



**An Ghníomhaireacht um
Leanaí agus an Teaghlach**
Child and Family Agency

Quarter 1 2014 National Performance Activity Report

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Introduction

On the 1st of January 2014 the Child and Family agency became an independent legal entity, comprising the former HSE Children and Family Services, Family Support Agency and the National Educational Welfare Board as well as incorporating specific psychology services and a range of services responding to domestic, sexual and gender based violence.

The Child and Family Agency is now the dedicated State agency responsible for improving wellbeing and outcomes for children. It represents the most comprehensive reform of child protection, early intervention and family support services ever undertaken in Ireland. It is an ambitious move which brings together some 4,000 staff and an operational budget of approximately €600m.

The Agency operates under the *Child and Family Agency Act 2013*, a progressive piece of legislation with children at its heart, and families viewed as the foundation of a strong healthy community where children can flourish. Partnership and co-operation in the delivery of seamless services to children and families are also central to the Act.

The establishment represents an opportunity to think differently, where appropriate to behave differently and to seek a wide range of views regarding the most effective way of working together to deliver a wide range of services for children and families. An approach which is responsive, inclusive and outward looking

Under the Child and Family Act, 2013 the Child and Family Agency is charged with:

- supporting and promoting the development, welfare and protection of children, and the effective functioning of families;
- Offering care and protection for children in circumstances where their parents have not been able to, or are unlikely to, provide the care that a child needs. In order to discharge these responsibilities, the Agency is required to maintain and develop the services needed in order to deliver these supports to children and families, and provide certain services for the psychological welfare of children and their families;
- responsibility for ensuring that every child in the State attends school or otherwise receives an education, and for providing education welfare services to support and monitor children's attendance, participation and retention in education;
- ensuring that the best interests of the child guides all decisions affecting individual children;
- consulting children and families so that they help to shape the agency's policies and services;
- strengthening interagency co-operation to ensure seamless services responsive to needs;
- undertaking research relating to its functions, and providing information and advice to the Minister regarding those functions;
- commissioning services relating to the provision of child and family services

The monthly performance activity report will contain data which is returned and validated during the reporting period. Returns are made on a monthly, quarterly, bi-annual and annual basis. The schedule for reporting of the various metrics is contained in appendix 2.

1.1 Early Years Services

Early Years Services is an overarching term that includes Pre-School Services.

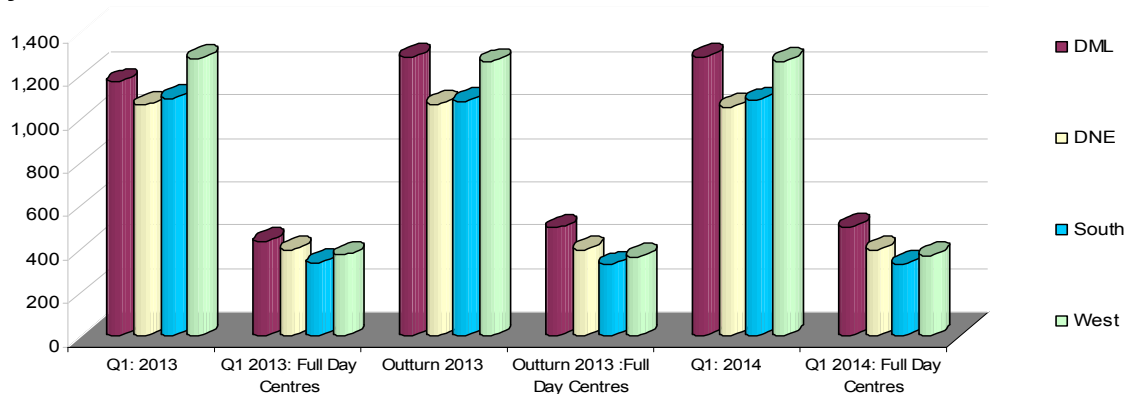
The Child and Family Agency is responsible for inspecting pre-schools, play groups, nurseries, and crèches, day-care and similar services which cater for children aged 0-6, under the Child Care (Pre-School Services) Regulations 2006. The table below provides a breakdown of the number early years inspectors employed in each region and the number of notified services:

<u>Quarter 1 2014</u>	Dublin North East	Dublin Mid- Leinster	South	West	Total
Number of Notified Services	1,057	1,288	1,085	1,268¹	4,698

(i) Number of Notified Early Years Services currently operating a service in the operational area;

The estimated activity level for 2014 for the number of notified early years services nationally is 4,092. At the end of March there were 4,698 notified services operating across the country. The regional breakdown of this figure is DML 1,288; DNE 1,057; South 1,085 and the West¹ 1,268.

Early Years Services: Notified Centres Q1 2014



(ii) Number and Percentage of Notified Early Years Services currently operating a service in the operational area which have received an annual or first inspection;

The year end target for 2014 for the percentage of notified operational early years centres who have received an annual or first inspection is 59%. Please note: the target of 59% equals 2,771 centres out of the 4,697 centres notified (Outturn 2013). The Q1 YTD target for inspections is 15%.

At the end of Quarter 1 2014 (31st March) 12% (332/2,771) of early years services received an annual or first inspection. The regional breakdown is DML 10% (77/758); DNE 6% (36/630); South 15% (95/638) and the West¹ 17% (124/745).

