



Quarter 2 2014 National Performance Activity Report

Contents

Introduction	5
--------------------	---

Section 1 – Performance Information

1.1 Early Years Services.....	7
i) Number of notified early years services currently operating a service	7
ii) Number and percentage of notified early years services currently operating a service which have received an annual or first inspection	7
iii) Number of notified early years services currently operating a Full Day service	8
iv) Number and percentage of notified early years services currently operating a Full Day service which have received an annual or first inspection.....	8
v) Number and percentage of early years service complaints received and investigated	8
vi) Number of prosecutions taken.....	8
1.2 Children in Care in Education.....	9
i) Number and percentage of children in care aged 6 to 16 inclusive who are in full time education	9
ii) Number and percentage of children in care aged 17 who are in full time education.....	10
1.3 Foster Carers.....	11
i) The total number of foster carers (general and relative) approved and on the Foster Care Panel (Part III, Regs.)	11
ii) The number of relative foster carers not approved at the end of the reporting period	12
iii) The number and percentage of relative foster carers where children have been placed with them for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel.....	12
iv) The number and percentage of relative foster carers where children have been placed with them for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel and have an allocated social (link) worker.....	13
vi) The number and percentage of relative foster carers where children have been placed with them for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel and Do NOT have an allocated social (link) worker.....	14

1.4 Aftercare	14
i) The number of young adults aged 18-23 (inclusive) in receipt of an aftercare service	14
ii) The number and percentage of young adults aged 18-23 (inclusive) in receipt of an aftercare service who are in full time education	14
iii) The number of young adults aged 18-20 (inclusive) in receipt of an aftercare service	15
iv) The number and percentage of young adults aged 18-20 (inclusive) in receipt of an aftercare service who are in full time education	16
 1.5 & 1.6 Total Number of referrals (2014)	 17
1.5 Child Welfare Concern referrals (2014)	17
i) The number of referrals of a child welfare concern	17
ii) The number and percentage of referrals of a child welfare concern where a preliminary enquiry took place within 24 hours of receipt of referral.....	17
iii) The number of preliminary enquiries held (child welfare concerns).....	18
iv) The number and percentage of referrals of a child welfare concerns which required an initial assessment following a preliminary enquiry	18
v) The number and percentage of initial assessments completed within 21 days of receipt of the referral	19
vi) Of the total number of child welfare concerns received during the reporting period that had an initial assessment the number and percentage of initial assessments completed that recorded an action of Child Protection (Welfare Referrals)	19
 1.6 Child Abuse referrals (2013).....	 20
i) The number of referrals of a child Abuse	20
ii) The number and percentage of referrals of a child Abuse where a preliminary enquiry took place within 24 hours of receipt of referral.....	20
iii) The number of preliminary enquiries held (child Abuse)	20
iv) The number and percentage of referrals of a child Abuse which required an initial assessment following a preliminary enquiry	21
v) The number and percentage of initial assessments completed within 21 days of receipt of the referral	21
vi) Of the total number of child abuse referrals received during the reporting period that had an initial assessment the number and percentage of initial assessments completed that recorded an action of Child Protection (Abuse Referrals)	22

1.7 CPNS Listing: The total number of children at the end of the reporting period who are currently listed as ACTIVE on the CPNS	22
1.8 Crisis Intervention Services CIC (Dublin, Kildare, Wicklow)	23
i) The number of referrals made to the Crisis Intervention Service.....	23
ii) The number of children placed with the Crisis Intervention Service	23
1.9 Out of Hours Service (excludes Dublin, Kildare, Wicklow)	24
i) The number of referrals made to the Emergency Out of Hours Place of Safety Service	24
ii) The number of children placed with the Emergency Out of Hours Place of Safety Service	24
iii) The total number of nights accommodation supplied by the Emergency Out of Hours Place of Safety Service	24
1.10 Adoption Metrics	25
i) Average projected waiting time for assessment: Inter Country Adoption.....	25
ii) The total number of completed assessments: Inter Country Adoption.....	26
iii) The total number of completed assessments: Domestic Adoption.....	26
iv) The total number of Fostering to Adoption Assessments: Domestic Adoptions	26
v) The number on waiting lists: Information and Tracing Service	26
vi) Average length of time from waiting list to allocation: Information and Tracing Service	26
1.11 Family Support Metrics	27
i) The number of children referred to FSS by Social Work during the reporting period	27
ii) The number of families referred to FSS by Social Work during the reporting period	27
iii) The number of children referred to FSS by Other Sources during the reporting period	28
iv) The number of families referred to FSS by Other Sources during the reporting period	28
v) The number of children in receipt of FSS at the end of the reporting period.....	28
vi) The number of families in receipt of FSS at the end of the reporting period.....	28
Appendix 1: National Performance Scorecard.....	29
Appendix 2: Schedule of Metric Reporting 2014.....	39

Introduction

On the 1st of January 2014 the Child and Family agency became an independent legal entity, comprising the former HSE Children and Family Services, Family Support Agency and the National Educational Welfare Board as well as incorporating specific psychology services and a range of services responding to domestic, sexual and gender based violence.

The Child and Family Agency is now the dedicated State agency responsible for improving wellbeing and outcomes for children. It represents the most comprehensive reform of child protection, early intervention and family support services ever undertaken in Ireland. It is an ambitious move which brings together some 4,000 staff and an operational budget of approximately €600m.

The Agency operates under the *Child and Family Agency Act 2013*, a progressive piece of legislation with children at its heart, and families viewed as the foundation of a strong healthy community where children can flourish. Partnership and co-operation in the delivery of seamless services to children and families are also central to the Act.

The establishment represents an opportunity to think differently, where appropriate to behave differently and to seek a wide range of views regarding the most effective way of working together to deliver a wide range of services for children and families. An approach which is responsive, inclusive and outward looking

Under the Child and Family Act, 2013 the Child and Family Agency is charged with:

- supporting and promoting the development, welfare and protection of children, and the effective functioning of families;
- Offering care and protection for children in circumstances where their parents have not been able to, or are unlikely to, provide the care that a child needs. In order to discharge these responsibilities, the Agency is required to maintain and develop the services needed in order to deliver these supports to children and families, and provide certain services for the psychological welfare of children and their families;
- responsibility for ensuring that every child in the State attends school or otherwise receives an education, and for providing education welfare services to support and monitor children's attendance, participation and retention in education;
- ensuring that the best interests of the child guides all decisions affecting individual children;
- consulting children and families so that they help to shape the agency's policies and services;
- strengthening interagency co-operation to ensure seamless services responsive to needs;
- undertaking research relating to its functions, and providing information and advice to the Minister regarding those functions;
- commissioning services relating to the provision of child and family services

The monthly performance activity report will contain data which is returned and validated during the reporting period. Returns are made on a monthly, quarterly, bi-annual and annual basis. The schedule for reporting of the various metrics is contained in appendix 2.

1.1 Early Years Services

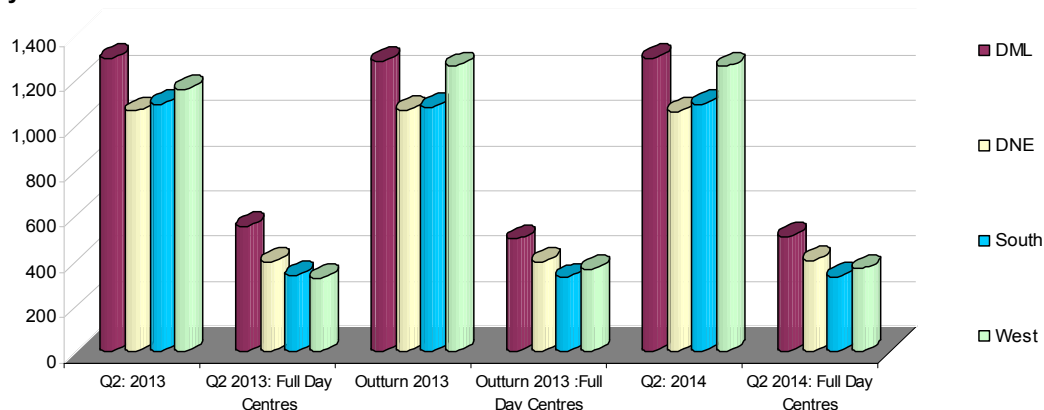
Early Years Services is an overarching term that includes Pre-School Services.

The Child and Family Agency is responsible for inspecting pre-schools, play groups, nurseries, and crèches, day-care and similar services which cater for children aged 0-6, under the Child Care (Pre-School Services) Regulations 2006.

(i) Number of Notified Early Years Services currently operating a service in the operational area;

Based on the previous years figures, the estimated activity level nationally for 2014 is 4,092. At the end of June 2014 there were 4,717 notified services operating across the country. The regional breakdown of this figure is DML 1,297; DNE 1,064; South 1,094 and the West 1,262. Nationally this demonstrates a 0.4% increase over the Quarter 1 2014 figure of 4,698, and a 2% increase over the same period last year (Q2 2013 = 4,623 Notified Centres)

Early Years Services: Notified Centres Q2 2014



(ii) Number and Percentage of Notified Early Years Services currently operating a service in the operational area which have received an annual or first inspection;

The year end target for 2014 for the percentage of notified operational early years centres who have received an annual or first inspection is 59%. Please note: the target of 59% equals 2,771 centres out of the 4,697 centres notified (Outturn 2013). The Q2 YTD target for inspections is 30%.

