Introduction

On the 1st of January 2014 the Child and Family agency became an independent legal entity, comprising the former HSE Children and Family Services, Family Support Agency and the National Educational Welfare Board as well as incorporating specific psychology services and a range of services responding to domestic, sexual and gender based violence.

The Child and Family Agency is now the dedicated State agency responsible for improving wellbeing and outcomes for children. It represents the most comprehensive reform of child protection, early intervention and family support services ever undertaken in Ireland. It is an ambitious move which brings together some 4,000 staff and an operational budget of approximately €600m.

The Agency operates under the *Child and Family Agency Act 2013*, a progressive piece of legislation with children at its heart, and families viewed as the foundation of a strong healthy community where children can flourish. Partnership and co-operation in the delivery of seamless services to children and families are also central to the Act.

The establishment represents an opportunity to think differently, where appropriate to behave differently and to seek a wide range of views regarding the most effective way of working together to deliver a wide range of services for children and families. An approach which is responsive, inclusive and outward looking

Under the Child and Family Act, 2013 the Child and Family Agency is charged with:

- supporting and promoting the development, welfare and protection of children, and the effective functioning of families;
- Offering care and protection for children in circumstances where their parents have not been able to, or are unlikely to, provide the care that a child needs. In order to discharge these responsibilities, the Agency is required to maintain and develop the services needed in order to deliver these supports to children and families, and provide certain services for the psychological welfare of children and their families;
- responsibility for ensuring that every child in the State attends school or otherwise receives an education, and for providing education welfare services to support and monitor children's attendance, participation and retention in education;
- ensuring that the best interests of the child guides all decisions affecting individual children;
- consulting children and families so that they help to shape the agency's policies and services;
- strengthening interagency co-operation to ensure seamless services responsive to needs;
- undertaking research relating to its functions, and providing information and advice to the Minister regarding those functions;
- commissioning services relating to the provision of child and family services

The monthly performance activity report will contain data which is returned and validated during the reporting period. Returns are made on a monthly, quarterly, bi-annual and annual basis. The schedule for reporting of the various metrics is contained in appendix 2.

## 1.1 Early Years Inspectorate

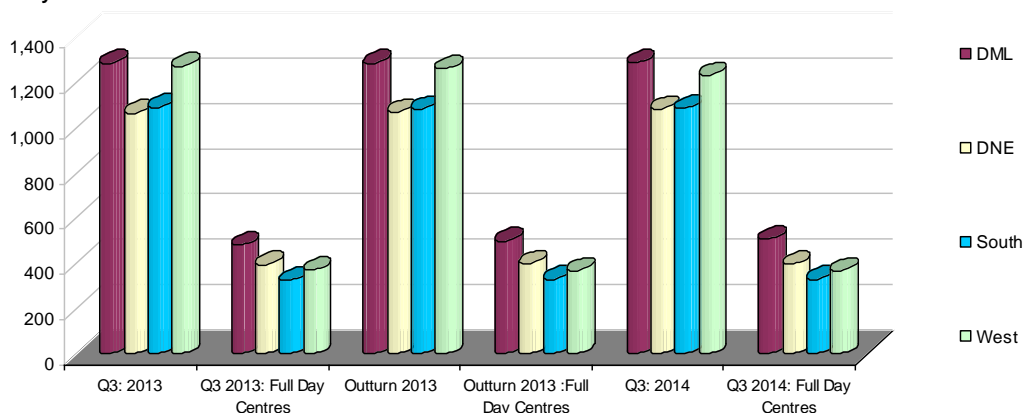
Early Years Services is an overarching term that includes Pre-School Services.

The Child and Family Agency is responsible for inspecting pre-schools, play groups, nurseries, and crèches, day-care and similar services which cater for children aged 0-6, under the Child Care (Pre-School Services) Regulations 2006.

### (i) Number of Notified Early Years Services currently operating a service in the operational area;

Based on the previous year's figures, the estimated activity level nationally for 2014 is 4,092. At the end of September 2014 there were 4,687 notified services operating across the country. The regional breakdown of this figure is DML 1,288; DNE 1,081; South 1,087 and the West 1,231. Nationally this demonstrates a 0.6% decrease over the Quarter 2 2014 figure of 4,717, and a 0.5% decrease over the same period last year (Q3 2013 = 4,711 Notified Centres)

Early Years Services: Notified Centres Q3 2014



### (ii) Number and Percentage of Notified Early Years Services currently operating a service in the operational area which have received an annual or first inspection;

The year end target for 2014 for the percentage of notified operational early years centres who have received an annual or first inspection is 59%. Please note: the target of 59% equals 2,771 centres out of the 4,697 centres notified (Outturn 2013). The Q3 YTD target for inspections is 45%.

At the end of Quarter 3 2014 (30<sup>th</sup> September), 36% (987/2,771) of early years services received an annual or first inspection. The regional breakdown was DML 26% (195/758); DNE 23% (145/630); South 35% (222/638). The West at 57% (425/745) exceeded the 45% Q3 target.

**(iii) Number of Notified Early Years Services currently operating a Full Day service in the operational area;**

Of the 4,687 notified operational centres, 1,598 (34%) provide full day services. These offer a structured day care service for pre-school children for more than 5 hours per day and which may include a sessional pre-school service for pre-school children not attending the full day care service. Services such as those currently described as day nurseries and crèches are included in this category.

The regional breakdown of this figure is DML 507 (39%/1,288); DNE 396 (37%/1,081); South 329 (30%/1,087) and the West 366 (30%/1,231).

**(iv) Number and Percentage of Notified Early Years Services currently operating a Full Day service in the operational area which have received an annual or first inspection;**

The year end target for 2014 for the percentage of notified operational early years centres operating a Full Day service who have received an annual or first inspection is 60% at the end of Q4 2014. A Target of 60% equals 954 centres out of the 1,591 full day centres notified (Outturn 2013). The Q3 YTD target for inspections is 45%.

At the end of Quarter 3 2014 (30<sup>th</sup> September) 40% (377/1,591) of full day early years services received an annual or first inspection. The regional breakdown is DML 26% (79/299); DNE 24% (58/239). The South 49% (97/197) and the West 65% (143/219) exceeded the 45% Q3 target.

The Child and Family Agency are in the process of publishing retrospective Inspection Reports for Early Years Services inspected prior to the 1st of July 2013. This process will continue over the next few months until complete. All inspections conducted from the 1st July 2013 are being published on an ongoing basis. To view these reports go to this link: <http://www.tusla.ie/services/preschool-services/creche-inspection-reports>

**(v) No. and % of Early Years Services Complaints Received and Investigated:**

227 complaints were received by the Early Years Service up to the end of Quarter 3 2014. Of these 90% (204) were investigated. The regional breakdown is DML 68 (86%/79); DNE 64 (89%/72); South 34 (97%/35) and the West 38 (93%/41).

**(vi) No. of Prosecutions of Early Years Services<sup>1</sup>**

There were 6 prosecution taken by the Early Years Service up to the end of Quarter 3 2014 (DML 3; DNE 1 and West 2)

<sup>1</sup>Note rewording of metric to provide greater clarity



## 1.2 Children in Care in Education

School attendance for children in care is recognised as essential in terms of ensuring positive longer-term educational outcomes. The target for children in care aged between 6 and 16 inclusive in full time education for 2014 is 96%.

### National Participation Rates in Education for all children

The table below is provided for comparative purposes in order to illustrate the participation rates in education for all children. These figures must be treated with caution due to the limitations of estimated population figures and comparing annual with quarterly statistics.

From: Department of Education and Skills

[http://www.cso.ie/px/pxeirestat/Statire/SelectVarVal/Define.asp?maintable=EDA39&ProductID=DB\\_ED&PLanguage=0](http://www.cso.ie/px/pxeirestat/Statire/SelectVarVal/Define.asp?maintable=EDA39&ProductID=DB_ED&PLanguage=0)

Age Jan 1st 2013	Enrolment 2013	Estimated Population Jan 2013	% participating in Education <sup>1</sup>
	<b>Total</b>	<b>Total</b>	<b>Total</b>
6	67,063	66,241	101.2
7	64,766	62,961	102.9
8	65,674	63,134	104.0
9	64,868	63,718	101.8
10	64,509	63,426	101.7
11	62,588	62,179	100.7
12	59,825	61,082	97.9
13	61,171	60,704	100.8
14	61,310	60,605	101.2
15	60,621	59,389	102.1
16	57,574	58,085	99.1
<b>TOTAL</b>	<b>689,987</b>	<b>677,524</b>	<b>98.2%</b>

#### (i) Number and Percentage of Children in Care aged 6 to 16 (inclusive) who are in Full Time Education:

At the end of September 2014 there were 6,469 children in care. Of these children 70% (4,508) were aged between 6 and 16 years of age. The number of children aged between 6 and 16 years of age who were in full time education on the last day of the reporting period was 4,403 (98%/4,508) .