(iii) : Number of Notified Early Years Services currently operating a Full Day service in the operational area;

Of the 4,698 notified operational centres, 1,601 (34%) provide full day services. These offer a structured day care service for pre-school children for more than 5 hours per day and which may include a sessional pre-school service for pre-school children not attending the full day care service. Services such as those currently described as day nurseries and crèches are included in this category.

The regional breakdown of this figure is DML 504 (39%/1,288); DNE 398 (38%/1,057); South 330 (30%/1,085) and the West¹ 369 (29%/1,268).

(iv) Number and Percentage of Notified Early Years Services currently operating a Full Day service in the operational area which have received an annual or first inspection;

The year end target for 2014 for the percentage of notified operational early years centres operating a Full Day service who have received an annual or first inspection is 60% at the end of Q4 2014. A Target of 60% equals 954 centres out of the 1,591 full day centres notified (Outturn 2013). The Q1 YTD target for inspections is 15%.

At the end of Quarter 1 2014 (31st March) 12% (111/1,591) of full day early years services received an annual or first inspection. The regional breakdown is DML 7% (20/299); DNE 4% (10/239); South 22% (43/197) and the West¹ 17% of returns (38/219).

The Child and Family Agency are in the process of publishing retrospective Inspection Reports on Early Years Services inspected prior to the 1st of July 2013 and this will be an ongoing process over the next few months. All inspections conducted from the 1st July 2013 are being published on an

ongoing basis. To view these reports go to this link:
<http://www.tusla.ie/services/preschool-services/creche-inspection-reports>

(v) No. and % of Early Years Services Complaints Received and Investigated:

71 complaints were received by the Early Years Service up to the end of Quarter 1 2014. Of these 92% were investigated. The regional breakdown is DML 28 (93%/30); DNE 17 (100%); South 11 (92%/12) and the West¹ 9 (75%/12).

(vi) No. of Prosecutions taken on foot of an inspection; review visit or complaint received:

There was 1 prosecution taken by the Early Years Service up to the end of Quarter 1 2014 (DNE) on foot of an inspection; review visit or complaint received.

¹Data for the West includes an estimated return for SLWC

1.2 Children in Care in Education

School attendance for children in care is recognised as essential in terms of ensuring positive longer-term educational outcomes. The target for children in care aged between 6 and 16 inclusive in full time education for 2014 is 96%.

(i) Number and Percentage of Children in Care aged 6 to 16 (inclusive) who are in Full Time Education:

At the end of March 2014 there were 6,504 children in care. Of these children 70% (4,541) were aged between 6 and 16 years of age. The number of children aged between 6 and 16 years of age who were in full time education on the last day of the reporting period was 4,434 (98%/4,541) .

The number of children in care in education age 17 is also reported in the table below:

Children in Care in Education <u>Quarter 1 2014</u>	Number of Children in Care on 31 st March 2014.	6 to 16 Years of Age			17 Years of Age		
		Number of Children in Care on 31 st March 2014 aged 6-16 years of age	Number of Children in Care on 31 st March 2014 aged 6-16 years of age in Full Time education	% of Children in Care on 31 st March 2014 aged 6-16 years of age in Full Time education	Number of Children in Care on 31 st March 2014 aged 17 years of age	Number of Children in Care on 31 st March 2014 aged 17 years of age in Full Time education	% of Children in Care on 31 st March 2014 aged 17 years of age in Full Time education
National	6,504	4,541	4,434	98%	513	454	88%
DML	1,563	1,080	1,038	96%	128	110	86%
DNE	1,508	1,043	1,018	98%	142	124	87%
SOUTH	1,940	1,362	1,337	98%	133	120	90%
WEST	1,493	1,056	1,041	99%	110	100	91%

(ii) Number and Percentage of Children in Care aged 17 Years who are in Full Time Education:

Of the 6,504 children in care at the end of March 2014 8% (513) were aged 17 years of age. The number of children aged 17 years of age who were in full time education on the last day of the reporting period was 454 (88%/513) .

1.3 Foster Carers

(i) The total number of foster carers (General and Relative) approved and on the Foster Care Panel (Part III Regs.)

Nationally at the end of Quarter 1 2014 there were 4,094 foster carers approved and on the Foster Care Panel (Part III Regs.) A breakdown of this figure includes 2,812 general foster carers; 1,128 relative foster carers and 154 private foster carers. Further regional breakdown as per table below:

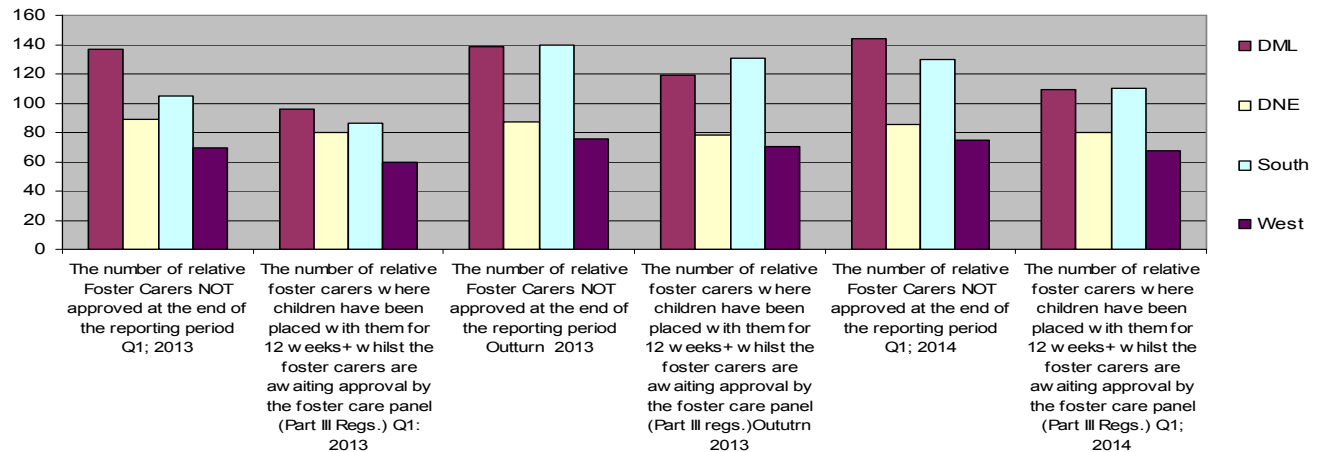
Approved Foster Carers (Q1, 2014)	The number of Child and Family Agency Foster Carers General approved by the Child and Family Agency and on the Foster Care Panel (Part III Regs)	The number of Foster Carers Relative approved by the Child and Family Agency and on the Foster Care Panel (Part III Regs)	The number of PRIVATE Foster Carers General approved by the Child and Family Agency & on the Foster Care Panel (Part III Regs)	The total of foster carers (general and relative) approved and on the Foster Care Panel (Part III Regs.)
National	2,812	1,128	154	4,094
DML	482	217	25	724
DNE	601	307	51	959
SOUTH	928	315	53	1,296
WEST	801	289	25	1,115

(ii) The number of relative foster carers not approved at the end of the reporting period:

Every effort is made by social work teams to ensure that children who need to be taken into care are placed with family members wherever possible. Such placements are often made at short notice and require children to be placed (after checks and interim approval by a social work manager), pending a full relative foster care assessment being conducted. These assessments need to be carried out as quickly as possible within staffing resources available and in order to comply with the national standards for foster care. There were 434 relative foster carers not approved at the end of Quarter 1 2014. The breakdown regionally is as follows DML 144; DNE 85; South 130 and the West 75.

- (iii) The number and percentage of relative foster carers where children have been placed with them for longer than 12 weeks whilst the foster carers are awaiting approval by the Foster Care Panel.

**The Number of Relative Foster Carers Not Approved Q1 2014
who have a child placed with them > 12 Weeks**



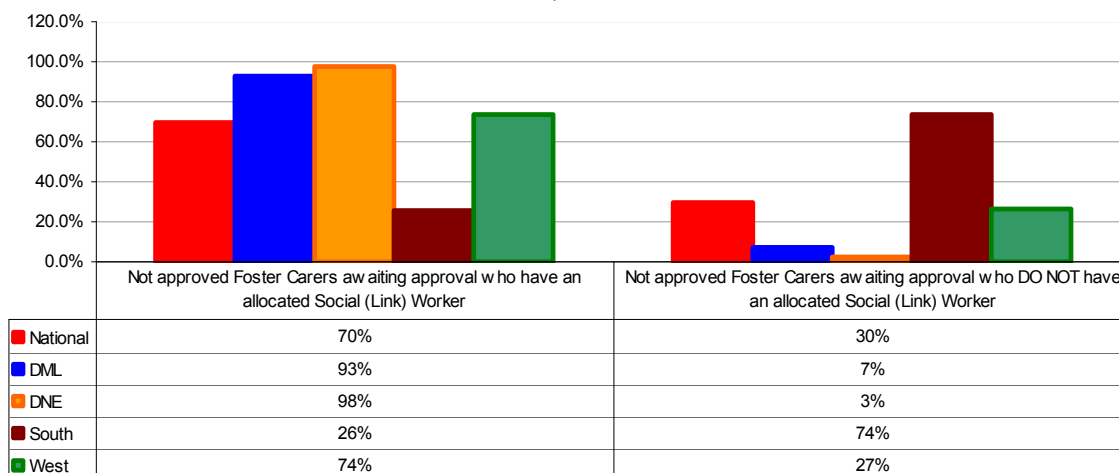
85% (367/434) of relative foster carers who are awaiting approval by the Foster Care Panel have a child placed with them for longer than 12 weeks.

- (iv) The number and percentage of relative foster carers where children have been placed with them for longer than 12 weeks whilst the foster carers are awaiting approval by the Foster Care Panel and have an allocated social (link) worker.

Of the 367 relative foster carers nationally at the end of Q1 2014 who are awaiting approval by the Foster Care Panel and who have a child placed with them for longer than 12 weeks; 258 (70%) have an allocated social (link) worker.

The regional breakdown of this metric is as follows: DML 93% (101/109); DNE 98% (78/80); South 26% (29/110) and the West 74% (50/68).

Percentage of Not Approved relative Foster Carers awaiting approval who have a child placed with them for 12 weeks+ and who have an Allocated Social (Link) Worker: Quarter 1 2014



- (v) The number and percentage of relative foster carers where children have been placed with them for longer than 12 weeks whilst the foster carers are awaiting approval by the Foster Care Panel and Do NOT have an allocated social (link) worker.

Examination of the data from the previous metric indicates that 30% (109/367) of relative foster carers nationally at the end of Q1 2014 who are awaiting approval by the Foster Care Panel, and who have a child placed with them for longer than 12 weeks, do not have an allocated social (link) worker.