At the end of Quarter 2 2014 (30th June), 26% (708/2,771) of early years services received an annual or first inspection. The regional breakdown was DML 18% (139/758); DNE 14% (91/630); South 24% (154/638). The West at 43% (324/745) exceeded the 30% Q2 target.

(iii) Number of Notified Early Years Services currently operating a Full Day service in the operational area;

Of the 4,717 notified operational centres, 1,611 (34%) provide full day services. These offer a structured day care service for pre-school children for more than 5 hours per day and which may include a sessional pre-school service for pre-school children not attending the full day care service. Services such as those currently described as day nurseries and crèches are included in this category.

The regional breakdown of this figure is DML 509 (39%/1,297); DNE 403 (38%/1,064); South 332 (30%/1,094) and the West 367 (29%/1,262).

(iv) Number and Percentage of Notified Early Years Services currently operating a Full Day service in the operational area which have received an annual or first inspection;

The year end target for 2014 for the percentage of notified operational early years centres operating a Full Day service who have received an annual or first inspection is 60% at the end of Q4 2014. A Target of 60% equals 954 centres out of the 1,591 full day centres notified (Outturn 2013). The Q2 YTD target for inspections is 30%.

At the end of Quarter 2 2014 (30th June) 24% (229/1,591) of full day early years services received an annual or first inspection. The regional breakdown is DML 14% (44/299); DNE 11% (27/239); South 28% (56/197) and the West 47% of returns (102/219).

The Child and Family Agency are in the process of publishing retrospective Inspection Reports for Early Years Services inspected prior to the 1st of July 2013. This process will continue over the next few months until complete. All inspections conducted from the 1st July 2013 are being published on an ongoing basis. To view these reports go to this link: <http://www.tusla.ie/services/preschool-services/creche-inspection-reports>

(v) No. and % of Early Years Services Complaints Received and Investigated:

152 complaints were received by the Early Years Service up to the end of Quarter 2 2014. Of these 94% (143) were investigated. The regional breakdown is DML 51 (94%/54); DNE 43 (93%/46); South¹ 23 (105%/22) and the West 26 (87%/30).

(vi) No. of Prosecutions of Early Years Services²

There were 4 prosecution taken by the Early Years Service up to the end of Quarter 2 2014 (DML 3 and DNE1)

¹Investigations for the South included 1 from a previous quarter

²Note rewording of metric to provide greater clarity

1.2 Children in Care in Education

School attendance for children in care is recognised as essential in terms of ensuring positive longer-term educational outcomes. The target for children in care aged between 6 and 16 inclusive in full time education for 2014 is 96%.

National Participation Rates in Education for all children

The table below is provided for comparative purposes in order to illustrate the participation rates in education for all children. These figures must be treated with caution due to the limitations of estimated population figures and comparing annual with quarterly statistics.

From: Department of Education and Skills

<http://www.cso.ie/px/pxeirestat/Staire/SelectVarVal/Define.asp?maintable=EDA39&ProductID=DBED&PLanguage=o>

Age Jan 1st 2013	Enrolment 2013	Estimated Population Jan 2013	% participating in Education ¹
	Total	Total	Total
6	67,063	66,241	101.2
7	64,766	62,961	102.9
8	65,674	63,134	104.0
9	64,868	63,718	101.8
10	64,509	63,426	101.7
11	62,588	62,179	100.7
12	59,825	61,082	97.9
13	61,171	60,704	100.8
14	61,310	60,605	101.2
15	60,621	59,389	102.1
16	57,574	58,085	99.1
TOTAL	689,987	677,524	98.2%

(i) Number and Percentage of Children in Care aged 6 to 16 (inclusive) who are in Full Time Education:

At the end of June 2014 there were 6,506 children in care. Of these children 70% (4,530) were aged between 6 and 16 years of age. The number of children aged between 6 and 16 years of age who were in full time education on the last day of the reporting period was 4,402 (97%/4,530) .

¹ Enrolment as a % of population

	Age Cohort 6 to 16 Years (Inclusive)			
Children in Care in Education Quarter 2 2014	Number of Children in Care on 30 th June 2014.	Number and % of Children in Care on 30 th June 2014 aged 6-16 years of age	Number of Children in Care on 30 th June 2014 aged 6-16 years of age in Full Time education	% of Children in Care on 30 th June 2014 aged 6-16 years of age in Full Time education
National	6,506	4,530 (70%)	4,402	97%
DML	1,558	1,118 (72%)	1,070	96%
DNE	1,527	1,063 (70%)	1,020	96%
SOUTH	1,954	1,354 (69%)	1,328	98%
WEST	1,467	995 (68%)	984	99%

(ii) Number and Percentage of Children in Care aged 17 Years who are in Full Time Education:

Of the 6,506 children in care at the end of June 2014 8% (531) were aged 17 years of age. The number of children aged 17 years of age who were in full time education on the last day of the reporting period was 483 (91%/531) .

	Age Cohort 17 Years			
Children in Care in Education Quarter 2 2014	Number of Children in Care on 30 th June 2014.	Number and % of Children in Care on 30 th June 2014 aged 17 years of age	Number of Children in Care on 30 th June 2014 aged 17 years of age in Full Time education	% of Children in Care on 30 th June 2014 aged 17 years of age in Full Time education
National	6,506	531 (8%)	483	91%
DML	1,558	140 (9%)	122	87%
DNE	1,527	135 (9%)	122	90%
SOUTH	1,954	159 (8%)	148	93%
WEST	1,467	97 (7%)	91	94%

The National participation rate is provided below.

Age Jan 1st 2013	Enrolment 2013	Estimated Population Jan 2013	% participating in Education²
17	53,046	55,515	95.6%

From: Department of Education and Skills

http://www.cso.ie/px/pxeirestat/Statire/SelectVarVal/Define.asp?maintable=EDA39&ProductID=DB_ED&PLanguage=0

² Enrolment as a % of population

1.3 Foster Carers

Fostering is caring for someone else's child in your own home on a short or long term basis. Foster carers provide care within their own family life for a child or young person who for one reason or another cannot live with his or her own parents. Foster care is only considered for children in situations where they are assessed to be at risk, are abandoned or where their parents are unable to care for them.

Foster care in Ireland is governed by the Child Care Act 1991; the Child Care (Placement of Children in Foster Care) Regulations 1995 and the National Standards for Foster Care, 2003. At the end of June 2014 there were 6,038 children in care in a foster care placement.

The Child and Family Agency are responsible for the assessment and approval of foster carers.

(i) The total number of foster carers (General and Relative) approved and on the Foster Care Panel (Part III Regs.)

There were 4,246 foster carers approved and on the Foster Care Panel (Part III Regs.) at the end of Quarter 2 2014.

This demonstrates a 4% increase over the Quarter 1 2014 figure of 4,094. A breakdown of this figure includes 2,885 (68%/4,246) general foster carers; 1,145 (27%/4,246) relative foster carers and 216 (5%/4,246) private foster carers. Further regional breakdown is provided in the table below:

Approved Foster Carers (Q2, 2014)	The number of Child and Family Agency Foster Carers General approved by the Child and Family Agency and on the Foster Care Panel (Part III Regs)	The number of Foster Carers Relative approved by the Child and Family Agency and on the Foster Care Panel (Part III Regs)	The number of PRIVATE Foster Carers General approved by the Child and Family Agency & on the Foster Care Panel (Part III Regs)	The total of foster carers (general and relative) approved and on the Foster Care Panel (Part III Regs.)
National	2,885	1,145	216	4,246
DML	598	268	77	943
DNE	611	315	51	977
SOUTH	913	311	63	1,287
WEST	763	251	25	1,039