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<sup>1</sup> Enrolment as a % of population

	<b>Age Cohort 6 to 16 Years (Inclusive)</b>			
<b>Children in Care in Education Quarter 3 2014</b>	Number of Children in Care on 30 <sup>th</sup> September 2014.	Number and % of Children in Care on 30 <sup>th</sup> September 2014 aged 6-16 years of age	Number of Children in Care on 30 <sup>th</sup> September 2014 aged 6-16 years of age in Full Time education	% of Children in Care on 30 <sup>th</sup> September 2014 aged 6-16 years of age in Full Time education
National	<b>6,469</b>	<b>4,508 (70%)</b>	<b>4,403</b>	<b>98%</b>
DML	1,538	1,108 (72%)	1,064	96%
DNE	1,513	1,060 (70%)	1,020	96%
SOUTH	1,952	1,340 (69%)	1,330	99%
WEST	1,466	1,000 (68%)	989	99%

**(ii) Number and Percentage of Children in Care aged 17 Years who are in Full Time Education:**

Of the 6,469 children in care at the end of September 2014 8% (525) were aged 17 years of age. The number of children aged 17 years of age who were in full time education on the last day of the reporting period was 481 (92%/525) .

	<b>Age Cohort 17 Years</b>			
<b>Children in Care in Education Quarter 3 2014</b>	Number of Children in Care on 30 <sup>th</sup> September 2014.	Number and % of Children in Care on 30 <sup>th</sup> September 2014 aged 17 years of age	Number of Children in Care on 30 <sup>th</sup> September 2014 aged 17 years of age in Full Time education	% of Children in Care on 30 <sup>th</sup> September 2014 aged 17 years of age in Full Time education
National	<b>6,506</b>	<b>531 (8%)</b>	<b>483</b>	<b>91%</b>
DML	1,558	140 (9%)	122	87%
DNE	1,527	135 (9%)	122	90%
SOUTH	1,954	159 (8%)	148	93%
WEST	1,467	97 (7%)	91	94%

The National participation rate is provided below.

<b>Age Jan 1st 2013</b>	<b>Enrolment 2013</b>	<b>Estimated Population Jan 2013</b>	<b>% participating in Education<sup>2</sup></b>
<b>17</b>	53,046	55,515	95.6%

From: Department of Education and Skills

[http://www.cso.ie/px/pxeirestat/Statire/SelectVarVal/Define.asp?maintable=EDA39&ProductID=DB\\_ED&PLanguage=0](http://www.cso.ie/px/pxeirestat/Statire/SelectVarVal/Define.asp?maintable=EDA39&ProductID=DB_ED&PLanguage=0)

<sup>2</sup> Enrolment as a % of population

### 1.3 Foster Carers

Fostering is caring for someone else's child in your own home on a short or long term basis. Foster carers provide care within their own family life for a child or young person who for one reason or another cannot live with his or her own parents. Foster care is only considered for children in situations where they are assessed to be at risk, are abandoned or where their parents are unable to care for them.

Foster care in Ireland is governed by the Child Care Act 1991; the Child Care (Placement of Children in Foster Care) Regulations 1995 and the National Standards for Foster Care, 2003. At the end of June 2014 there were 6,038 children in care in a foster care placement.

The Child and Family Agency are responsible for the assessment and approval of foster carers.

**(i) The total number of foster carers (General and Relative) approved and on the Foster Care Panel (Part III Regs.)**

There were 4,240 foster carers approved and on the Foster Care Panel (Part III Regs.) at the end of Quarter 3 2014.

This demonstrates a 0.1% decrease over the Quarter 2 2014 figure of 4,246. A breakdown of this figure includes 2,886 (68%/4,240) general foster carers; 1,175 (28%/4,240) relative foster carers and 179 (4%/4,240) private foster carers. Further regional breakdown is provided in the table below:

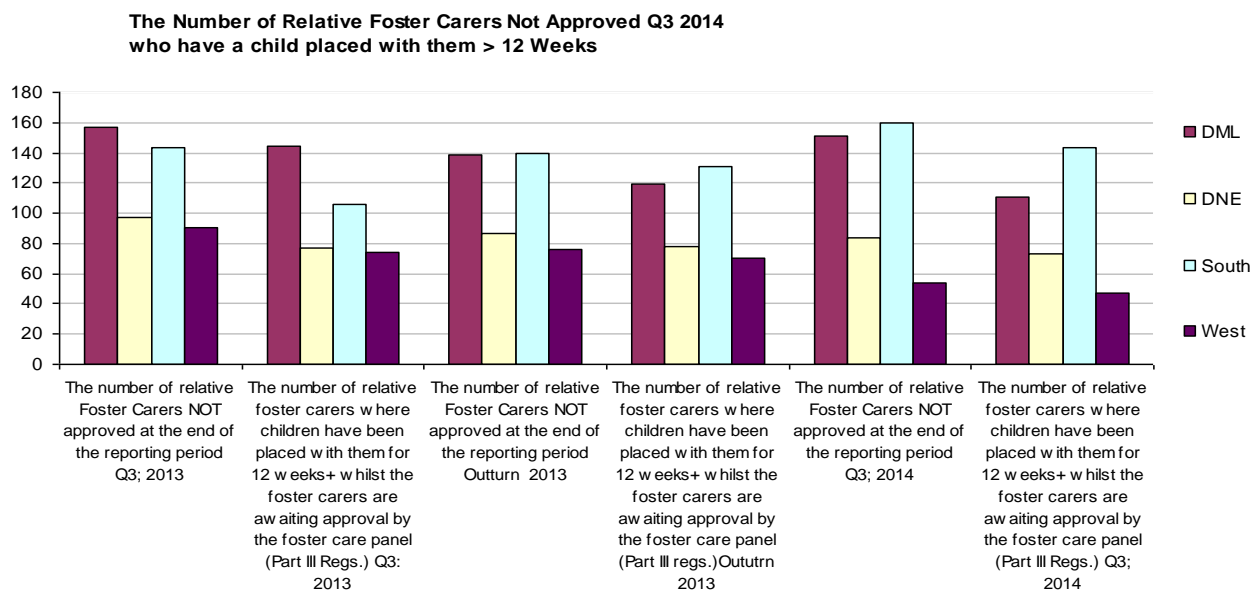
<b>Approved Foster Carers (Q3, 2014)</b>	The number of Child and Family Agency Foster Carers General approved by the Child and Family Agency and on the Foster Care Panel (Part III Regs)	The number of Foster Carers Relative approved by the Child and Family Agency and on the Foster Care Panel (Part III Regs)	The number of PRIVATE Foster Carers General approved by the Child and Family Agency & on the Foster Care Panel (Part III Regs)	The total of foster carers (general and relative) approved and on the Foster Care Panel (Part III Regs.)
<b>National</b>	<b>2,886</b>	<b>1,175</b>	<b>179</b>	<b>4,240</b>
DML	586	271	24	881
DNE	611	315	59	985
SOUTH	921	321	71	1,313
WEST	768	268	25	1,061

**(ii) The number of relative foster carers not approved at the end of the reporting period:**

Every effort is made by social work teams to ensure that children who need to be taken into care are placed with family members wherever possible. Such placements are often made at short notice and require children to be placed (after checks and interim approval by a social work manager), pending a full relative foster care assessment being conducted. These assessments need to be carried out as quickly as possible within staffing resources available and in order to comply with the national standards for foster care. A full assessment is required to provide assurance that the relative with whom the child is placed is in a position to provide long-term care, and that the child will be safely cared for in the placement. There were 449 relative foster carers not approved at the end of Quarter 3 2014. The breakdown regionally is as follows DML 151; DNE 84; South 160 and the West 54. This figure demonstrates a 1.6% increase over the Quarter 2 figure of 442.

**(iii) The number and percentage of relative foster carers where children have been placed with them for longer than 12 weeks whilst the foster carers are awaiting approval by the Foster Care Panel.**

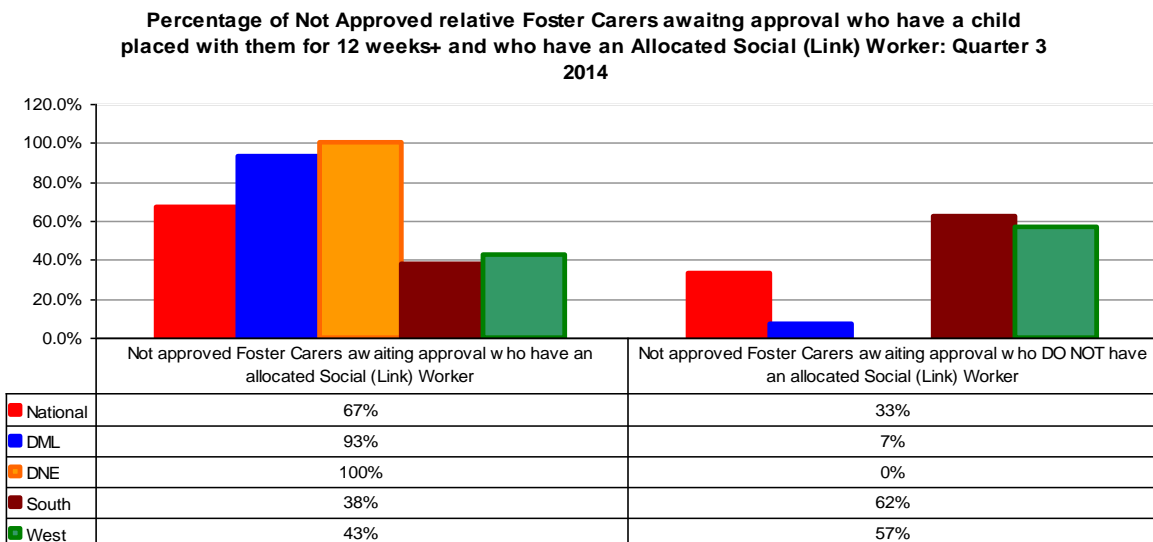
83% (374/449) of relative foster carers who are awaiting approval by the Foster Care Panel have a child placed with them for longer than 12 weeks. This demonstrates a 7% decrease over the same period last year (82%; 401/487) and a 6% decrease over the figure at the end of 2013 (90%; 398/442).