The regional breakdown of this metric is as follows: DML 7% (8/109); DNE 2% (2/80); South 74% (81/110) and the West 26% (18/68).

1.4 Aftercare

The Child and Family Agency provides leaving and aftercare services for young people which are responsive and relevant to each young person's circumstances under Section 45 of the Childcare Act 1991.

In accordance with the Agency's aftercare policy, all young people who have had a care history are entitled to an Aftercare Service. Services are provided on the basis of assessment of need, age and the length of time the young person was in care, in partnership with a wide range of statutory and non-statutory agencies.

Preparation for leaving care starts when a young person enters into the Care system, but formal preparation should begin no later than the young person's 16th birthday. The approach to aftercare is informed by the wishes of the young person and with their agreement. Services can be provided up to 21 years of age or 23, if in full time education, for those young people who are eligible as per Section 45 of the Child Care Act 1991.

(i) The number of young adults aged 18-23 (inclusive) in receipt of an aftercare service

On the 31st March 2014 there were 1,539 young adults aged 18 to 23 years (inclusive) in receipt of an aftercare service. 52% (794/1,539) of those young adults 18-23 years availing of an aftercare service were female, and the remainder 48% (745/1,539) were male.

The regional breakdown is as follows: DML 434; DNE 386; South 357 and the West 362.

(ii) The number and percentage of young adults aged 18-23 (inclusive) in receipt of an aftercare service who are in full time education

Of the total number of 1,539 young adults aged 18-23 inclusive in receipt of an aftercare service on 31st March 2014; 931 (60%) were in full time education.

The number and % of young adults aged 18-23 (inc) in receipt of an aftercare service who are in full time education Quarter 1 2014	Total number of YOUNG Adults in receipt of Aftercare aged 18 to 23 years	Total number of YOUNG Adults in receipt of Aftercare aged 18 to 23 years who are in full time education on the last day of the reporting period	% YOUNG Adults in receipt of Aftercare aged 18 to 23 years who are in full time education on the last day of the reporting period
National	1,539	931	60%
DML	434	266	61%
DNE	386	167	43%
South	357	250	70%
West	362	248	69%

(iii) The number of young adults aged 18-20 (inclusive) in receipt of an aftercare service

On the 31st March 2014 there were 1,102 young adults aged 18 to 20 years (inclusive) in receipt of an aftercare service.

The regional breakdown is as follows: DML 257; DNE 321; South 234 and the West 290.

(iv) The number and percentage of young adults aged 18-20 (inclusive) in receipt of an aftercare service who are in full time education

Of the total number of 1, 102 young adults aged 18-20 inclusive in receipt of an aftercare service on 31st March 2014; 662 (60%) are in full time education.

The number and % of young adults aged 18-20 (inc) in receipt of an aftercare service who are in full time education Quarter 1 2014	Total number of YOUNG Adults in receipt of Aftercare aged 18 to 20 years	Total number of YOUNG Adults in receipt of Aftercare aged 18 to 20 years who are in full time education on the last day of the reporting period	% YOUNG Adults in receipt of Aftercare aged 18 to 20 years who are in full time education on the last day of the reporting period
National	1,102	662	60%
DML	257	163	63%
DNE	321	138	43%
South	234	184	79%
West	290	177	61%

1.5 & 1.6 Child Welfare Concern Referrals & Child Abuse Referrals 2013

	Total number of Referrals Received by Social Work Services 2013	Total Number of Referrals of Child Welfare Concern 2013	% of Referrals Child Welfare Concern	Total Number of Referrals of Child Abuse 2013	% of Referrals Child Abuse
National	41,599	22,192	53%	19,407	47%
DML	10,237	5,395	53%	4,842	47%
DNE	10,152	4,914	48%	5,238	52%
South	11,394	6,175	54%	5,219	46%
West	9,816	5,708	58%	4,108	42%

Social work services received a total of 41,599 referrals during 2013. This is a cumulative total of referrals of a child welfare concern and child abuse. The majority of these referrals (53%) relate to a child welfare concern. A more detailed breakdown of child welfare concerns and abuse referrals can be found in sections 1.5 (Child Welfare Concern Referrals) and 1.6 (Child Abuse Referrals) below.

1.5 Child Welfare Concern Referrals (2013)

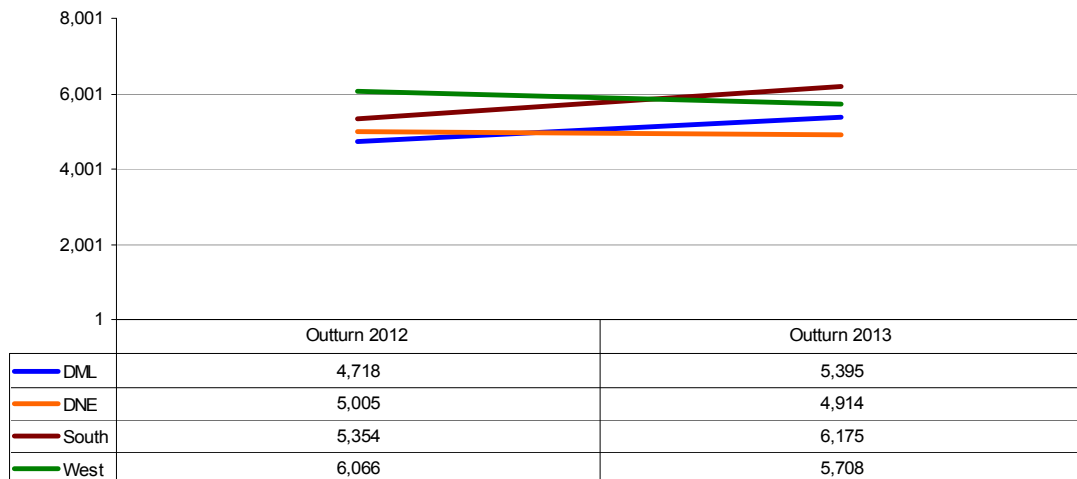
Returns for all metrics listed under 1.5 Child Welfare Concern Referrals (2013) are received quarterly in arrears. Therefore the data received at the end of March 2014 relate to Quarter 4 2013 and provides an outturn for 2013.