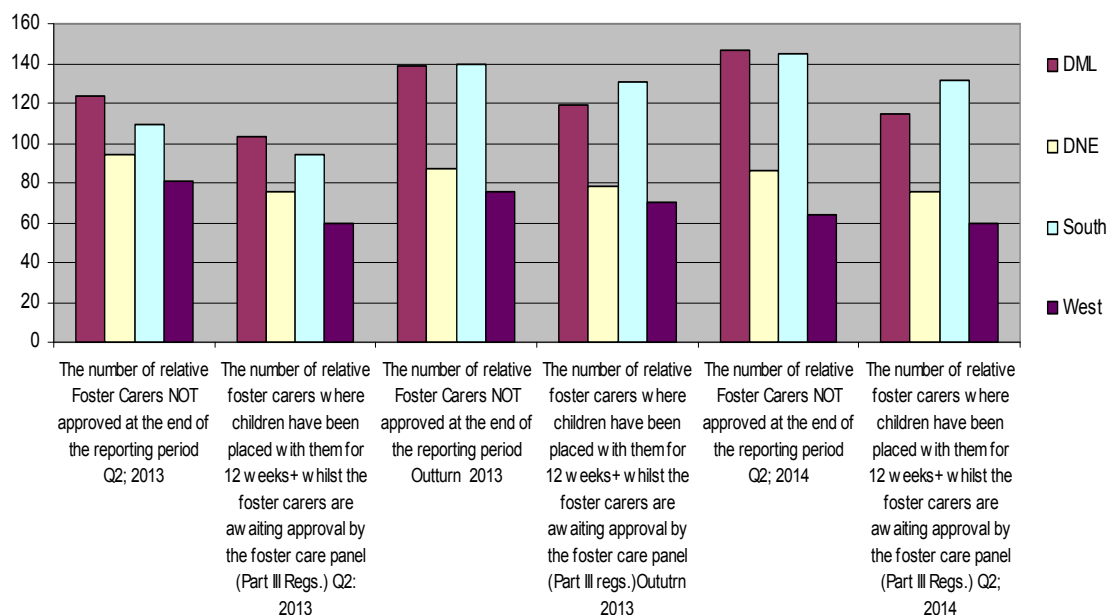
(ii) The number of relative foster carers not approved at the end of the reporting period:

Every effort is made by social work teams to ensure that children who need to be taken into care are placed with family members wherever possible. Such placements are often made at short notice and require children to be placed (after checks and interim approval by a social work manager), pending a full relative foster care assessment being conducted. These assessments need to be carried out as quickly as possible within staffing resources available and in order to comply with the national standards for foster care. A full assessment is required to provide assurance that the relative with whom the child is placed is in a position to provide long-term care, and that the child will be safely cared for in the placement. There were 442 relative foster carers not approved at the end of Quarter 2 2014. The breakdown regionally is as follows DML 147; DNE 86; South 145 and the West 64. This figure demonstrates a 1.8% increase over the Quarter 1 figure of 434.

(iii) The number and percentage of relative foster carers where children have been placed with them for longer than 12 weeks whilst the foster carers are awaiting approval by the Foster Care Panel.

87% (383/442) of relative foster carers who are awaiting approval by the Foster Care Panel have a child placed with them for longer than 12 weeks. This demonstrates a 15% increase over the same period last year (333) and a 4% decrease over the figure at the end of 2013 (398).

**The Number of Relative Foster Carers Not Approved Q2 2014
who have a child placed with them > 12 Weeks**

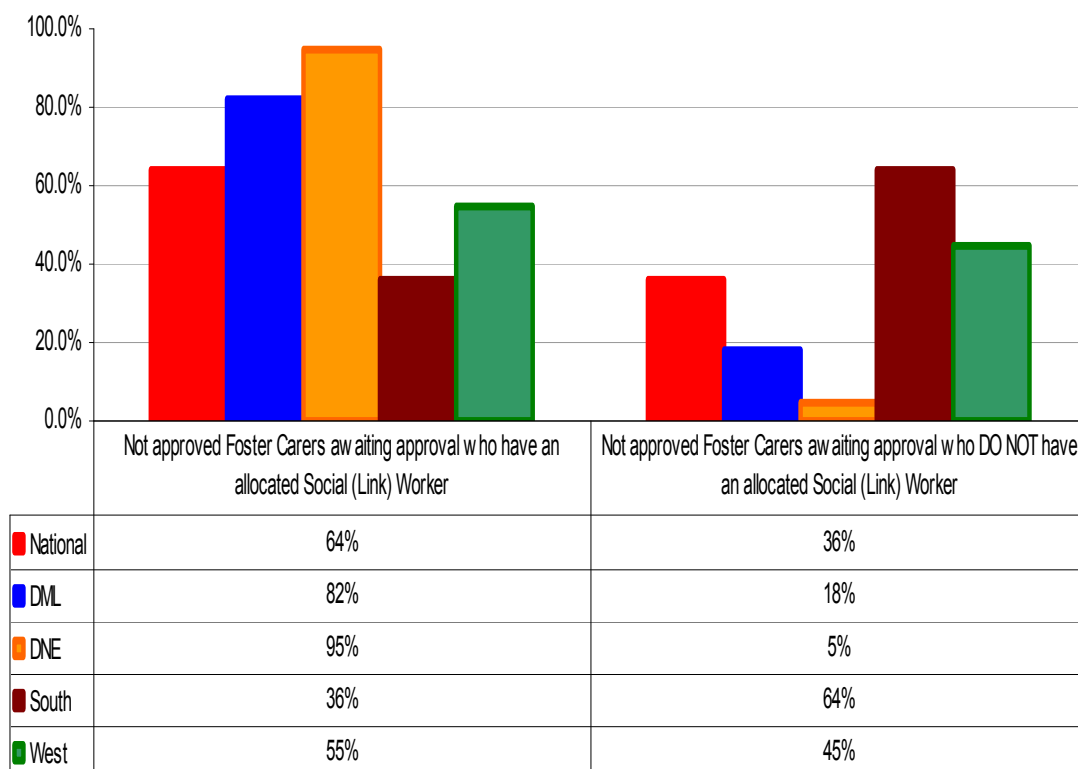


(iv) The number and percentage of relative foster carers where children have been placed with them for longer than 12 weeks whilst the foster carers are awaiting approval by the Foster Care Panel and have an allocated social (link) worker.

Of the 383 relative foster carers nationally at the end of Q2 2014 who are awaiting approval by the Foster Care Panel, and who have a child placed with them for longer than 12 weeks, 247 (64%) have an allocated social (link) worker.

The regional breakdown of this metric is as follows: DML 82% (94/115); DNE 95% (72/76); South 36% (48/132) and the West 55% (33/60).

Percentage of Not Approved relative Foster Carers awaiting approval who have a child placed with them for 12 weeks+ and who have an Allocated Social (Link) Worker: Quarter 2 2014



- (v) The number and percentage of relative foster carers where children have been placed with them for longer than 12 weeks whilst the foster carers are awaiting approval by the Foster Care Panel and Do NOT have an allocated social (link) worker.**

Examination of the data from the previous metric indicates that 36% (136/383) of relative foster carers nationally at the end of Q2 2014 who are awaiting approval by the Foster Care Panel, and who have a child placed with them for longer than 12 weeks, do not have an allocated social (link) worker.

The regional breakdown of this metric is as follows: DML 18% (21/115); DNE 5% (4/76); South 64% (84/132) and the West 45% (27/60).

1.4 Aftercare

The Child and Family Agency provides leaving and aftercare services for young people which are responsive and relevant to each young person's circumstances under Section 45 of the Childcare Act 1991.

In accordance with the Agency's aftercare policy, all young people who have had a care history are entitled to an Aftercare Service. Services are provided on the basis of assessment of need, age and the length of time the young person was in care, in partnership with a wide range of statutory and non-statutory agencies.

Preparation for leaving care starts when a young person enters into the Care system, but formal preparation should begin no later than the young person's 16th birthday. The approach to aftercare is informed by the wishes of the young person and with their agreement. Services can be provided up to 21 years of age or 23, if in full time education, for those young people who are eligible as per Section 45 of the Child Care Act 1991.

- (i) The number of young adults aged 18-23 (inclusive) in receipt of an aftercare service**

On the 30th June 2014 there were 1,614 young adults aged 18 to 23 years (inclusive) in receipt of an aftercare service. This demonstrates a 5% increase over the figures for Q1 2014 (1,539) and a 10% increase over the Outturn 2013 (1,468). The regional breakdown is as follows: DML 431; DNE 406; South 408 and the West 369.

- (ii) The number and percentage of young adults aged 18-23 (inclusive) in receipt of an aftercare service who are in full time education**

Of the total number of 1,614 young adults aged 18-23 inclusive in receipt of an aftercare service on 30th June 2014; 884 (55%) were in full time

education. This demonstrates a 9.5% decrease on the percentage in full time education over the Q1 percentage figure of 60%.

The number and % of young adults aged 18-23 (inc) in receipt of an aftercare service who are in full time education Quarter 2 2014	Total number of YOUNG Adults in receipt of Aftercare aged 18 to 23 years	Total number of YOUNG Adults in receipt of Aftercare aged 18 to 23 years who are in full time education on the last day of the reporting period	% YOUNG Adults in receipt of Aftercare aged 18 to 23 years who are in full time education on the last day of the reporting period
National	1,614	884	55%
DML	431	205	48%
DNE	406	172	42%
South	408	271	66%
West	369	236	64%

National Participation Rate in Education 18-23 year olds

Age Jan 1st 2013	Enrolment 2013	Estimated Population Jan 2013	% participating in Education³
18	43,766	52,102	84.0%
19	36,135	49,781	72.6%
20	33,229	50,438	65.9%
21	30,316	51,846	58.5%
22	20,029	53,591	37.4%
23	11,567	52,914	21.9%
Total	175,042	310,672	56.3%

From: Department of Education and Skills

http://www.cso.ie/px/pxeirestat/Statire/SelectVarVal/Define.asp?maintable=EDA39&ProductID=DB_ED&PLanguage=o

(iii) The number of young adults aged 18-20 (inclusive) in receipt of an aftercare service

On the 30th June 2014 there were 1,302 young adults aged 18 to 20 years (inclusive) in receipt of an aftercare service. This demonstrates an 18% increase over the figures for Q1 2014 (1,102) and a 12% increase over the Outturn 2013 (1,163).