- (iv) The number and percentage of relative foster carers where children have been placed with them for longer than 12 weeks whilst the foster carers are awaiting approval by the Foster Care Panel and have an allocated social (link) worker.

Of the 374 relative foster carers nationally at the end of Q3 2014 who are awaiting approval by the Foster Care Panel, and who have a child placed with them for longer than 12 weeks, 250 (67%) have an allocated social (link) worker.

The regional breakdown of this metric is as follows: DML 93% (103/111); DNE 100% (73/73); South 38% (548/143) and the West 43% (20/47).



- (v) The number and percentage of relative foster carers where children have been placed with them for longer than 12 weeks whilst the foster carers are awaiting approval by the Foster Care Panel and Do NOT have an allocated social (link) worker.

Examination of the data from the previous metric indicates that 33% (124/374) of relative foster carers nationally at the end of Q3 2014 who are awaiting approval by the Foster Care Panel, and who have a child placed with them for longer than 12 weeks, do not have an allocated social (link) worker.

The regional breakdown of this metric is as follows: DML 7% (8/111); DNE 0% (0/73); South 62% (89/143) and the West 57% (27/47).

## 1.4 Aftercare

The Child and Family Agency provides leaving and aftercare services for young people which are responsive and relevant to each young person's circumstances under Section 45 of the Childcare Act 1991.

In accordance with the Agency's aftercare policy, all young people who have had a care history are entitled to an Aftercare Service. Services are provided on the basis of assessment of need, age and the length of time the young person was in care, in partnership with a wide range of statutory and non-statutory agencies.

Preparation for leaving care starts when a young person enters into the Care system, but formal preparation should begin no later than the young person's 16th birthday. The approach to aftercare is informed by the wishes of the young person and with their agreement. Services can be provided up to 21 years of age or 23, if in full time education, for those young people who are eligible as per Section 45 of the Child Care Act 1991.

### (i) The number of young adults aged 18-23 (inclusive) in receipt of an aftercare service

On the 30<sup>th</sup> September 2014 there were 1,698 young adults aged 18 to 23 years (inclusive) in receipt of an aftercare service. This demonstrates a 5% increase over the figures for Q2 2014 (1,614) and a 16% increase over the Outturn 2013 (1,468). The regional breakdown is as follows: DML 450; DNE 416; South 448 and the West 384.

### (ii) The number and percentage of young adults aged 18-23 (inclusive) in receipt of an aftercare service who are in full time education

Of the total number of 1,614 young adults aged 18-23 inclusive in receipt of an aftercare service on 30<sup>th</sup> September 2014; 946 (56%) were in full time education. This demonstrates a 1% increase on the percentage in full time education over the Q2 percentage figure of 55%.

<b>The number and % of young adults aged 18-23 (inc) in receipt of an aftercare service who are in full time education</b> <b><u>Quarter 3 2014</u></b>	Total number of YOUNG Adults in receipt of Aftercare aged 18 to 23 years	Total number of YOUNG Adults in receipt of Aftercare aged 18 to 23 years who are in full time education on the last day of the reporting period	% YOUNG Adults in receipt of Aftercare aged 18 to 23 years who are in full time education on the last day of the reporting period
<b>National</b>	<b>1,698</b>	<b>946</b>	<b>56%</b>
DML	450	237	53%
DNE	416	192	46%
South	448	281	63%
West	384	236	61%

## National Participation Rate in Education 18-23 year olds

Age Jan 1 <sup>st</sup> 2013	Enrolment 2013	Estimated Population Jan 2013	% participating in Education <sup>3</sup>
18	43,766	52,102	84.0%
19	36,135	49,781	72.6%
20	33,229	50,438	65.9%
21	30,316	51,846	58.5%
22	20,029	53,591	37.4%
23	11,567	52,914	21.9%
<b>Total</b>	<b>175,042</b>	<b>310,672</b>	<b>56.3%</b>

From: Department of Education and Skills

[http://www.cso.ie/px/pxeirestat/Staire/SelectVarVal/Define.asp?maintable=EDA39&ProductID=DB\\_ED&PLanguage=0](http://www.cso.ie/px/pxeirestat/Staire/SelectVarVal/Define.asp?maintable=EDA39&ProductID=DB_ED&PLanguage=0)

### (iii) The number of young adults aged 18-20 (inclusive) in receipt of an aftercare service

On the 30<sup>th</sup> September 2014 there were 1,313 young adults aged 18 to 20 years (inclusive) in receipt of an aftercare service. This demonstrates a 0.8% increase over the figures for Q2 2014 (1,302) and a 13% increase over the Outturn 2013 (1,163).

The regional breakdown is as follows: DML 319; DNE 347; South 341 and the West 306.

### (iv) The number and percentage of young adults aged 18-20 (inclusive) in receipt of an aftercare service who are in full time education

Of the total number of 1, 313 young adults aged 18-20 inclusive in receipt of an aftercare service on 30<sup>th</sup> September 2014; 750 (57%) are in full time education.

<b>The number and % of young adults aged 18-20 (inc) in receipt of an aftercare service who are in full time education Quarter 3 2014</b>	Total number of YOUNG Adults in receipt of Aftercare aged 18 to 20 years	Total number of YOUNG Adults in receipt of Aftercare aged 18 to 20 years who are in full time education on the last day of the reporting period	% YOUNG Adults in receipt of Aftercare aged 18 to 20 years who are in full time education on the last day of the reporting period
<b>National</b>	<b>1,313</b>	<b>750</b>	<b>57%</b>
DML	319	183	57%
DNE	347	162	47%
South	341	220	65%
West	306	185	60%

<sup>3</sup> Enrolment as a % of population

## National Participation Rate in Education 18-20 year olds

Age Jan 1st 2013	Enrolment 2013	Estimated Population Jan 2013	% participating in Education <sup>4</sup>
18	43,766	52,102	84.0%
19	36,135	49,781	72.6%
20	33,229	50,438	65.9%

From: Department of Education and Skills

[http://www.cso.ie/px/pxeirestat/Staire/SelectVarVal/Define.asp?maintable=EDA39&ProductID=DB\\_ED&PLanguage=o](http://www.cso.ie/px/pxeirestat/Staire/SelectVarVal/Define.asp?maintable=EDA39&ProductID=DB_ED&PLanguage=o)

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<sup>4</sup> Enrolment as a % of population



## 1.5 & 1.6 Child Welfare Concern Referrals & Child Abuse Referrals 2014 (reported quarterly in arrears)

Social work services received a total of 11,450 referrals during quarter 2 2014. This is a cumulative total of referrals of a child welfare concern and child abuse. Year to date social work services have received a total of 22,303 referrals. The majority of these referrals (57%) relate to a child welfare concern. A more detailed breakdown of child welfare concerns and abuse referrals can be found in sections 1.5 (Child Welfare Concern Referrals) and 1.6 (Child Abuse Referrals) below.

	Total number of Referrals Received by Social Work Services Q1 2014	Total number of Referrals Received by Social Work Services Q2 2014	Total number of Referrals Received by Social Work Services Q2 YTD 2014	Total Number of Referrals of Child Welfare Concern Q2 YTD 2014	% of Referrals Child Welfare Concern Q2 YTD 2014	Total Number of Referrals of Child Abuse Q2 YTD 2014	% of Referrals Child Abuse Q2 YTD 2014
<b>National</b>	<b>10,853</b>	<b>11,450</b>	<b>22,303</b>	<b>12,678</b>	<b>57%</b>	<b>9,625</b>	<b>43%</b>
DML	2,456	2,463	4,919	3,104	63%	1,815	37%
DNE	2,668	3,006	5,674	2,995	53%	2,679	47%
South	3,081	3,365	6,446	3,360	52%	3,086	48%
West	2,648	2,616	5,264	3,219	61%	2,045	39%

### 1.5 Child Welfare Concern Referrals (2014)

Returns for all metrics listed under 1.5 Child Welfare Concern Referrals (2014) are received quarterly in arrears. Therefore the data received at the end of September 2014 relate to Quarter 2 2014.

#### (i) The number of referrals of a child welfare concern

Social work services received 6,466 referrals (reports) of a child welfare concern during Q2 2014. The regional breakdown of this is as follows DML 1,522; DNE 1,583; South 1,747 and the West 1,614. Year to date 2014 there have been 12,678 referrals (reports) of a child welfare concern. This figure (12,678) equates to a 17% increase over the 2013 Q2 YTD figure of 10,832.

#### (ii) The number and percentage of referrals of a child welfare concern where a preliminary enquiry took place within 24 hours of receipt of the referral

Of the total number of child welfare concern referrals (reports) received during Q2 2014 (6,466), 3,619 (56%) received a preliminary enquiry that took place and were completed within 24 hours of receipt of the referral.

A preliminary enquiry is the process involving checking records to see if there are previous referrals or a history of social involvement with the

family which is undertaken by social work teams when a referral is received to determine if the case should proceed to an initial assessment.

It should be noted however that this figure represents a percentage of all referrals received and that there may be multiple referrals for the one client. This return represents an increase of 3% on the Q2 2013 percentage figure 54% (3,025/5,565).