(i) The number of referrals of a child welfare concern

Social work services received 22,192 referrals (reports) of a child welfare concern during 2013. The regional breakdown of this is as follows DML 5,395; DNE 4,914; South 6,175 and the West 5,708

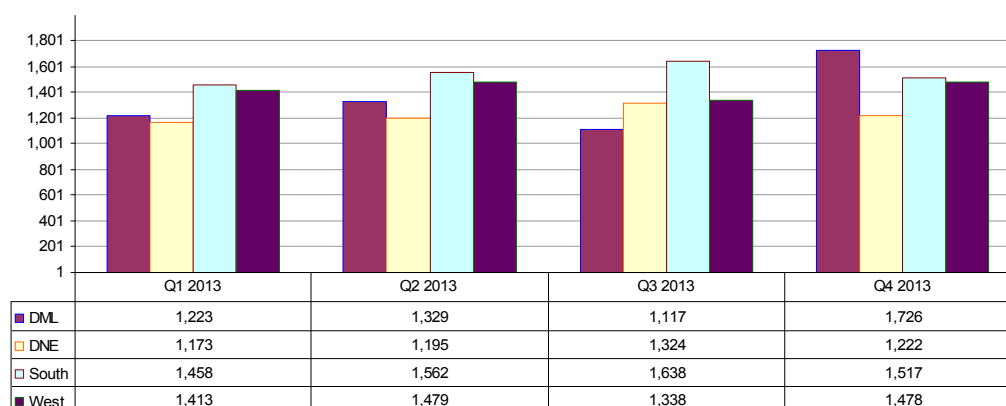
This figure (22,192) equates to a 5% increase over the 2012 outturn 21,143. Comparisons to years prior to 2012 are not possible due to the rollout of NCCIS Standardised Business Process which created definitional changes.

The Number of Referrals (Reports) of a Child Welfare Concern : 2013



The number of referrals (reports) nationally of a child welfare concern received per quarter during 2013: Quarter 1 = 5,267; Quarter 2 = 5,565; Quarter 3 = 5,417 and Quarter 4 = 5,943.

The Number of Referrals (Reports) of a Child Welfare Concern by Quarter : 2013



(ii) The number and percentage of referrals of a child welfare concern where a preliminary enquiry took place within 24 hours of receipt of the referral

Of the total number of child welfare concern referrals (reports) for 2013 (22,119), 12,661 (57%) received a preliminary enquiry that took place within 24 hours of receipt of the referral. It should be noted that this figure represents a percentage of all referrals received and that there may be multiple referrals for the one client. This represents a decrease of 10.9% on the 2012 percentage figure 64% (13,614/21,143).

(iii) The number of preliminary enquires held (child welfare concerns)

Nationally during 2013 there were 20,516 preliminary enquiries held. This equates to 93% of referrals received (20,516/22,119).

The regional breakdown for 2013 is as follows: DML² 4,828; DNE 4,934; South 5,680 and the West 5,074.

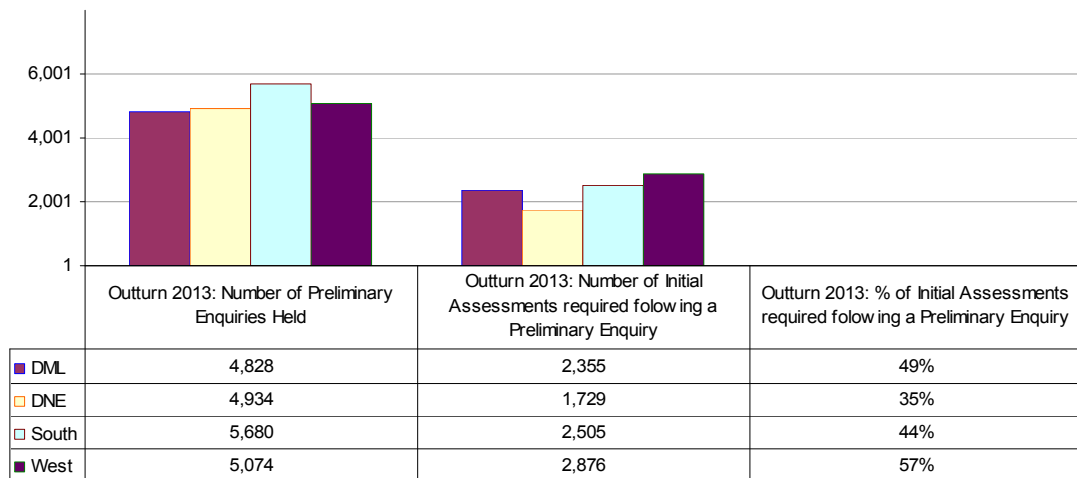
(iv) The number and percentage of referrals of a child welfare concern which required an initial assessment following a preliminary enquiry

Of the 20,516 preliminary enquiries held during 2013 nationally; 9,465 (46%) required an initial assessment following the preliminary enquiry.