The regional breakdown is as follows: DML 279; DNE 337; South 312 and the West 374.

³ Enrolment as a % of population

(iv) The number and percentage of young adults aged 18-20 (inclusive) in receipt of an aftercare service who are in full time education

Of the total number of 1, 302 young adults aged 18-20 inclusive in receipt of an aftercare service on 30th June 2014; 749 (58%) are in full time education.

The number and % of young adults aged 18-20 (inc) in receipt of an aftercare service who are in full time education Quarter 2 2014	Total number of YOUNG Adults in receipt of Aftercare aged 18 to 20 years	Total number of YOUNG Adults in receipt of Aftercare aged 18 to 20 years who are in full time education on the last day of the reporting period	% YOUNG Adults in receipt of Aftercare aged 18 to 20 years who are in full time education on the last day of the reporting period
National	1,302	749	58%
DML	279	179	64%
DNE	337	150	45%
South	312	218	70%
West	374	202	54%

National Participation Rate in Education 18-20 year olds

Age Jan 1st 2013	Enrolment 2013	Estimated Population Jan 2013	% participating in Education⁴
18	43,766	52,102	84.0%
19	36,135	49,781	72.6%
20	33,229	50,438	65.9%

From: Department of Education and Skills

http://www.cso.ie/px/pxeirestat/Statire/SelectVarVal/Define.asp?maintable=EDA39&ProductID=DB_ED&PLanguage=0

⁴ Enrolment as a % of population

1.5 & 1.6 Child Welfare Concern Referrals & Child Abuse Referrals 2014 (reported quarterly in arrears)

	Total number of Referrals Received by Social Work Services Q1 2014	Total Number of Referrals of Child Welfare Concern Q1 2014	% of Referrals Child Welfare Concern Q1 2014	Total Number of Referrals of Child Abuse Q1 2014	% of Referrals Child Abuse
National	10,853	6,212	57%	4,641	43%
DML	2,456	1,582	64%	874	36%
DNE	2,668	1,412	53%	1256	47%
South	3,081	1,613	52%	1468	48%
West	2,648	1,605	61%	1043	39%

Social work services received a total of 10,853 referrals during quarter 1 2014. This is a cumulative total of referrals of a child welfare concern and child abuse. The majority of these referrals (57%) relate to a child welfare concern. A more detailed breakdown of child welfare concerns and abuse referrals can be found in sections 1.5 (Child Welfare Concern Referrals) and 1.6 (Child Abuse Referrals) below.

1.5 Child Welfare Concern Referrals (2014)

Returns for all metrics listed under 1.5 Child Welfare Concern Referrals (2014) are received quarterly in arrears. Therefore the data received at the end of June 2014 relate to Quarter 1 2014.

(i) The number of referrals of a child welfare concern

Social work services received 6,212 referrals (reports) of a child welfare concern during Q1 2014. The regional breakdown of this is as follows DML 1,582; DNE 1,412; South 1,613 and the West 1,605. This figure (6,212) equates to an 18% increase over the 2013 Q1 figure of 5,267.

(ii) The number and percentage of referrals of a child welfare concern where a preliminary enquiry took place within 24 hours of receipt of the referral

Of the total number of child welfare concern referrals (reports) for Q1 2014 (6,212), 3,886 (63%) received a preliminary enquiry that took place and were completed within 24 hours of receipt of the referral. A preliminary enquiry is the process involving checking records to see if there are previous referrals or a history of social involvement with the family which is undertaken by social work teams when a referral is received to determine if the case should proceed to an initial assessment.

It should be noted however that this figure represents a percentage of all referrals received and that there may be multiple referrals for the one

client. This return represents an increase of 19% on the Q1 2013 percentage figure 53% (2,806/5,267).

(iii) The number of preliminary enquires held (child welfare concerns)

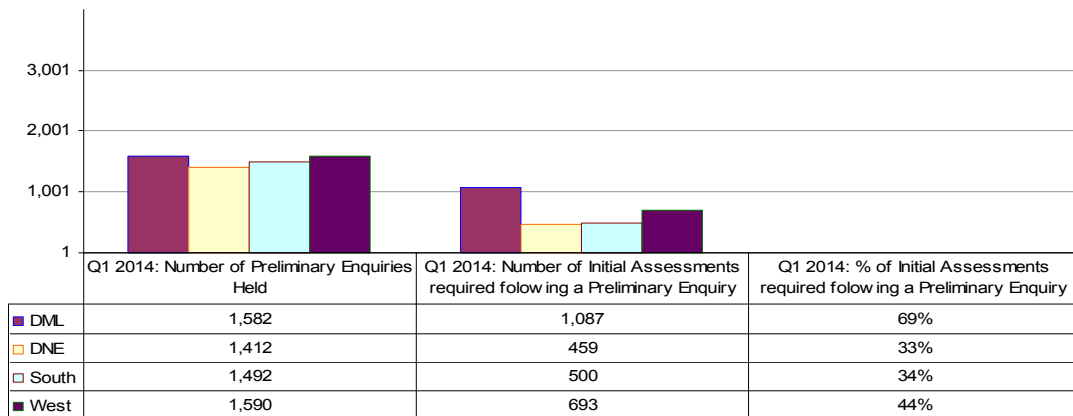
Nationally during Q1 2014 there were 6,076 preliminary enquiries held. This equates to 98% of referrals received (6,076/6,212). A decision is made not to proceed to make a preliminary enquiry where it is clear from the referral information that the threshold of initiating an initial assessment and acceptance of the referral is not met.

The regional breakdown for Q1 2014 is as follows: DML 1,582 (100% of referrals received); DNE 1,412 (100% of referrals received); South 1,492 (92% of referrals received) and the West 1,590 (99% of referrals received).

(iv) The number and percentage of referrals of a child welfare concern which required an initial assessment following a preliminary enquiry

Of the 6,076 preliminary enquiries held during Q1 2014 nationally; 2,739 (45%) required an initial assessment following the preliminary enquiry.

The Number and Percentage of Initial Assessments Required Following a Preliminary Enquiry: Q1 2014 Child Welfare Concern



The % of referrals in each region which proceeded to an initial assessment, and deemed to meet the threshold for a social work service in Q1 2014 was as follows: DML 1,087 (69%/1,582); DNE 459 (33%/1,412); South 500 (34%/1,492) and the West 693 (44%/1,590).

(v) The number and percentage of initial assessments completed within 21 days of receipt of the referral

Nationally 442 (16%) of the initial assessments required following a preliminary enquiry (2,739) were completed within 21 days of the receipt of the referral. Regionally the 21 day completion rate for Q1 2014 was: DML 103 (9%/1,087); DNE 21 (5%/459); South 46 (9%/500) and the West 272 (39%/693).

(vi) Of the total number of child welfare concerns received during the reporting period the number and percentage of initial assessments completed that recorded an action of Child Protection (Welfare Referrals)

Nationally there were 6,212 referrals of a child welfare concern received during quarter 1 2014. Of these referrals 2,739 (44%) required an Initial Assessment (I.A).

Further analysis of the data received for Q1 demonstrates that there were 1,119 actions of an I.A returned nationally within the reporting period. The outstanding actions arising from the 2,739 referrals which required an I.A. have not yet been recorded, and are awaiting completion by social work teams. Of the I.A.s completed, 92 (8%) were recorded as Child Protection. This figure (92) equates to 1.5% of all referrals received during the reporting period. A further percentage breakdown of all actions returned for Q1 is detailed in the table below.

Actions Recorded following Initial Assessment / % Actions as % of Actions Total					
Of the total number of Child Welfare Concern referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of NO FURTHER ACTION/ CLOSED	Of the total number of Child Welfare Concern referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of CHILD PROTECTION	Of the total number of Child Welfare Concern referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of CHILD WELFARE/ FAMILY SUPPORT	Of the total number of Child Welfare Concern referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of FURTHER ASSESSMENT	Of the total number of Child Welfare Concern referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of FAMILY WELFARE CONFERENCE	Of the total number of Child Welfare Concern referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of ADMISSION TO CARE
568	92	245	193	6	15
51%	8%	22%	17%	1%	1%

This metric is still under development and figures are based upon returns from 15.5 of the 17 Areas. Service improvements are planned to improve the collection of this data from areas currently not in a position to provide a return.