### (iii) The number of preliminary enquires held (child welfare concerns)

Nationally during Q2 2014 there were 5,993 preliminary enquiries held. This equates to 93% of referrals received (5,993/6,466). A decision is made not to proceed to make a preliminary enquiry where it is clear from the referral information that the threshold of initiating an initial assessment and acceptance of the referral is not met.

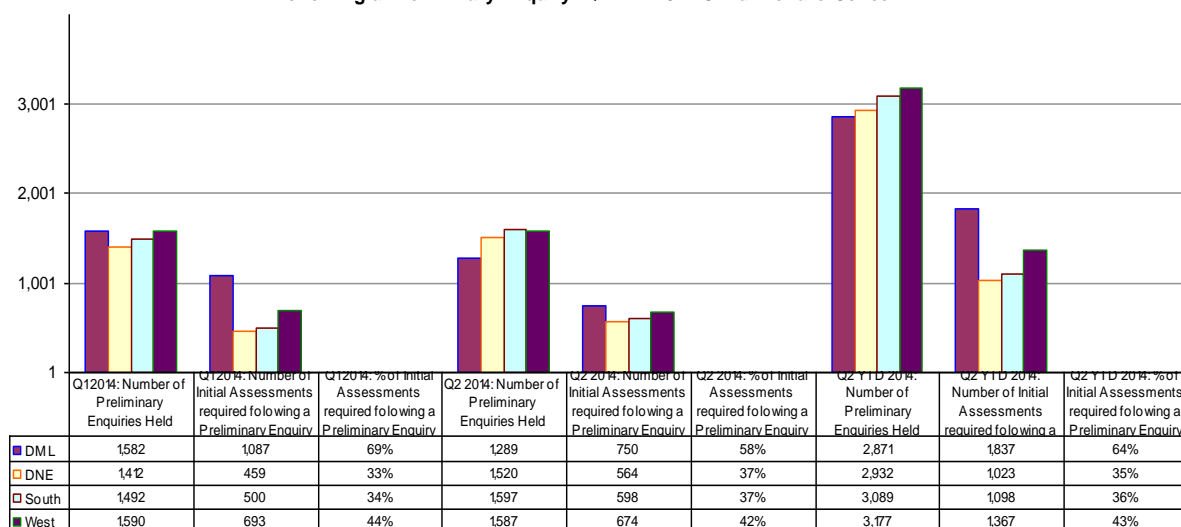
The regional breakdown for Q2 2014 is as follows: DML 1,289 (85%/1,522); DNE 1,520 (96%/1,583); South 1,597 (91%/1,747) and the West 1,587 (98%/1,614).

### (iv) The number and percentage of referrals of a child welfare concern which required an initial assessment following a preliminary enquiry

Of the 5,993 preliminary enquiries held during Q2 2014 nationally; 2,586 (43%) required an initial assessment following the preliminary enquiry.

The % of referrals in each region which proceeded to an initial assessment, and deemed to meet the threshold for a social work service in Q2 2014 was as follows: DML 750 (58%/1,289); DNE 564 (37%/1,520); South 598 (37%/1,597) and the West 674 (42%/1,587).

The Number and Percentage of Initial Assessments Required Following a Preliminary Enquiry: Q2 YTD 2014 Child Welfare Concern



**(v) The number and percentage of initial assessments completed within 21 days of receipt of the referral**

Nationally 659 (25%) of the initial assessments required following a preliminary enquiry (2,586) were completed within 21 days of the receipt of the referral. Regionally the 21 day completion rate for Q2 2014 was: DML 137 (18%/750); DNE 21 (4%/464); South 59 (10%/598) and the West 442 (66%/74).

**(vi) Of the total number of child welfare concerns received during the reporting period the number and percentage of initial assessments completed that recorded an action of Child Protection (Welfare Referrals)**

Nationally there were 6,466 referrals of a child welfare concern received during quarter 2 2014. Of these referrals 2,586 (40%) required an Initial Assessment (I.A).

Further analysis of the data received for Q2 demonstrates that there were 1,248 actions of an I.A returned nationally within the reporting period. The outstanding actions arising from the 1,338 referrals which required an I.A. have not yet been recorded, and are awaiting completion by social work teams.

Of the I.A.s completed, 99 (8%) were recorded as Child Protection. This figure (99) equates to 2% of all referrals received during the reporting period. A further percentage breakdown of all actions returned for Q2 is detailed in the table below.

Actions Recorded following Initial Assessment / % Actions as % of Actions Total for Q2 2014					
Of the total number of Child Welfare Concern referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of NO FURTHER ACTION/ CLOSED	Of the total number of Child Welfare Concern referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of CHILD PROTECTION	Of the total number of Child Welfare Concern referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of CHILD WELFARE/ FAMILY SUPPORT	Of the total number of Child Welfare Concern referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of FURTHER ASSESSMENT	Of the total number of Child Welfare Concern referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of FAMILY WELFARE CONFERENCE	Of the total number of Child Welfare Concern referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of ADMISSION TO CARE
<b>725</b>	<b>99</b>	<b>249</b>	<b>153</b>	<b>8</b>	<b>15</b>
<b>58%</b>	<b>8%</b>	<b>20%</b>	<b>12%</b>	<b>1%</b>	<b>1%</b>

The figure of 8% of I.A's completed that were recorded as Child Protection remains consistent as there was no change to the Q1 2014 percentage figure of 8% (92/1,119)

## 1.6 Child Abuse Referrals (2014)

Returns for all metrics listed under 1.6 Child Abuse Referrals (2014) are received quarterly in arrears. Therefore the data received at the end of September 2014 relate to Quarter 2 2014

### (i) The number of referrals of a child abuse

Social work services received 4,984 referrals (reports) of child abuse during Q2 2014 and this figure can be further broken down by abuse category:

Number and % of referrals of Child Abuse: <b>Physical Abuse</b>	Number and % of referrals of Child Abuse: <b>Emotional Abuse</b>	Number and % of referrals of Child Abuse: <b>Sexual Abuse</b>	Number and % of referrals of Child Abuse: <b>Neglect</b>
<b>Q2 2014</b>	<b>Q2 2014</b>	<b>Q2 2014</b>	<b>Q2 2014</b>
<b>1,113</b> <b>22.3%</b>	<b>1,571</b> <b>31.5%</b>	<b>796</b> <b>16.0%</b>	<b>1,504</b> <b>30.2%</b>
<b>Q2 YTD 2014</b>	<b>Q2 YTD 2014</b>	<b>Q2 YTD 2014</b>	<b>Q2 YTD 2014</b>
<b>2,150</b> <b>22.3%</b>	<b>3,147</b> <b>32.7%</b>	<b>1,602</b> <b>16.6%</b>	<b>2,726</b> <b>28.3%</b>

The regional breakdown of the number of referrals is as follows DML 941; DNE 1,423; South 1,618 and the West 1,002. Year to date 2014 there have been 9,625 referrals of a child protection nature. This figure (9,625) equates to a 1% increase over the 2013 Q2 YTD figure of 9,508.

### (ii) The number and percentage of referrals of a child abuse where a preliminary enquiry took place within 24 hours of receipt of the referral

Of the total number of child abuse referrals (reports) received during Q2 2014 (4,984), 2,990 (60%), received a preliminary enquiry that took place and were completed within 24 hours of receipt of the referral.

A preliminary enquiry is the process involved in checking records to see if there are previous referrals or a history of social involvement with the family which is undertaken by social work teams when a referral is received to determine if the case should proceed to an initial assessment.

It should be noted however that this figure represents a percentage of all referrals received and that there may be multiple referrals for the one client. This represents decrease of 1.6% on the Q2 2013 percentage figure 61% (3,004/4,902).

**(iii) The number of preliminary enquires held (child abuse)**

Nationally during Q2 2014 there were 4,657 preliminary enquiries held. This equates to 93% of child abuse referrals received (4,657/4,984).

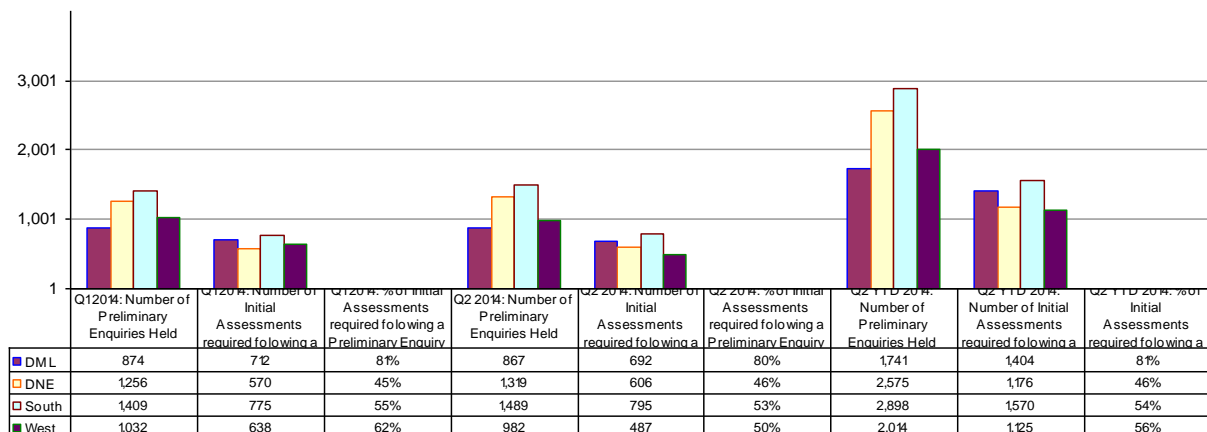
The regional breakdown for Q2 2014 is as follows: DML 867 (92%/941); DNE 1,319 (93%/1,423); South 1,489 (92%/1,618) and the West 982 (98%/1,002).