Regionally the returns for 2013 were as follows: DML² 2,256 (56%/4,063); DNE 1,729 (35%/4,934); South 2,505 (44%/5,680) and the West 2,876 (57%/5,074).

The regional returns for Initial Assessments required following a preliminary enquiry 2013 are detailed in the following chart on page 18.

**The Number and Percentage of Initial Assessments Required
Following a Preliminary Enquiry: 2013 (New Metric 2013) Child Welfare Concern**



(v) The number and percentage of initial assessments completed within 21 days of receipt of the referral

Nationally 1,559 (16%) of the initial assessments required following a preliminary enquiry (9,492) were completed within 21 days of the receipt of the referral.

Regionally the returns for 2013 were as follows: DML 452 (19%/2,382); DNE 125 (7%/1,729); South 267 (11%/2,505) and the West 715 (25%/2,876).

1.6 Child Abuse Referrals (2013)

Returns for all metrics listed under 1.6 Child Abuse Referrals (2013) are received quarterly in arrears. Therefore the data received at the end of March 2014 relate to Quarter 4 2013 and provides an outturn for 2013.

(i) The number of referrals of a child abuse

Social work services received 19,407 referrals (reports) of child abuse during 2013 and this figure can be further broken down by abuse category:

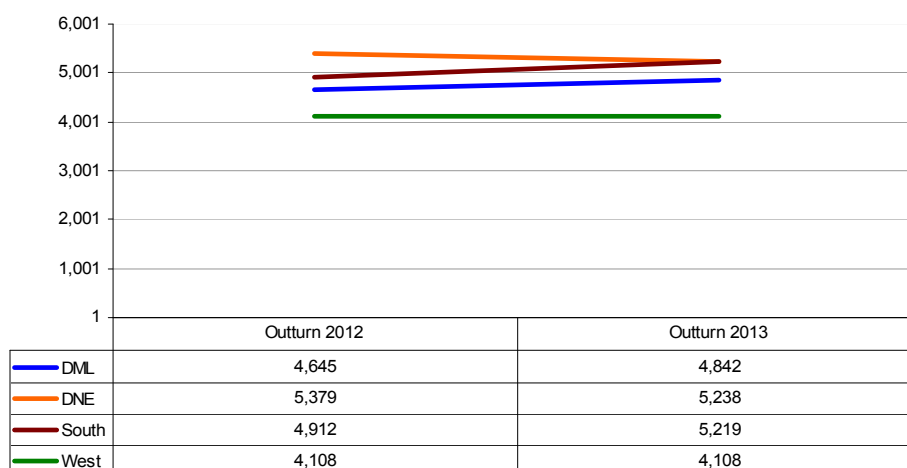
Number and % of referrals of Child Abuse: Physical Abuse	Number and % of referrals of Child Abuse: Emotional Abuse	Number and % of referrals of Child Abuse: Sexual Abuse	Number and % of referrals of Child Abuse: Neglect
4,330 22%	5,217 27%	3,385 17%	6,421 33%

The regional breakdown of the number of referrals is as follows DML 4,842; DNE 5,238; South 5,219 and the West 4,108

This figure (19,407) equates to a 2% increase over 2012 (19,044). Comparisons to years prior to 2012 are not possible due to the rollout of NCCIS Standardised Business Process which created definitional Changes.

The number of referrals (reports) nationally of child abuse received per quarter during 2013: Quarter 1 = 4,606; Quarter 2 = 4,902; Quarter 3 = 4,475 and Quarter 4 = 5,424.

The Number of Referrals (Reports) of Child Abuse : 2013



(ii) The number and percentage of referrals of a child abuse where a preliminary enquiry took place within 24 hours of receipt of the referral

Of the total number of child abuse referrals (reports) for 2013 (19,407), 12,282 (63%), received a preliminary enquiry that took place within 24 hours of receipt of the referral. It should be noted that this figure represents a percentage of all referrals received and that there may be multiple referrals for the one client. This represents a decrease of 6.7% on the 2012 percentage figure 68% (12,943/19,044).

(iii) The number of preliminary enquires held (child abuse)

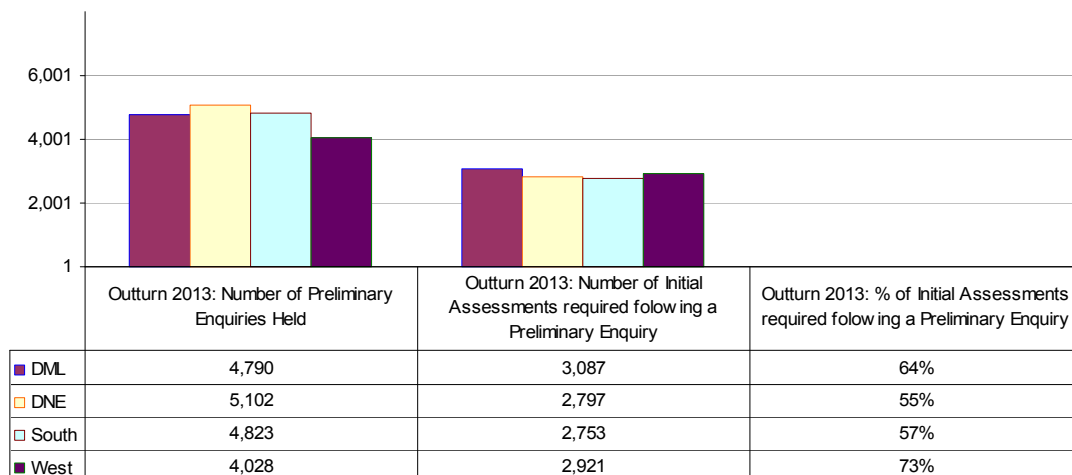
Nationally during 2013 there were 18,743 preliminary enquiries held. This equates to 97% of child abuse referrals received (18,743/19,407).