1.6 Child Abuse Referrals (2014)

Returns for all metrics listed under 1.6 Child Abuse Referrals (2014) are received quarterly in arrears. Therefore the data received at the end of June 2014 relate to Quarter 1 2014

(i) The number of referrals of a child abuse

Social work services received 4,641 referrals (reports) of child abuse during Q1 2014 and this figure can be further broken down by abuse category:

Number and % of referrals of Child Abuse: Physical Abuse	Number and % of referrals of Child Abuse: Emotional Abuse	Number and % of referrals of Child Abuse: Sexual Abuse	Number and % of referrals of Child Abuse: Neglect
1,037 22.3%	1,576 34.0%	806 17.4%	1,222 26.3%

The regional breakdown of the number of referrals is as follows DML 874; DNE 1,256; South 1,468 and the West 1,043

This figure (4,641) equates to a 1% increase over the 2013 Q1 figure of 4,606.

(ii) The number and percentage of referrals of a child abuse where a preliminary enquiry took place within 24 hours of receipt of the referral

Of the total number of child abuse referrals (reports) for Q1 2014 (4,641), 3,014 (65%), received a preliminary enquiry that took place and were completed within 24 hours of receipt of the referral. A preliminary enquiry is the process involved in checking records to see if there are previous referrals or a history of social involvement with the family which is undertaken by social work teams when a referral is received to determine if the case should proceed to an initial assessment.

It should be noted however that this figure represents a percentage of all referrals received and that there may be multiple referrals for the one client. This represents an increase of 105% on the Q1 2013 percentage figure 62% (2,848/4,606).

(iii) The number of preliminary enquires held (child abuse)

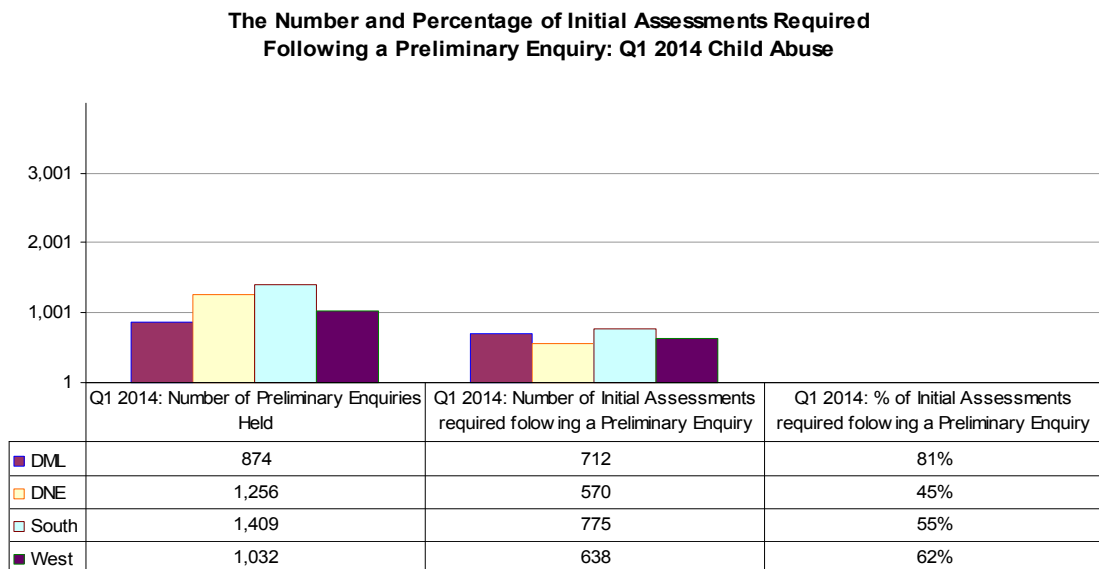
Nationally during Q1 2014 there were 4,571 preliminary enquiries held. This equates to 98% of child abuse referrals received (4,571/4,641).

The regional breakdown for Q1 2014 is as follows: DML 874 (100% of referrals received); DNE 1,256 (100% of referrals received); South 1,409 (96% of referrals received) and the West 1,032 (99% of referrals received).

(iv) The number and percentage of referrals of a child abuse which required an initial assessment following a preliminary enquiry

Of the 4,571 preliminary enquiries held during Q1 2014 nationally; 2,695 (59%) required an initial assessment following the preliminary enquiry. A decision is made not to proceed to make a preliminary enquiry where it is clear from the referral information that the threshold for initiating an initial assessment and acceptance of the referral is not met.

Regionally the returns for Q1 2014 were as follows: DML 712 (81%/874); DNE 570 (45%/1,256); South 775 (55%/1,409) and the West 638 (62%/1,032).



(v) The number and percentage of initial assessments completed within 21 days of receipt of the referral

Nationally 512 (19%) of the initial assessments required following a preliminary enquiry (2,695) were completed within 21 days of receipt of the referral of child abuse.

Regionally the returns for Q1 2014 were as follows: DML 19% (132/712); DNE 9% (53/570); South 8% (62/775) and the West 42% (265/638).

(vi) Of the total number of child abuse referrals received during the reporting period, the number and percentage of initial assessments completed that recorded an action of Child Protection (Abuse Referrals)

Nationally there were 4,641 referrals of child abuse received during quarter 1 2014. Of these referrals 2,695 (58%) required an Initial Assessment (I.A).

Further analysis of the data received for Q1 demonstrates that there were 1,275 actions of an I.A returned nationally. Of these actions 225 (18%) were recorded as Child Protection. This figure (225) equates to 1.5% of all referrals received during the reporting period. A further percentage breakdown of all actions returned for Q1 is detailed in the table below.

Actions Recorded following Initial Assessment / % Actions as % of Actions Total					
Of the total number of Child Abuse referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of NO FURTHER ACTION/ CLOSED	Of the total number of Child Abuse referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of CHILD PROTECTION	Of the total number of Child Abuse referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of CHILD WELFARE/ FAMILY SUPPORT	Of the total number of Child Abuse referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of FURTHER ASSESSMENT	Of the total number of Child Abuse referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of FAMILY WELFARE CONFERENCE	Of the total number of Child Abuse referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of ADMISSION TO CARE
655	225	149	206	5	35
51%	18%	12%	16%	0.4%	3%

This metric is still under development and figures are based upon returns from 15.5 of the 17 Areas. The outstanding actions arising from the 2,695 referrals which required I.A.s have not yet been recorded and are awaiting completion by social work teams. Service improvements are planned to improve the collection of this data from areas currently not in a position to provide a return.

1.7 Child Protection Notification System (CPNS) Listing

(i) The total number of children who at the end of the reporting period are currently listed as ACTIVE on the CPNS

In accordance with Children First (2011), the Agency's standard business processes and policies and procedures for carrying out initial assessments of child abuse and neglect, a child's name is placed on the CPNS in the following circumstances:

- The outcome of an initial assessment is that a child is at risk of significant harm requiring a child protection conference to be convened;
- The decision of the child protection conference is that a child protection plan is required to ensure that the necessary safeguards are in place;
- A review child protection conference (held at a minimum of 6 monthly intervals), confirms that the child remains at ongoing risk of significant harm necessitating a child protection plan.

A child is listed as either 'active' i.e. at ongoing risk, or inactive – no longer at risk.

The CPNS

At the end of Quarter 2 2014 there were 1,720 children currently listed as active on the CPNS. This demonstrates an increase of 43 (3%) over the Q1 2014 figure of 1,677. This is further broken down as follows: DML 342; DNE 425; South 356 and the West 597.

1.8 Crisis Intervention Service (CIS) Dublin, Wicklow, Kildare

The CIS provides an emergency service for homeless young people in the greater Dublin Area and for young people who are experiencing acute difficulties at home. The service works with young people to assist them to return home safely where this is possible.

(i) The number of referrals made to the Crisis Intervention Service

No. of referrals made to the Crisis Intervention Service <u>Quarter 2 2014</u>	National	Q1 2014	Q2 2014	YTD
	DML	100	107	207
	DNE	91	118	209
	Other/SCSA	17	21	38
	Total	208	246	454

(ii) The number of children placed with the Crisis Intervention Service

No. of children placed with the Crisis Intervention Service. <u>Quarter 2 2014</u>	National	Q1 2014	Q2 2014	YTD
	DML	31	24	55
	DNE	27	30	57
	Other/SCSA	3	2	5
	Total	61	56	117

Following a review of metrics after the publication of the Quarter 1 report it was highlighted that there were additional referrals (and subsequently children placed) outside of DML and DNE made to the CIS. These figures have now been incorporated into the metrics and shown in the two tables above.

1.9 Out of Hours Service (excludes Dublin, Wicklow, Kildare)

This is a service for children who are at immediate and serious risk of harm, or who are abandoned requiring an emergency placement out of hours further to the intervention of An Garda Síochána under Section 12 of the Child Care Act 1991.