**(iv) The number and percentage of referrals of child abuse which required an initial assessment following a preliminary enquiry**

Of the 4,657 preliminary enquiries held during Q2 2014 nationally; 2,580 (55%) required an initial assessment following the preliminary enquiry. A decision is made not to proceed to make a preliminary enquiry where it is clear from the referral information that the threshold for initiating an initial assessment and acceptance of the referral is not met.

Regionally the returns for Q2 2014 were as follows: DML 692 (80%/867); DNE 606 (46%/1,319); South 795 (53%/1,489) and the West 487 (50%/982).

**The Number and Percentage of Initial Assessments Required Following a Preliminary Enquiry: Q2 2014 Child Abuse**



**(v) The number and percentage of initial assessments completed within 21 days of receipt of the referral**

Nationally 544 (21%) of the initial assessments required following a preliminary enquiry (2,580) were completed within 21 days of receipt of the referral of child abuse. Regionally the 21 day completion rate for Q2 2014 was: DML 191 (28%/692); DNE 43 (7%/606); South 68 (9%/795) and the West 242 (50%/487).

**(vi) Of the total number of child abuse referrals received during the reporting period, the number and percentage of initial assessments completed that recorded an action of Child Protection (Abuse Referrals)**

Nationally there were 4,984 referrals of child abuse received during quarter 2 2014. Of these referrals 2,580 (52%) required an Initial Assessment (I.A).

Further analysis of the data received for Q2 demonstrates that there were 1,306 actions of an I.A returned nationally. Of these actions 202 (15%) were recorded as Child Protection. This figure (202) equates to 4% of all referrals received during the reporting period. A further percentage breakdown of all actions returned for Q2 is detailed in the table below.

Actions Recorded following Initial Assessment / % Actions as % of Actions Total					
Of the total number of Child Abuse referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of NO FURTHER ACTION/ CLOSED	Of the total number of Child Abuse referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of CHILD PROTECTION	Of the total number of Child Abuse referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of CHILD WELFARE/ FAMILY SUPPORT	Of the total number of Child Abuse referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of FURTHER ASSESSMENT	Of the total number of Child Abuse referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of FAMILY WELFARE CONFERENCE	Of the total number of Child Abuse referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of ADMISSION TO CARE
<b>653</b>	<b>202</b>	<b>201</b>	<b>219</b>	<b>12</b>	<b>19</b>
<b>50%</b>	<b>15%</b>	<b>15%</b>	<b>17%</b>	<b>0.9%</b>	<b>1%</b>

The figure of 15% if I.A's completed that was recorded as Child protection demonstrates a 17% decrease over the Q1 figure (18%).

## 1.7 Child Protection Notification System (CPNS) Listing

**(i) The total number of children who at the end of the reporting period are currently listed as ACTIVE on the CPNS**

In accordance with Children First (2011), the Agency's standard business processes and policies and procedures for carrying out initial assessments of child abuse and neglect, a child's name is placed on the CPNS in the following circumstances:

- The outcome of an initial assessment is that a child is at risk of significant harm requiring a child protection conference to be convened;
- The decision of the child protection conference is that a child protection plan is required to ensure that the necessary safeguards are in place;
- A review child protection conference (held at a minimum of 6 monthly intervals), confirms that the child remains at ongoing risk of significant harm necessitating a child protection plan.

A child is listed as either 'active' i.e. at ongoing risk, or inactive – no longer at risk.

## The CPNS

At the end of Quarter 3 2014 there were 1,393 children currently listed as active on the CPNS. This demonstrates a decrease of 327 (19%) over the Q2 2014 figure of 1,720. This is further broken down as follows: DML 323; DNE 277; South 321 and the West 472.

## 1.8 Crisis Intervention Service (CIS) Dublin, Wicklow, Kildare

The CIS provides an emergency service for homeless young people in the greater Dublin Area and for young people who are experiencing acute difficulties at home. The service works with young people to assist them to return home safely where this is possible.

### (i) The number of referrals made to the Crisis Intervention Service

No. of referrals made to the Crisis Intervention Service <u>Quarter 3 2014</u>	National	Q1 2014	Q2 2014	Q3 2014	YTD
	DML	100	107	60	267
	DNE	91	118	53	262
	Other/SCSA	17	21	0	38
	Total	208	246	113	567

### (ii) The number of children placed with the Crisis Intervention Service

No. of children placed with the Crisis Intervention Service. <u>Quarter 3 2014</u>	National	Q1 2014	Q2 2014	Q3 2014	YTD
	DML	31	24	17	72
	DNE	27	30	13	70
	Other/SCSA	3	2	0	5
	Total	61	56	30	147

Following a review of metrics after the publication of the Quarter 1 report it was highlighted that there were additional referrals (and subsequently children placed) outside of DML and DNE made to the CIS. These figures have now been incorporated into the metrics and shown in the two tables above.

## 1.9 Out of Hours Service (excludes Dublin, Wicklow, Kildare)

This is a service for children who are at immediate and serious risk of harm, or who are abandoned requiring an emergency placement out of hours further to the intervention of An Garda Síochána under Section 12 of the Child Care Act 1991.

### (i) The number of referrals made to the Emergency Out of Hours Place of Safety Service

No. of referrals made to the Emergency Out of Hours Place of Safety Service <u>Quarter 3: 2014</u>	National	Q1 2014	Q2 2014	Q3 2014	YTD
	DML	14	17	14	45
	DNE	15	26	14	55
	SOUTH	37	41	28	106
	WEST	23	29	12	64
	Total	<b>89</b>	<b>113</b>	<b>68</b>	<b>270</b>

### (ii) The number of children placed with the Emergency Out of Hours Place of Safety Service

No. of children placed with the Emergency Out of Hours Placement Service <u>Quarter 3: 2014</u>	National	Q1 2014	Q2 2014	Q3 2014	YTD
	DML	7	7	6	20
	DNE	9	10	9	28
	SOUTH	31	26	13	70
	WEST	16	16	6	38
	Total	<b>63</b>	<b>59</b>	<b>34</b>	<b>156</b>

### (iii) The total number of nights accommodation supplied by the Emergency Out of Hours Place of Safety Service

No. of nights accommodation supplied by the Emergency Out of Hours Placement Service <u>Quarter 3: 2014</u>	National	Q1 2014	Q2 2014	Q3 2014	YTD
	DML	15	14	11	40
	DNE	12	21	11	44
	SOUTH	81	63	35	179
	WEST	46	33	17	96
	Total	<b>154</b>	<b>131</b>	<b>74</b>	<b>359</b>



## 1.10 Adoptions Metrics (New for 2014)

Adoption is the process whereby a child becomes a member of a new family, and creates a permanent, legal relationship between the adoptive parents and the child.

In recent years, adopting an Irish child has become increasingly rare. Many prospective parents now look abroad to adopt a child. This process is called intercountry adoption.

The Child and Family Agency plays an important role in assessing possible adoptive parents and also provide services to people who were adopted or fostered and may wish to trace their birth family.

Applicants being considered by an adoption agency will undergo a detailed assessment. This assessment takes place over a period of time, ranging from 9 to 15 months, sometimes longer.

The purpose of this assessment is to establish applicants' suitability as prospective adoptive parents. The assessment is carried out by a social worker. It includes a number of interviews and home visits. Where the application is from a married couple, there will be both individual and joint interviews.

The social worker will discuss such areas as previous and/or current relationships, motives for adopting, expectations of the child and the ability to help a child to develop his/her knowledge and understanding of his/her natural background. All applicants are required to undergo a medical examination.

If planning to adopt abroad, the assessment will include issues surrounding the child's cultural background and possible special needs.

### (i) Average projected waiting time for assessment; Inter Country Adoption

The average projected waiting time for assessment (e.g. from waiting list to the beginning of preparation) (In Months) 2 <sup>nd</sup> Assessment Inter Country Adoption. <b>Average Calculated</b> Quarter 3: 2014	<b>National</b>	<b>5 Months</b>
	DML	4 Months
	DNE	6 Months
	SOUTH	6 Months
	WEST	4 Months

**(ii) The total number of completed assessments; Inter Country Adoption**

The total number of completed assessments during the reporting period. (i.e. those which reached committee stage) <u>Inter Country Adoption</u> <u>Quarter 3: 2014</u>	<b>National</b>	<b>Q1 2014</b>	<b>Q2 2014</b>	<b>Q3 2014</b>	<b>YTD</b>
	DML	9	11	11	31
	DNE	1	1	2	4
	SOUTH	16	9	3	28
	WEST	7	8	10	25
	<b>Total</b>	<b>33</b>	<b>29</b>	<b>26</b>	<b>88</b>

**(iii) The total number of completed assessments; Domestic Adoption**

The total number of completed assessments during the reporting period. (i.e. those which reached committee stage) <u>Domestic Adoption</u> <u>Quarter 3: 2014</u>	<b>National</b>	<b>Q1 2014</b>	<b>Q2 2014</b>	<b>Q3 2014</b>	<b>YTD</b>
	DML	2	2	4	8
	DNE	3	1	1	5
	SOUTH	3	8	3	14
	WEST	3	2	1	6
	<b>Total</b>	<b>11</b>	<b>13</b>	<b>9</b>	<b>33</b>