The regional breakdown for 2013 is as follows: DML 4,790; DNE 5,102; South 4,823 and the West 4,028.

(iv) The number and percentage of referrals of a child abuse which required an initial assessment following a preliminary enquiry

Of the 18,743 preliminary enquiries held during 2013 nationally; 11,558 (62%) required an initial assessment following the preliminary enquiry.

The Number and Percentage of Initial Assessments Required Following a Preliminary Enquiry: 2013 (New Metric 2013) Child Abuse



The regional returns for Initial Assessments required following a preliminary enquiry 2013 are detailed in the chart above.

(v) The number and percentage of initial assessments completed within 21 days of receipt of the referral

Nationally 2,039 (18%) of the initial assessments required following a preliminary enquiry (11,558) were completed within 21 days of receipt of the referral of child abuse.

Regionally the returns for 2013 were as follows: DML 23% (697/3,087); DNE 8% (224/2,797); South 12% (330/2,753) and the West 27% (788/2,921).

1.7 Child Protection Notification System (CPNS) Listing

(i) The total number of children who at the end of the reporting period who are currently listed as ACTIVE on the CPNS

In accordance with Children First (2011), the Agency's standard business processes and policies and procedures for carrying out initial assessments of child abuse and neglect, a child's name is placed on the CPNS in the following circumstances:

- The outcome of an initial assessment is that a child is at risk of significant harm requiring a child protection conference to be convened;
- The decision of the child protection conference is that a child protection plan is required to ensure that the necessary safeguards are in place;
- A review child protection conference (held at a minimum of 6 monthly intervals), confirms that the child remains at ongoing risk of significant harm necessitating a child protection plan.

A child is listed as either 'active' i.e. at ongoing risk, or inactive – no longer at risk.

The CPNS

At the end of Quarter 1 2014 there were 1,677 children currently listed as active on the CPNS. This is further broken down as follows: DML 307; DNE 466; South 304 and the West 600.

1.8 Crisis Intervention Service (CIS) Dublin, Wicklow, Kildare

The CIS provides an emergency service for homeless young people in the greater Dublin Area and for young people who are experiencing acute difficulties at home.

(i) The number of referrals made to the Crisis Intervention Service

No. of referrals made to the Crisis Intervention Service Quarter 1: 2014	National	198
	DML	107
	DNE	91

(ii) The number of children placed with the Crisis Intervention Service

No. of children placed with the Crisis Intervention Service. Quarter 1: 2014	National	58
	DML	21
	DNE	27

1.9 Out of Hours Service (excludes Dublin, Wicklow, Kildare)

This is a service for children who are at immediate and serious risk of harm, or who are abandoned requiring an emergency placement out of hours further to the intervention of An Garda Síochána under Section 12 of the Child Care Act 1991.

(i) The number of referrals made to the Emergency Out of Hours Place of Safety Service

No. of referrals made to the Emergency Out of Hours Place of Safety Service Quarter 1: 2014	National	89
	DML	14
	DNE	15
	SOUTH	37
	WEST	23

(ii) The number of children placed with the Emergency Out of Hours Place of Safety Service

No. of children placed with the Emergency Out of Hours Placement Service Quarter 1: 2014	National	63
	DML	7
	DNE	9
	SOUTH	31
	WEST	16

(iii) The total number of nights accommodation supplied by the Emergency Out of Hours Place of Safety Service

No. of nights accommodation supplied by the Emergency Out of Hours Placement Service Quarter 1: 2014	National	154
	DML	15
	DNE	12
	SOUTH	81
	WEST	46

1.10 Adoptions Metrics (New for 2014)

Adoption is the process whereby a child becomes a member of a new family, and creates a permanent, legal relationship between the adoptive parents and the child.

In recent years, adopting an Irish child has become increasingly rare. Many prospective parents now look abroad to adopt a child. This process is called intercountry adoption.

The Child and Family Agency plays an important role in assessing possible adoptive parents and we also provide services to people who were adopted or fostered and may wish to trace their birth family.

Applicants being considered by an adoption agency will undergo a detailed assessment. This assessment takes place over a period of time, ranging from 9 to 15 months, sometimes longer.

The purpose of this assessment is to establish applicants' suitability as prospective adoptive parents. The assessment is carried out by a social worker. It includes a number of interviews and home visits. Where the application is from a married couple, there will be both individual and joint interviews.

The social worker will discuss such areas as previous and/or current relationships, motives for adopting, expectations of the child and the ability to help a child to develop his/her knowledge and understanding of his/her natural background. All applicants are required to undergo a medical examination.