(i) The number of referrals made to the Emergency Out of Hours Place of Safety Service

No. of referrals made to the Emergency Out of Hours Place of Safety Service <u>Quarter 2: 2014</u>	National	Q1 2014	Q2 2014	YTD
	DML	14	17	31
	DNE	15	26	41
	SOUTH	37	41	78
	WEST	23	29	52
	Total	89	113	202

(ii) The number of children placed with the Emergency Out of Hours Place of Safety Service

No. of children placed with the Emergency Out of Hours Placement Service <u>Quarter 2: 2014</u>	National	Q1 2014	Q2 2014	YTD
	DML	7	7	14
	DNE	9	10	19
	SOUTH	31	26	57
	WEST	16	16	32
	Total	63	59	122

(iii) The total number of nights accommodation supplied by the Emergency Out of Hours Place of Safety Service

No. of nights accommodation supplied by the Emergency Out of Hours Placement Service <u>Quarter 1: 2014</u>	National	Q1 2014	Q2 2014	YTD
	DML	15	14	29
	DNE	12	21	33
	SOUTH	81	63	144
	WEST	46	33	79
	Total	154	131	285

1.10 Adoptions Metrics (New for 2014)

Adoption is the process whereby a child becomes a member of a new family, and creates a permanent, legal relationship between the adoptive parents and the child.

In recent years, adopting an Irish child has become increasingly rare. Many prospective parents now look abroad to adopt a child. This process is called intercountry adoption.

The Child and Family Agency plays an important role in assessing possible adoptive parents and also provide services to people who were adopted or fostered and may wish to trace their birth family.

Applicants being considered by an adoption agency will undergo a detailed assessment. This assessment takes place over a period of time, ranging from 9 to 15 months, sometimes longer.

The purpose of this assessment is to establish applicants' suitability as prospective adoptive parents. The assessment is carried out by a social worker. It includes a number of interviews and home visits. Where the application is from a married couple, there will be both individual and joint interviews.

The social worker will discuss such areas as previous and/or current relationships, motives for adopting, expectations of the child and the ability to help a child to develop his/her knowledge and understanding of his/her natural background. All applicants are required to undergo a medical examination.

If planning to adopt abroad, the assessment will include issues surrounding the child's cultural background and possible special needs.

(i) Average projected waiting time for assessment; Inter Country Adoption

The average projected waiting time for assessment (e.g. from waiting list to the beginning of preparation) (In Months) 2 nd Assessment <u>Inter Country Adoption.</u> Average Calculated Quarter 2: 2014	National	9Months
	DML	5 Months
	DNE	18 Months
	SOUTH	6 Months
	WEST	5Months

(ii) The total number of completed assessments; Inter Country Adoption

The total number of completed assessments during the reporting period. (i.e. those which reached committee stage) <u>Inter Country Adoption</u> <u>Quarter 2: 2014</u>	National	Q1 2014	Q2 2014	YTD
	DML	9	11	20
	DNE	1	1	2
	SOUTH	16	9	25
	WEST	7	8	15
	Total	33	29	62

(iii) The total number of completed assessments; Domestic Adoption

The total number of completed assessments during the reporting period. (i.e. those which reached committee stage) <u>Domestic Adoption</u> <u>Quarter 2: 2014</u>	National	Q1 2014	Q2 2014	YTD
	DML	2	2	4
	DNE	3	1	4
	SOUTH	3	8	11
	WEST	3	2	5
	Total	11	13	24

(iv) The total number of Fostering to Adoption Assessments; Domestic Adoption

Total number of fostering to adoption assessments during the reporting period. <u>Domestic Adoption.</u> <u>Quarter 2: 2014</u>	National	Q1 2014	Q2 2014	YTD
	DML	4	4	8
	DNE	1	1	2
	SOUTH	11	10	21
	WEST ¹	3	2	5
	Total	19	17	36

(v) The number on waiting lists; Information and Tracing Service

The number on waiting lists <u>Information & Tracing Service:</u> <u>Quarter 2: 2014</u>	National	750
	DML	8
	DNE	35
	SOUTH	632
	WEST	75

(vi) Average length of time from waiting list to allocation; Information and Tracing Service

The average length of time from waiting list to allocation (In Months): <u>Information & Tracing Service</u> <u>Average Calculated</u> <u>Quarter 2: 2014</u>	National	9 Months
	DML	1 Months
	DNE	18 Months
	SOUTH	13 Months
	WEST	3 Months

1.11 Family Support Services Metrics (New for 2014)

Family Support Services are for families and individuals who need help. Family life is not always easy. Life events like birth, death, depression, redundancy, separation, illness, abuse or financial problems all put stress and strain on family life and relationships. Family Support Services can help.

There are many support groups for adults, teenagers, children and carers that give people the chance to tell their own stories and give support to each other. Specialist services provide support for domestic violence or child abuse. Family Support services are generally provided to families in their own homes and communities.

The Child and Family Agency provide and fund a range of services that offer advice and support to families. This includes family support workers, social workers, youth workers, family resource centres, support groups and counselling services. These types of services help families work through difficult issues, ensure children have a stable environment to live in, and provide support for parents who are finding it hard to cope

Referrals by Social Work to Family Support Services

(i) The number of children referred to FSS by Social Work during the reporting period

The number of children referred to FSS by Social Work during the reporting period <u>Bi-Annual Return Q2</u>	National	2,908
	DML	678
	DNE ²	91
	SOUTH ¹	777
	WEST	1,362

(ii) The number of families referred to FSS by Social Work during the reporting period

The number of families referred to FSS by Social Work during the reporting period <u>Bi-Annual Return Q2</u>	National	1,848
	DML	360
	DNE ³	254
	SOUTH ¹	398
	WEST	836

¹ Data for the South includes an estimated extract from an overall figure of children referred and families referred from the Kerry Area – a greater breakdown was not available at time of publication.

² Data for DNE does not include a return from Dublin City North and Louth Meath (50% coverage)

³ Data for DNE does not include a return from Dublin City North (75% coverage)

Referrals by Other Sources to Family Support Services

(iii) The number of children referred to FSS by Other Sources during the reporting period

The number of children referred to FSS by Other Sources during the reporting period <u>Bi-Annual Return Q2</u>	National	9,260
	DML	1,330
	DNE ²	1,191
	SOUTH ¹	853
	WEST	5,886

(iv) The number of families referred to FSS by Other Sources during the reporting period

The number of families referred to FSS by Other Sources during the reporting period <u>Bi-Annual Return Q2</u>	National	6,784
	DML	1,041
	DNE ²	152
	SOUTH ¹	628
	WEST ³	4,963

¹ Data for the South includes an estimated extract from an overall figure of children referred and families referred from the Kerry Area – a greater breakdown was not available at time of publication.

² Data for DNE does not include a return from Dublin City North (75% coverage)

The number of Children and Families in Receipt of a Family Support Service

(v) The number of children in receipt of FSS at the end of the reporting period

The number children in receipt of FSS at the end of the reporting period <u>Bi-Annual Return Q2</u>	National	18,531
	DML	2,346
	DNE ¹	1,914
	SOUTH	2,342
	WEST ²	11,929

(vi) The number of families in receipt of FSS at the end of the reporting period

The number families in receipt of FSS at the end of the reporting period <u>Bi-Annual Return Q2</u>	National	14,977
	DML	1,454
	DNE ¹	1,737
	SOUTH	1,727
	WEST ²	10,059

¹ Data for DNE does not include a return from Dublin City North (75% coverage)

Appendix 1: National Performance Scorecard

National Performance Scorecard 2014: <u>Quarter 2</u>	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Early Years Services¹	Q								
Number of notified early years service in operational areas	Q	4,697	4,092	4,092	4,717	15%	4,092	4,717	15%
Number of early years services which received an annual or first inspection	Q	1,780	2,771		708			376	
Percentage of early years services which received an annual or first inspection	Q	88.9% (of 42.1% target)	59% (2,771/4,697)	30%	26%	-15%	15%	14%	-1%
Number of notified full day early years service in operational areas	Q	1,591	1,550	1,550	1,611	3.9%	1,550	1,611	3.9%
Number of notified full day early years service in operational areas which received an annual or first inspection	Q	1,591	60% (954)		229			118	
Percentage of full day early years services which received an annual or first inspection	Q	108.4% (of 44.1% target)	60%	30%	24%	-20%	15%	12%	-3%
Number of early years services complaints received	Q	361	Demand Led	Demand led	152		Demand led	81	
Percentage of complaints investigated	Q	86.1%	100%	100%	94%	-6%	100.0%	96%	-4%
Number of prosecutions of early years services during the reporting period (re-worded for clarity)	Q	New PI for 2014	Demand Led	Demand led	4		Demand led	1	

National Performance Scorecard 2014: Quarter 2	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Children in Care in Education	Q		Estimated Activity Levels						
The number of children in care aged 6 to 16 inclusive (at the end of the reporting period)	Q	4,498	4,474	4,474	4,530	1%	4,474	4,530	1%
The number of children in care aged 6 to 16 inclusive (at the end of the reporting period) in full time education	Q	4,408	4,285		4,402			4,402	
The percentage of children in care aged 6 to 16 inclusive (at the end of the reporting period) in full time education	Q	98.0%	96%	96%	97%	1%	96%	97%	1%
The number of children in care aged 17 (at the end of the reporting period)	Q	506	No target Applies		531			531	
The number of children in care aged 17 (at the end of the reporting period) in full time education	Q	453	No target Applies		483			483	
The percentage of children in care aged 17 (at the end of the reporting period) in full time education	Q	89.5%	No target Applies		91%			91%	
Foster Carers	Q								
The total number of Foster carers General and Relative approved and on the Foster Care Panel (Part III Regs) (Including Private Foster Carers)	Q	4,235	4,535	4,535	4,246	-6%	4,535	4,246	-6%
The total number of Child and Family Agency Foster Carers General and Relative approved and on the Foster Care Panel (Part III Regs) (excluding Private Carers)	Q	3,999			4,030			4,030	