**(iv) The total number of Fostering to Adoption Assessments; Domestic Adoption**

Total number of fostering to adoption assessments during the reporting period. <u>Domestic Adoption.</u> <u>Quarter 3: 2014</u>	<b>National</b>	<b>Q1 2014</b>	<b>Q2 2014</b>	<b>Q3 2014</b>	<b>YTD</b>
	DML	4	4	1	9
	DNE	1	1	1	3
	SOUTH	11	10	13	34
	WEST <sup>1</sup>	3	2	1	6
	<b>Total</b>	<b>19</b>	<b>17</b>	<b>16</b>	<b>52</b>

**(v) The number on waiting lists; Information and Tracing Service**

The number on waiting lists <u>Information &amp; Tracing Service:</u> <u>Quarter 3: 2014</u>	<b>National</b>	<b>1,020</b>
	DML	2
	DNE	176
	SOUTH	760
	WEST	82

**(vi) Average length of time from waiting list to allocation; Information and Tracing Service**

The average length of time from waiting list to allocation (In Months): <u>Information &amp; Tracing Service</u> <b>Average Calculated</b> <u>Quarter 3: 2014</u>	<b>National</b>	<b>12 Months</b>
	DML	1 Months
	DNE	27 Months
	SOUTH	13 Months
	WEST	8 Months

## 1.11 Family Support Services Metrics (New for 2014)

Family Support Services are for families and individuals who need help. Family life is not always easy. Life events like birth, death, depression, redundancy, separation, illness, abuse or financial problems all put stress and strain on family life and relationships. Family Support Services can help.

There are many support groups for adults, teenagers, children and carers that give people the chance to tell their own stories and give support to each other. Specialist services provide support for domestic violence or child abuse. Family Support services are generally provided to families in their own homes and communities.

The Child and Family Agency provide and fund a range of services that offer advice and support to families. This includes family support workers, social workers, youth workers, family resource centres, support groups and counselling services. These types of services help families work through difficult issues, ensure children have a stable environment to live in, and provide support for parents who are finding it hard to cope

### Referrals by Social Work to Family Support Services

#### (i) The number of children referred to FSS by Social Work during the reporting period

The number of children referred to FSS by Social Work during the reporting period <u>Bi-Annual Return Q2</u>	<b>National</b>	<b>2,908</b>
	DML	678
	DNE <sup>2</sup>	91
	SOUTH <sup>1</sup>	777
	WEST	1,362

#### (ii) The number of families referred to FSS by Social Work during the reporting period

The number of families referred to FSS by Social Work during the reporting period <u>Bi-Annual Return Q2</u>	<b>National</b>	<b>1,848</b>
	DML	360
	DNE <sup>3</sup>	254
	SOUTH <sup>1</sup>	398
	WEST	836

<sup>1</sup> Data for the South includes an estimated extract from an overall figure of children referred and families referred from the Kerry Area – a greater breakdown was not available at time of publication.

<sup>2</sup> Data for DNE does not include a return from Dublin City North and Louth Meath (50% coverage)

<sup>3</sup> Data for DNE does not include a return from Dublin City North (75% coverage)

## Referrals by Other Sources to Family Support Services

### (iii) The number of children referred to FSS by Other Sources during the reporting period

The number of children referred to FSS by Other Sources during the reporting period <u>Bi-Annual Return Q2</u>	<b>National</b>	<b>9,260</b>
	DML	1,330
	DNE <sup>2</sup>	1,191
	SOUTH <sup>1</sup>	853
	WEST	5,886

### (iv) The number of families referred to FSS by Other Sources during the reporting period

The number of families referred to FSS by Other Sources during the reporting period <u>Bi-Annual Return Q2</u>	<b>National</b>	<b>6,784</b>
	DML	1,041
	DNE <sup>2</sup>	152
	SOUTH <sup>1</sup>	628
	WEST <sup>3</sup>	4,963

<sup>1</sup> Data for the South includes an estimated extract from an overall figure of children referred and families referred from the Kerry Area – a greater breakdown was not available at time of publication.

<sup>2</sup> Date for DNE does not include a return from Dublin City North (75% coverage)

## The number of Children and Families in Receipt of a Family Support Service

### (v) The number of children in receipt of FSS at the end of the reporting period

The number children in receipt of FSS at the end of the reporting period <u>Bi-Annual Return Q2</u>	<b>National</b>	<b>18,531</b>
	DML	2,346
	DNE <sup>1</sup>	1,914
	SOUTH	2,342
	WEST <sup>2</sup>	11,929

### (vi) The number of families in receipt of FSS at the end of the reporting period

The number families in receipt of FSS at the end of the reporting period <u>Bi-Annual Return Q2</u>	<b>National</b>	<b>14,977</b>
	DML	1,454
	DNE <sup>1</sup>	1,737
	SOUTH	1,727
	WEST <sup>2</sup>	10,059

<sup>1</sup> Date for DNE does not include a return from Dublin City North (75% coverage)

## Appendix 1: National Performance Scorecard

National Performance Scorecard 2014: Quarter 3	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
<b>Early Years Services<sup>1</sup></b>	<b>Q</b>								
Number of notified early years service in operational areas	Q	4,697	4,092	4,092	<b>4,687</b>	15%	4,092	<b>4,687</b>	15%
Number of early years services which received an annual or first inspection	Q	1,780	2,771		<b>987</b>			<b>274</b>	
Percentage of early years services which received an annual or first inspection	Q	88.9% (of 42.1% target)	59% (2,771/4,697)	45%	<b>36%</b>	-21%	15%	<b>10%</b>	-5%
Number of notified full day early years service in operational areas	Q	1,591	1,550	1,550	<b>1,598</b>	3.1%	1,550	<b>1,598</b>	3.1%
Number of notified full day early years service in operational areas which received an annual or first inspection	Q	1,591	60% (954)		<b>377</b>			<b>148</b>	
Percentage of full day early years services which received an annual or first inspection	Q	108.4% (of 44.1% target)	60%	45%	<b>40%</b>	-12%	16%	<b>12%</b>	1%
Number of early years services complaints received	Q	361	Demand Led	Demand led	<b>227</b>		Demand led	<b>75</b>	
Percentage of complaints investigated	Q	86.1%	100%	100%	<b>90%</b>	-10%	100.0%	<b>81%</b>	-19%
Number of prosecutions of early years services during the reporting period (re-worded for clarity)	Q	New PI for 2014	Demand Led	Demand led	<b>6</b>		Demand led	<b>2</b>	

National Performance Scorecard 2014: <u>Quarter 3</u>	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
<b>Children in Care in Education</b>	<b>Q</b>		Estimated Activity Levels						
The number of children in care aged 6 to 16 inclusive (at the end of the reporting period)	Q	4,498	4,474	4,474	<b>4,508</b>	1%	4,474	<b>4,508</b>	1%
The number of children in care aged 6 to 16 inclusive (at the end of the reporting period) in full time education	Q	4,408	4,285		<b>4,403</b>			<b>4,403</b>	
The percentage of children in care aged 6 to 16 inclusive (at the end of the reporting period) in full time education	Q	98.0%	96%	96%	<b>98%</b>	2%	96%	<b>98%</b>	2%
The number of children in care aged 17 (at the end of the reporting period)	Q	506	No target Applies		<b>525</b>			<b>525</b>	
The number of children in care aged 17 (at the end of the reporting period) in full time education	Q	453	No target Applies		<b>481</b>			<b>481</b>	
The percentage of children in care aged 17 (at the end of the reporting period) in full time education	Q	89.5%	No target Applies		<b>92%</b>			<b>92%</b>	
<b>Foster Carers</b>	<b>Q</b>								
The total number of Foster carers General and Relative approved and on the Foster Care Panel (Part III Regs) (Including Private Foster Carers)	Q	4,235	4,535	4,535	<b>4,240</b>	-7%	4,535	<b>4,240</b>	-7%
The total number of Child and Family Agency Foster Carers General and Relative approved and on the Foster Care Panel (Part III Regs) (excluding Private Carers)	Q	3,999			<b>4,061</b>			<b>4,061</b>	

<b>National Performance Scorecard 2014: Quarter 3</b>	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
The number of relative foster carers not approved at the end of the reporting period	Q	442	No target Applies		<b>449</b>			<b>449</b>	
The number of relative foster carers where children have been placed for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel (part III of Regs)	Q	398	No target Applies		<b>374</b>			<b>374</b>	
The percentage of relative foster carers where children have been placed for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel (part III of Regs)	Q	90.0%	No target Applies		<b>83%</b>			<b>83%</b>	
The number of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and have an allocated social worker	Q	276	No target Applies		<b>250</b>			<b>250</b>	
The % of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and have an allocated social worker	Q	69%	100%	100%	<b>67%</b>	-33%	100%	<b>67%</b>	-33%
The number of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and DO NOT have an allocated social worker	Q	122	No target Applies		<b>124</b>			<b>124</b>	
The % of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and DO NOT have an allocated social worker	Q	31%	0%	0%	<b>33%</b>	33%	0%	<b>33%</b>	33%