National Performance Scorecard 2014: Quarter 2	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
The number of relative foster carers not approved at the end of the reporting period	Q	442	No target Applies		442			442	
The number of relative foster carers where children have been placed for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel (part III of Regs)	Q	398	No target Applies		383			383	
The percentage of relative foster carers where children have been placed for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel (part III of Regs)	Q	90.0%	No target Applies		87%			87%	
The number of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and have an allocated social worker	Q	276	No target Applies		247			247	
The % of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and have an allocated social worker	Q	69%	100%	100%	64%	-36%	100%	64%	-36%
The number of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and DO NOT have an allocated social worker	Q	122	No target Applies		136			136	
The % of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and DO NOT have an allocated social worker	Q	31%	0%	0%	36%	36%	0%	36%	36%

National Performance Scorecard 2014: Quarter 2	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
After Care	Q								
The number of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service on the last day of the reporting period	Q	1,468			1,614			1,614	
The number of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service on the last day of the reporting period who are in full time education	Q	New PI for 2014			884			884	
The percentage of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service who are in full time education on the last day of the reporting period	Q	New PI for 2014	60%	60%	55%	-8.7%	60%	55%	-8.7%
The number of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service on the last day of the reporting period	Q	1,163			1,302			1,302	
The number of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service on the last day of the reporting period who are in full time education	Q	646			749			749	
The percentage of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service who are in full time education on the last day of the reporting period	Q	56%			58%			58%	

National Performance Scorecard 2014: Quarter 2	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Child Welfare Referrals	Q (In arrears)	Outturn 2013:	EAL 2014		YTD Quarter 1 2014			Quarter 1 2014	
The number of referrals of a child welfare concern	Q (In arrears)	22,192	No target Applies: Demand Led		6,212			6,212	
The number of referrals of child welfare concerns where a preliminary enquiry took place within 24 hours	Q (In arrears)	13,776	No target Applies: Demand Led		3,886			3,886	
The percentage of referrals of child welfare concerns where a preliminary enquiry took place within 24 hours	Q (In arrears)	62%	No target Applies: Demand Led		63%			63%	
The number of preliminary enquiries held (welfare concern referrals)	Q (In arrears)	20,516	No target Applies: Demand Led		6,076			6,076	
The number of referrals of child welfare concerns which required an initial assessment following a preliminary enquiry	Q (In arrears)	9,492	No target Applies: Demand Led		2,739			2,739	
The percentage of referrals of child welfare concerns which required an initial assessment following a preliminary enquiry	Q (In arrears)	46%	No target Applies: Demand Led		45%			45%	
The number of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)	1,559	No target Applies: Demand Led		442			442	
The percentage of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)	16%	No target Applies: Demand Led		16%			16%	

National Performance Scorecard 2014: Quarter 2	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Child Welfare Referrals (continued)	Q (In arrears)	Outturn 2013:	EAL 2014		YTD Quarter 1 2014			Quarter 1 2014	
Of the total number of child welfare concerns received during the reporting period the number of actions returned following an Initial Assessment	2014 metric	2014 Metric	2014 Metric		1,119			1,119	
Of the total number of child welfare concerns received during the reporting period that had an initial assessment; how many were recorded with an action: child protection	2014 metric	2014 Metric	2014 Metric		92			92	
Percentage of the total number of child welfare concerns received during the reporting period that had an initial assessment that were recorded with an action: child protection	2014 metric	2014 Metric	2014 Metric		8%			8%	
Child Protection: Abuse Referrals	Q (In arrears)	Outturn 2013:	EAL 2014		YTD Quarter 1 2014			Quarter 1 2014	
The number of referrals of child abuse	Q (In arrears)	19,407	20,045	5,011	4,641	-7.4%	5,011	4,641	-7.4%
The number of referrals of child abuse where a preliminary enquiry took place within 24 hours	Q (In arrears)	12,282	No target Applies: Demand Led		3,014			3,014	
The percentage of referrals of child abuse where a preliminary enquiry took place within 24 hours	Q (In arrears)	63%	No target Applies: Demand Led		65%			65%	

National Performance Scorecard 2014: Quarter 2	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Child Protection: Abuse Referrals (Continued)	Q (In arrears)	Outturn 2013:	EAL 2014		YTD Quarter 1 2014			Quarter 1 2014	
The number of preliminary enquiries held (abuse referrals)	Q (In arrears)	18,743	No target Applies		4,571			4,571	
The number of referrals of child abuse which required an initial assessment following a preliminary enquiry	Q (In arrears)	11,558	No target Applies		2,695			2,695	
The percentage of referrals of child abuse which required an initial assessment following a preliminary enquiry	Q (In arrears)	62%	No target Applies		59%			59%	
The number of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)	2,039	No target Applies		512			512	
The percentage of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)	18%	No target Applies		19%			19%	
Of the total number of child abuse referrals received during the reporting period the number of actions returned following an Initial Assessment	2014 metric	2014 Metric	2014 Metric		1,275			1,275	
Of the total number of child abuse received during the reporting period that had an initial assessment; how many were recorded with an action: child protection	2014 Metric	2014 Metric	2014 Metric		225			225	

National Performance Scorecard 2014: <u>Quarter 2</u>	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Child Protection: Abuse Referrals (Continued)	Q (In arrears)	Outturn 2013:	EAL 2014		YTD Quarter 1 2014			Quarter 1 2014	
Percentage of the total number of child abuse received during the reporting period that had an initial assessment that were recorded with an action: child protection	2014 Metric	2014 Metric	2014 Metric		18%			18%	
Child Protection: CPNS Listing	Q		Estimated Activity Levels						
The total number of children at the end of the reporting period who are currently listed as ACTIVE on the CPNS. (note: all children not just those listed during the quarter)	Q	New PI for 2014	No target Applies		1,720			1,720	
Crisis Intervention Service CIS (Dublin, Kildare, Wicklow)	Q								
Number of referrals made to the Crisis Intervention Service	Q	314	Demand Led		454			246	
Number of children placed with the Crisis Intervention Service	Q	314	Demand Led		117			56	

National Performance Scorecard 2014: Quarter 2	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Out of Hours (excludes Dublin; Kildare; Wicklow)	Q								
Number of referrals made to the Emergency Out of Hours Place of Safety Service	Q	370	Demand Led		202			113	
Number of children placed with the Emergency Out of Hours Placement Service	Q	262	Demand Led		122			59	
The total number of nights accommodation supplied by the Emergency Out of Hours Place of Safety Service	Q	590	Demand Led		285			131	
Adoption	Q								
Projected waiting time for assessment (i.e. from waiting list to the beginning of preparation) (In Months) : 2nd Assessment Inter Country Adoption <u>(Average calculated)</u>	Q	New PI for 2014	No target Applies		9 Months			9 Months	
Total number of completed assessments during the reporting period : Inter Country Adoption	Q	New PI for 2014	No target Applies		62			29	
Total number of completed assessments during the reporting period : Domestic Adoption	Q	New PI for 2014	No target Applies		24			13	
Total number of Fostering to Adoption Assessments during the reporting period ; Domestic Adoption	Q	New PI for 2014	No target Applies		36			17	

National Performance Scorecard 2014: Quarter 2	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
The number on waiting lists : Information & Tracing Services	Q	New PI for 2014	No target Applies		750			750	
Average length of time from waiting list to allocation (In Months): Information & Tracing Services (Average calculated)	Q	New PI for 2014	No target Applies		9 Months			9 Months	
Family Support Services (FSS)	Bi-Annual								
The number of children referred to FSS by Social Work, during the reporting period	Bi-Annual	New PI for 2014	No target Applies		2,908			2,908	
The number of families referred to FSS by Social Work, during the reporting period	Bi-Annual	New PI for 2014	No target Applies		1,843			1,843	
The number of children referred to FSS by Other sources, during the reporting period	Bi-Annual	New PI for 2014	No target Applies		9,260			9,260	
The number of families referred to FSS by Other sources, during the reporting period	Bi-Annual	New PI for 2014	No target Applies		6,784			6,784	
The number of children in receipt of FSS at the end of the reporting period	Bi-Annual	New PI for 2014	No target Applies		18,531			18,531	
The number of families in receipt of FSS at the end of the reporting period	Bi-Annual	New PI for 2014	No target Applies		14,977			14,977	

Appendix 2: Schedule of Metric Reporting 2014

Schedule of Metric Reporting 2014.	Data Timing
Early Years Services	
Number of early years services which received an annual or first inspection	Q
Percentage of early years services which received an annual or first inspection	Q
Number of notified full day early years service in operational areas	Q
Number of notified full day early years service in operational areas which received an annual or first inspection	Q
Percentage of full day early years services which received an annual or first inspection	Q
Number of early years services complaints received	Q
Percentage of complaints investigated	Q
Number of prosecutions taken by early years services during the reporting period (note rewording for clarity)	Q
Number of early years services which received an annual or first inspection	Q
Family Support Services	
The number of children referred to FSS by Social Work during the reporting period	Bi- Annual (Q2 & Q4)
The number of Families referred to FSS by Social Work during the reporting period	Bi- Annual (Q2 & Q4)
The number of children referred to FSS by Other Sources during the reporting period	Bi- Annual (Q2 & Q4)
The number of Families referred to FSS by Other Sources during the reporting period	Bi- Annual (Q2 & Q4)
The number of children in receipt of FSS at the end of the reporting period	Bi- Annual (Q2 & Q4)
The number of families in receipt of FSS at the end of the reporting period	Bi- Annual (Q2 & Q4)
Educational Welfare	
Number of children/families supported by Education Welfare Service interventions (statutory obligations) to address general school attendance/placement issues	Annual (Q4)
Number of children/families supported by Education Welfare Service interventions (statutory obligations) to address serious/chronic school attendance issues	Annual (Q4)
Children in Care in Education	
The number of children in care aged 6 to 16 inclusive (at the end of the reporting period)	Q
The number of children in care aged 6 to 16 inclusive (at the end of the reporting period) in full time education	Q
The percentage of children in care aged 6 to 16 inclusive (at the end of the reporting period) in full time education	Q
The number of children in care aged 17 (at the end of the reporting period)	Q
The number of children in care aged 17 (at the end of the reporting period) in full time education	Q
The percentage of children in care aged 17 (at the end of the reporting period) in full time education	Q
Children in Care: Residential and Foster Care	
The number of children in care overall at the end of the reporting period	M
The number of children in Residential Special Care at the end of the reporting period	M
The percentage of children in care in Residential Special Care at the end of the reporting period	M

Schedule of Metric Reporting 2014.	Data Timing
The number of children in Residential High Support at the end of the reporting period	M
The percentage of children in care in Residential High Support at the end of the reporting period	M
The number of children in Residential General Care at the end of the reporting period	M
The percentage of children in care in Residential General Care at the end of the reporting period	M
The number of children in Foster Care General at the end of the reporting period	M
The percentage of children in care in Foster Care General at the end of the reporting period	M
The number of children in Foster Care with Relatives at the end of the reporting period	M
The percentage of children in care in Foster Care with Relatives at the end of the reporting period	M
The number of children in Other Care Placements at the end of the reporting period	M
The percentage of children in care in Other Care Placements at the end of the reporting period	M
Children in Care: with an Allocated Social Worker	
Number of children in care overall who have an allocated social worker at the end of the reporting period	M
% children in care overall who have an allocated social worker at the end of the reporting period	M
Number of children in Residential Special Care who have an allocated social worker at the end of the reporting period	M
The percentage of children in Residential Special Care with an Allocated Social Worker at the end of the reporting period	M
Number of children in Residential High Support who have an allocated social worker at the end of the reporting period	M
The percentage of children in Residential High Support with an Allocated Social Worker at the end of the reporting period	M
Number of children in Residential General Care who have an allocated social worker at the end of the reporting period	M
The percentage of children in Residential General Care with an Allocated Social Worker at the end of the reporting period	M
Number of children in Foster Care General who have an allocated social worker at the end of the reporting period	M
The percentage of children in Foster Care General with an Allocated Social Worker at the end of the reporting period	M
Number of children in Foster Care with Relatives who have an allocated social worker at the end of the reporting period	M
The percentage of children in Foster Care with Relatives with an Allocated Social Worker at the end of the reporting period	M
Number of children in Other Care Placements who have an allocated social worker at the end of the reporting period	M
The percentage of children in Other Care Placements with an Allocated Social Worker at the end of the reporting period	M
Children in Care: With a Written Care Plan	
Number of children in care overall who have an a written care plan at the end of the reporting period	M
% children in care who currently have a written care plan at the end of the reporting period	M
Number of children in Residential Special Care who have a written care plan at the end of the reporting period	M
The percentage of children in Residential Special Care who currently have a written care plan at the end of the reporting period	M
Number of children in Residential High Support who have a written care plan at the end of the reporting period	M

Schedule of Metric Reporting 2014.	Data Timing
The percentage of children in Residential High Support who currently have a written care plan at the end of the reporting period	M
Number of children in Residential General Care who have a written care plan at the end of the reporting period	M
The percentage of children in Residential General Care who currently have a written care plan at the end of the reporting period	M
Number of children in Foster Care General who have a written care plan at the end of the reporting period	M
The percentage of children in Foster Care General who currently have a written care plan at the end of the reporting period	M
Number of children in Foster Care with Relatives who have a written care plan at the end of the reporting period	M
The percentage of children in Foster Care with Relatives who currently have a written care plan at the end of the reporting period	M
Number of children in Other Care Placements who have a written care plan at the end of the reporting period	M
The percentage of children in Other Care Placements who currently have a written care plan at the end of the reporting period	M
Foster Carers	
The total number of Foster carers General and Relative approved and on the Foster Care Panel (Part III Regs)	Q
The number of relative foster carers not approved at the end of the reporting period	Q
The number of relative foster carers where children have been placed for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel (part III of Regs)	Q
The percentage of relative foster carers where children have been placed for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel (part III of Regs)	Q
The number of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and have an allocated social worker	Q
The % of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and have an allocated social worker	Q
The number of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and DO NOT have an allocated social worker	Q
The % of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and DO NOT have an allocated social worker	Q
After Care	
The number of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service on the last day of the reporting period	Q
The number of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service on the last day of the reporting period who are in full time education	Q
The percentage of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service who are in full time education on the last day of the reporting period	Q
The number of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service on the last day of the reporting period	Q
The number of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service on the last day of the reporting period who are in full time education	Q
The percentage of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service who are in full time education on the last day of the reporting period	Q
Child Welfare	
The number of referrals of a child welfare concern	Q (In arrears)
The number of referrals of child welfare concerns where a preliminary enquiry took place within 24 hours	Q (In arrears)
The percentage of referrals of child welfare concerns where a preliminary enquiry took place within 24 hours	Q (In arrears)
The number of preliminary enquiries held (welfare concern referrals)	Q (In arrears)

Schedule of Metric Reporting 2014.	Data Timing
The number of referrals of child welfare concerns which required an initial assessment following a preliminary enquiry	Q (In arrears)
The percentage of referrals of child welfare concerns which required an initial assessment following a preliminary enquiry	Q (In arrears)
The number of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)
The percentage of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)
Of the total number of child welfare concerns received during the reporting period that had an initial assessment; how many were recorded with an action: child protection	Q (In arrears)
Percentage of the total number of child welfare concerns received during the reporting period that had an initial assessment that were recorded with an action: child protection	Q (In arrears)
Child Protection: Abuse referrals	
The number of referrals of child abuse	Q (In arrears)
The number of referrals of child abuse where a preliminary enquiry took place within 24 hours	Q (In arrears)
The percentage of referrals of child abuse where a preliminary enquiry took place within 24 hours	Q (In arrears)
The number of preliminary enquiries held (abuse referrals)	Q (In arrears)
The number of referrals of child abuse which required an initial assessment following a preliminary enquiry	Q (In arrears)
The percentage of referrals of child abuse which required an initial assessment following a preliminary enquiry	Q (In arrears)
The number of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)
The percentage of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)
Of the total number of child abuse received during the reporting period that had an initial assessment; how many were recorded with an action: child protection	Q (In arrears)
Percentage of the total number of child abuse received during the reporting period that had an initial assessment that were recorded with an action: child protection	Q (In arrears)
Child Protection: CPNS Listing	
The total number of children at the end of the reporting period who are currently listed as ACTIVE on the CPNS. (note: all children not just those listed during the quarter)	Q
Crisis Intervention Services CIS (Dublin, Kildare, Wicklow)	
Number of referrals made to the Crisis Intervention Service	Q
Number of children placed with the Crisis Intervention Service	Q
Out of Hours (excludes Dublin, Kildare, Wicklow)	
Number of referrals made to the Emergency Out of Hours Place of Safety Service	Q
Number of children placed with the Emergency Out of Hours Placement Service	Q
The total number of nights accommodation supplied by the Emergency Out of Hours Place of Safety Service	Q
Adoption	
Projected waiting time for assessment (i.e. from waiting list to the beginning of preparation) : Inter Country Adoption	Q
Total number of completed assessments during the reporting period : Inter Country Adoption	Q
Total number of completed assessments during the reporting period : Domestic Adoption	Q
Total number of Fostering to Adoption Assessments during the reporting period ; Domestic Adoption	
The number on waiting lists : Information & Tracing Services	Q

Schedule of Metric Reporting 2014.	Data Timing
Average length of time from waiting list to allocation: Information & Tracing Services	Q
Key: Q = Reported Quarterly (March; June; September; December); Bi-Annual = Reported twice in the year Q2 (June) and Q4 (December); M = reported Monthly January to December: Annual = Reported in Q4 (December)	