National Performance Scorecard 2014: <u>Quarter 3</u>	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
<b>After Care</b>	<b>Q</b>								
The number of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service on the last day of the reporting period	Q	1,468			<b>1,698</b>			<b>1,6984</b>	
The number of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service on the last day of the reporting period who are in full time education	Q	New PI for 2014			<b>946</b>			<b>946</b>	
The percentage of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service who are in full time education on the last day of the reporting period	Q	New PI for 2014	60%	60%	<b>56%</b>	-7.17%	60%	<b>56%</b>	-7.1%
The number of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service on the last day of the reporting period	Q	1,163			<b>1,313</b>			<b>1,313</b>	
The number of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service on the last day of the reporting period who are in full time education	Q	646			<b>750</b>			<b>750</b>	
The percentage of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service who are in full time education on the last day of the reporting period	Q	56%			<b>57%</b>			<b>57%</b>	



<b>National Performance Scorecard 2014: Quarter 3</b>	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
<b>Child Welfare Referrals</b>	Q (In arrears)	Outturn 2013:	EAL 2014		YTD Quarter 2 2014			Quarter 2 2014	
The number of referrals of a child welfare concern	Q (In arrears)	22,192	No target Applies: Demand Led		<b>12,678</b>			<b>6,466</b>	
The number of referrals of child welfare concerns where a preliminary enquiry took place within 24 hours	Q (In arrears)	13,776	No target Applies: Demand Led		<b>7,505</b>			<b>3,619</b>	
The percentage of referrals of child welfare concerns where a preliminary enquiry took place within 24 hours	Q (In arrears)	62%	No target Applies: Demand Led		<b>59%</b>			<b>56%</b>	
The number of preliminary enquiries held (welfare concern referrals)	Q (In arrears)	20,516	No target Applies: Demand Led		<b>12,069</b>			<b>5,993</b>	
The number of referrals of child welfare concerns which required an initial assessment following a preliminary enquiry	Q (In arrears)	9,492	No target Applies: Demand Led		<b>5,325</b>			<b>2,586</b>	
The percentage of referrals of child welfare concerns which required an initial assessment following a preliminary enquiry	Q (In arrears)	46%	No target Applies: Demand Led		<b>44%</b>			<b>43%</b>	
The number of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)	1,559	No target Applies: Demand Led		<b>1,101</b>			<b>659</b>	
The percentage of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)	16%	No target Applies: Demand Led		<b>21%</b>			<b>25%</b>	

<b>National Performance Scorecard 2014: Quarter 3</b>	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
<b>Child Welfare Referrals (continued)</b>	Q (In arrears)	Outturn 2013:	EAL 2014		YTD Quarter 2 2014			Quarter 2 2014	
Of the total number of child welfare concerns received during the reporting period the number of actions returned following an Initial Assessment	2014 metric	2014 Metric	2014 Metric		<b>2,367</b>			<b>1,248</b>	
Of the total number of child welfare concerns received during the reporting period that had an initial assessment; how many were recorded with an action: child protection	2014 metric	2014 Metric	2014 Metric		<b>191</b>			<b>99</b>	
Percentage of the total number of child welfare concerns received during the reporting period that had an initial assessment that were recorded with an action: child protection	2014 metric	2014 Metric	2014 Metric		<b>8%</b>			<b>8%</b>	
<b>Child Protection: Abuse Referrals</b>	Q (In arrears)	Outturn 2013:	EAL 2014		YTD Quarter 2 2014			Quarter 2 2014	
The number of referrals of child abuse	Q (In arrears)	19,407	20,045	<b>10,023</b>	<b>9,625</b>	<b>-4%</b>	5,011	<b>4,984</b>	<b>-0.5%</b>
The number of referrals of child abuse where a preliminary enquiry took place within 24 hours	Q (In arrears)	12,282	No target Applies: Demand Led		<b>6,004</b>			<b>2,990</b>	
The percentage of referrals of child abuse where a preliminary enquiry took place within 24 hours	Q (In arrears)	63%	No target Applies: Demand Led		<b>62%</b>			<b>60%</b>	

<b>National Performance Scorecard 2014: Quarter 3</b>	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
<b>Child Protection: Abuse Referrals (Continued)</b>	Q (In arrears)	Outturn 2013:	EAL 2014		YTD Quarter 2 2014			Quarter 2 2014	
The number of preliminary enquiries held (abuse referrals)	Q (In arrears)	18,743	No target Applies		<b>9,228</b>			<b>4,657</b>	
The number of referrals of child abuse which required an initial assessment following a preliminary enquiry	Q (In arrears)	11,558	No target Applies		<b>5,275</b>			<b>2,580</b>	
The percentage of referrals of child abuse which required an initial assessment following a preliminary enquiry	Q (In arrears)	62%	No target Applies		<b>57%</b>			<b>55%</b>	
The number of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)	2,039	No target Applies		<b>1,056</b>			<b>544</b>	
The percentage of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)	18%	No target Applies		<b>20%</b>			<b>21%</b>	
Of the total number of child abuse referrals received during the reporting period the number of actions returned following an Initial Assessment	2014 metric	2014 Metric	2014 Metric		<b>2,581</b>			<b>1,306</b>	
Of the total number of child abuse received during the reporting period that had an initial assessment; how many were recorded with an action: child protection	2014 Metric	2014 Metric	2014 Metric		<b>427</b>			<b>202</b>	

<b>National Performance Scorecard 2014: Quarter 3</b>	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
<b>Child Protection: Abuse Referrals (Continued)</b>	Q (In arrears)	Outturn 2013:	EAL 2014		YTD Quarter 2 2014			Quarter 2 2014	
Percentage of the total number of child abuse received during the reporting period that had an initial assessment that were recorded with an action: child protection	2014 Metric	2014 Metric	2014 Metric		17%			15%	
<b>Child Protection: CPNS Listing</b>	Q		Estimated Activity Levels						
The total number of children at the end of the reporting period who are currently listed as ACTIVE on the CPNS. (note: all children not just those listed during the quarter)	Q	New PI for 2014	No target Applies		1,393			1,393	
<b>Crisis Intervention Service CIS (Dublin, Kildare, Wicklow)</b>	Q								
Number of referrals made to the Crisis Intervention Service	Q	314	Demand Led		567			113	
Number of children placed with the Crisis Intervention Service	Q	314	Demand Led		147			30	

<b>National Performance Scorecard 2014: Quarter 3</b>	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
<b>Out of Hours (excludes Dublin; Kildare; Wicklow)</b>	<b>Q</b>								
Number of referrals made to the Emergency Out of Hours Place of Safety Service	Q	370	Demand Led		<b>270</b>			<b>68</b>	
Number of children placed with the Emergency Out of Hours Placement Service	Q	262	Demand Led		<b>156</b>			<b>34</b>	
The total number of nights accommodation supplied by the Emergency Out of Hours Place of Safety Service	Q	590	Demand Led		<b>359</b>			<b>74</b>	
<b>Adoption</b>	<b>Q</b>								
Projected waiting time for assessment (i.e. from waiting list to the beginning of preparation) (In Months) : 2nd Assessment Inter Country Adoption <b>(Average calculated)</b>	Q	New PI for 2014	No target Applies		<b>5 Months</b>			<b>5 Months</b>	
Total number of completed assessments during the reporting period : Inter Country Adoption	Q	New PI for 2014	No target Applies		<b>88</b>			<b>26</b>	
Total number of completed assessments during the reporting period : Domestic Adoption	Q	New PI for 2014	No target Applies		<b>33</b>			<b>9</b>	
Total number of Fostering to Adoption Assessments during the reporting period ; Domestic Adoption	Q	New PI for 2014	No target Applies		<b>52</b>			<b>16</b>	

<b>National Performance Scorecard 2014: Quarter 3</b>	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
The number on waiting lists : Information & Tracing Services	Q	New PI for 2014	No target Applies		<b>1,020</b>			<b>1,020</b>	
Average length of time from waiting list to allocation (In Months): Information & Tracing Services <b>(Average calculated)</b>	Q	New PI for 2014	No target Applies		<b>12 Months</b>			<b>12 Months</b>	
<b>Family Support Services (FSS)</b>	<b>Bi-Annual</b>								
The number of children referred to FSS by Social Work, during the reporting period	Bi-Annual	New PI for 2014	No target Applies		<b>2,908</b>			<b>2,908</b>	
The number of families referred to FSS by Social Work, during the reporting period	Bi-Annual	New PI for 2014	No target Applies		<b>1,843</b>			<b>1,843</b>	
The number of children referred to FSS by Other sources, during the reporting period	Bi-Annual	New PI for 2014	No target Applies		<b>9,260</b>			<b>9,260</b>	
The number of families referred to FSS by Other sources, during the reporting period	Bi-Annual	New PI for 2014	No target Applies		<b>6,784</b>			<b>6,784</b>	
The number of children in receipt of FSS at the end of the reporting period	Bi-Annual	New PI for 2014	No target Applies		<b>18,531</b>			<b>18,531</b>	
The number of families in receipt of FSS at the end of the reporting period	Bi-Annual	New PI for 2014	No target Applies		<b>14,977</b>			<b>14,977</b>	

## Appendix 2: Schedule of Metric Reporting 2014

<b>Schedule of Metric Reporting 2014.</b>	<b>Data Timing</b>
<b>Early Years Services</b>	
Number of early years services which received an annual or first inspection	Q
Percentage of early years services which received an annual or first inspection	Q
Number of notified full day early years service in operational areas	Q
Number of notified full day early years service in operational areas which received an annual or first inspection	Q
Percentage of full day early years services which received an annual or first inspection	Q
Number of early years services complaints received	Q
Percentage of complaints investigated	Q
Number of prosecutions taken by early years services during the reporting period (note rewording for clarity)	Q
Number of early years services which received an annual or first inspection	Q
<b>Family Support Services</b>	
The number of children referred to FSS by Social Work during the reporting period	Bi- Annual (Q2 & Q4)
The number of Families referred to FSS by Social Work during the reporting period	Bi- Annual (Q2 & Q4)
The number of children referred to FSS by Other Sources during the reporting period	Bi- Annual (Q2 & Q4)
The number of Families referred to FSS by Other Sources during the reporting period	Bi- Annual (Q2 & Q4)
The number of children in receipt of FSS at the end of the reporting period	Bi- Annual (Q2 & Q4)
The number of families in receipt of FSS at the end of the reporting period	Bi- Annual (Q2 & Q4)
<b>Educational Welfare</b>	
Number of children/families supported by Education Welfare Service interventions (statutory obligations) to address general school attendance/placement issues	Annual (Q4)
Number of children/families supported by Education Welfare Service interventions (statutory obligations) to address serious/chronic school attendance issues	Annual (Q4)
<b>Children in Care in Education</b>	
The number of children in care aged 6 to 16 inclusive (at the end of the reporting period)	Q
The number of children in care aged 6 to 16 inclusive (at the end of the reporting period) in full time education	Q
The percentage of children in care aged 6 to 16 inclusive (at the end of the reporting period) in full time education	Q
The number of children in care aged 17 (at the end of the reporting period)	Q
The number of children in care aged 17 (at the end of the reporting period) in full time education	Q
The percentage of children in care aged 17 (at the end of the reporting period) in full time education	Q
<b>Children in Care: Residential and Foster Care</b>	
The number of children in care overall at the end of the reporting period	M
The number of children in Residential Special Care at the end of the reporting period	M
The percentage of children in care in Residential Special Care at the end of the reporting period	M

<b>Schedule of Metric Reporting 2014.</b>	<b>Data Timing</b>
The number of children in Residential High Support at the end of the reporting period	M
The percentage of children in care in Residential High Support at the end of the reporting period	M
The number of children in Residential General Care at the end of the reporting period	M
The percentage of children in care in Residential General Care at the end of the reporting period	M
The number of children in Foster Care General at the end of the reporting period	M
The percentage of children in care in Foster Care General at the end of the reporting period	M
The number of children in Foster Care with Relatives at the end of the reporting period	M
The percentage of children in care in Foster Care with Relatives at the end of the reporting period	M
The number of children in Other Care Placements at the end of the reporting period	M
The percentage of children in care in Other Care Placements at the end of the reporting period	M
<b>Children in Care: with an Allocated Social Worker</b>	
Number of children in care overall who have an allocated social worker at the end of the reporting period	M
% children in care overall who have an allocated social worker at the end of the reporting period	M
Number of children in Residential Special Care who have an allocated social worker at the end of the reporting period	M
The percentage of children in Residential Special Care with an Allocated Social Worker at the end of the reporting period	M
Number of children in Residential High Support who have an allocated social worker at the end of the reporting period	M
The percentage of children in Residential High Support with an Allocated Social Worker at the end of the reporting period	M
Number of children in Residential General Care who have an allocated social worker at the end of the reporting period	M
The percentage of children in Residential General Care with an Allocated Social Worker at the end of the reporting period	M
Number of children in Foster Care General who have an allocated social worker at the end of the reporting period	M
The percentage of children in Foster Care General with an Allocated Social Worker at the end of the reporting period	M
Number of children in Foster Care with Relatives who have an allocated social worker at the end of the reporting period	M
The percentage of children in Foster Care with Relatives with an Allocated Social Worker at the end of the reporting period	M
Number of children in Other Care Placements who have an allocated social worker at the end of the reporting period	M
The percentage of children in Other Care Placements with an Allocated Social Worker at the end of the reporting period	M
<b>Children in Care: With a Written Care Plan</b>	
Number of children in care overall who have an a written care plan at the end of the reporting period	M
% children in care who currently have a written care plan at the end of the reporting period	M
Number of children in Residential Special Care who have a written care plan at the end of the reporting period	M
The percentage of children in Residential Special Care who currently have a written care plan at the end of the reporting period	M
Number of children in Residential High Support who have a written care plan at the end of the reporting period	M



<b>Schedule of Metric Reporting 2014.</b>	<b>Data Timing</b>
The percentage of children in Residential High Support who currently have a written care plan at the end of the reporting period	M
Number of children in Residential General Care who have a written care plan at the end of the reporting period	M
The percentage of children in Residential General Care who currently have a written care plan at the end of the reporting period	M
Number of children in Foster Care General who have a written care plan at the end of the reporting period	M
The percentage of children in Foster Care General who currently have a written care plan at the end of the reporting period	M
Number of children in Foster Care with Relatives who have a written care plan at the end of the reporting period	M
The percentage of children in Foster Care with Relatives who currently have a written care plan at the end of the reporting period	M
Number of children in Other Care Placements who have a written care plan at the end of the reporting period	M
The percentage of children in Other Care Placements who currently have a written care plan at the end of the reporting period	M
<b>Foster Carers</b>	
The total number of Foster carers General and Relative approved and on the Foster Care Panel (Part III Regs)	Q
The number of relative foster carers not approved at the end of the reporting period	Q
The number of relative foster carers where children have been placed for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel (part III of Regs)	Q
The percentage of relative foster carers where children have been placed for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel (part III of Regs)	Q
The number of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and have an allocated social worker	Q
The % of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and have an allocated social worker	Q
The number of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and DO NOT have an allocated social worker	Q
The % of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and DO NOT have an allocated social worker	Q
<b>After Care</b>	
The number of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service on the last day of the reporting period	Q
The number of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service on the last day of the reporting period who are in full time education	Q
The percentage of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service who are in full time education on the last day of the reporting period	Q
The number of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service on the last day of the reporting period	Q
The number of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service on the last day of the reporting period who are in full time education	Q
The percentage of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service who are in full time education on the last day of the reporting period	Q
<b>Child Welfare</b>	
The number of referrals of a child welfare concern	Q (In arrears)
The number of referrals of child welfare concerns where a preliminary enquiry took place within 24 hours	Q (In arrears)
The percentage of referrals of child welfare concerns where a preliminary enquiry took place within 24 hours	Q (In arrears)
The number of preliminary enquiries held (welfare concern referrals)	Q (In arrears)

<b>Schedule of Metric Reporting 2014.</b>	<b>Data Timing</b>
The number of referrals of child welfare concerns which required an initial assessment following a preliminary enquiry	Q (In arrears)
The percentage of referrals of child welfare concerns which required an initial assessment following a preliminary enquiry	Q (In arrears)
The number of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)
The percentage of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)
Of the total number of child welfare concerns received during the reporting period that had an initial assessment; how many were recorded with an action: child protection	Q (In arrears)
Percentage of the total number of child welfare concerns received during the reporting period that had an initial assessment that were recorded with an action: child protection	Q (In arrears)
<b>Child Protection: Abuse referrals</b>	
The number of referrals of child abuse	Q (In arrears)
The number of referrals of child abuse where a preliminary enquiry took place within 24 hours	Q (In arrears)
The percentage of referrals of child abuse where a preliminary enquiry took place within 24 hours	Q (In arrears)
The number of preliminary enquiries held (abuse referrals)	Q (In arrears)
The number of referrals of child abuse which required an initial assessment following a preliminary enquiry	Q (In arrears)
The percentage of referrals of child abuse which required an initial assessment following a preliminary enquiry	Q (In arrears)
The number of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)
The percentage of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)
Of the total number of child abuse received during the reporting period that had an initial assessment; how many were recorded with an action: child protection	Q (In arrears)
Percentage of the total number of child abuse received during the reporting period that had an initial assessment that were recorded with an action: child protection	Q (In arrears)
<b>Child Protection: CPNS Listing</b>	
The total number of children at the end of the reporting period who are currently listed as ACTIVE on the CPNS. (note: all children not just those listed during the quarter)	Q
<b>Crisis Intervention Services CIS (Dublin, Kildare, Wicklow)</b>	
Number of referrals made to the Crisis Intervention Service	Q
Number of children placed with the Crisis Intervention Service	Q
<b>Out of Hours (excludes Dublin, Kildare, Wicklow)</b>	
Number of referrals made to the Emergency Out of Hours Place of Safety Service	Q
Number of children placed with the Emergency Out of Hours Placement Service	Q
The total number of nights accommodation supplied by the Emergency Out of Hours Place of Safety Service	Q
<b>Adoption</b>	
Projected waiting time for assessment (i.e. from waiting list to the beginning of preparation) : Inter Country Adoption	Q
Total number of completed assessments during the reporting period : Inter Country Adoption	Q
Total number of completed assessments during the reporting period : Domestic Adoption	Q
Total number of Fostering to Adoption Assessments during the reporting period ; Domestic Adoption	
The number on waiting lists : Information & Tracing Services	Q

<b>Schedule of Metric Reporting 2014.</b>	<b>Data Timing</b>
Average length of time from waiting list to allocation: Information & Tracing Services	Q
<b>Key: Q = Reported Quarterly (March; June; September; December); Bi-Annual = Reported twice in the year Q2 (June) and Q4 (December); M = reported Monthly January to December: Annual = Reported in Q4 (December)</b>	