If planning to adopt abroad, the assessment will include issues surrounding the child's cultural background and possible special needs.

(i) Average projected waiting time for assessment; Inter Country Adoption

The average projected waiting time for assessment (e.g. from waiting list to the beginning of preparation) (In Months) 2 nd Assessment <u>Inter Country Adoption.</u> Average Calculated Quarter 1: 2014	National	8Months
	DML	5 Months
	DNE	18 Months
	SOUTH	6 Months
	WEST	5Months

(ii) The total number of completed assessments; Inter Country Adoption

The total number of completed assessments during the reporting period. (i.e. those which reached committee stage) <u>Inter Country Adoption</u> Quarter 1: 2014	National	33
	DML	9
	DNE	1
	SOUTH	16
	WEST	7

(iii) The total number of completed assessments; Domestic Adoption

The total number of completed assessments during the reporting period. (i.e. those which reached committee stage) <u>Domestic Adoption</u> Quarter 1: 2014	National	11
	DML	2
	DNE	3
	SOUTH	3
	WEST	3

(iv) The total number of Fostering to Adoption Assessments; Domestic Adoption

Total number of fostering to adoption assessments during the reporting period. <u>Domestic Adoption.</u> Quarter 1: 2014	National	19
	DML	4
	DNE	1
	SOUTH	11
	WEST	3

The figures for the West excludes Galway/Roscommon return which was not available at time of publication.

(v) The number on waiting lists; Information and Tracing Service

The number on waiting lists <u>Information & Tracing Service:</u> Quarter 1: 2014	National	614
	DML	6
	DNE	30
	SOUTH	505
	WEST	73

(vi) Average length of time from waiting list to allocation; Information and Tracing Service

The average length of time from waiting list to allocation (In Months): <u>Information & Tracing Service</u> Average Calculated Quarter 1: 2014	National	10 Months
	DML	2 Months
	DNE	18 Months
	SOUTH	16 Months
	WEST	5 Months

Appendix 1: National Performance Scorecard

National Performance Scorecard 2014: <u>Quarter 1</u>	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Early Years Services¹	Q								
Number of notified early years service in operational areas	Q	4,697	4,092	4,092	4,698	15%	4,092	4,698	15%
Number of early years services which received an annual or first inspection	Q	1,780	2,771		360			360	
Percentage of early years services which received an annual or first inspection	Q	88.9% (of 42.1% target)	59% (2,771/4,697)	0%	13%	-13%	15%	13%	-13%
Number of notified full day early years service in operational areas	Q	1,591	1,550	1,550	1,601	3.3%	1,550	1,601	3.3%
Number of notified full day early years service in operational areas which received an annual or first inspection	Q	1,591	60% (954)		123			123	
Percentage of full day early years services which received an annual or first inspection	Q	108.4% (of 44.1% target)	60%	15%	13%	-14%	15%	13%	-14%
Number of early years services complaints received	Q	361	Demand Led	Demand led	71		Demand led	71	
Percentage of complaints investigated	Q	86.1%	100%	100%	92%	-8%	100.0%	92%	-8%
Number of prosecutions taken on foot of an inspection; review visit or complaint received	Q	New PI for 2014	Demand Led	Demand led	1		Demand led	1	

National Performance Scorecard 2014: Quarter 1	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Children in Care in Education	Q		Estimated Activity Levels						
The number of children in care aged 6 to 16 inclusive (at the end of the reporting period)	Q	4,498	4,474	4,474	4,541	1%	4,474	4,541	1%
The number of children in care aged 6 to 16 inclusive (at the end of the reporting period) in full time education	Q	4,408	4,285		4,434			4,434	
The percentage of children in care aged 6 to 16 inclusive (at the end of the reporting period) in full time education	Q	98.0%	96%	96%	98%	2%	96%	98%	2%
The number of children in care aged 17 (at the end of the reporting period)	Q	506	No target Applies		513			513	
The number of children in care aged 17 (at the end of the reporting period) in full time education	Q	453	No target Applies		454			454	
The percentage of children in care aged 17 (at the end of the reporting period) in full time education	Q	89.5%	No target Applies		88%			88%	
Foster Carers	Q								
The total number of Foster carers General and Relative approved and on the Foster Care Panel (Part III Regs) (Including Private Foster Carers)	Q	4,235	4,535	4,535	4,094	-10%	4,535	4,094	-10%
The total number of Child and Family Agency Foster Carers General and Relative approved and on the Foster Care Panel (Part III Regs) (excluding Private Carers)	Q	3,999			3,940			3,940	

National Performance Scorecard 2014: Quarter 1	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
The number of relative foster carers not approved at the end of the reporting period	Q	442	No target Applies		434			434	
The number of relative foster carers where children have been placed for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel (part III of Regs)	Q	398	No target Applies		367			367	
The percentage of relative foster carers where children have been placed for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel (part III of Regs)	Q	90.0%	No target Applies		85%			85%	
The number of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and have an allocated social worker	Q	276	No target Applies		258			258	
The % of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and have an allocated social worker	Q	69%	100%	100%	70%	-30%	100%	70%	-30%
The number of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and DO NOT have an allocated social worker	Q	122	No target Applies		109			109	
The % of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and DO NOT have an allocated social worker	Q	31%	0%	0%	30%	30%	0%	30%	30%

National Performance Scorecard 2014: <u>Quarter 1</u>	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
After Care	Q								
The number of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service on the last day of the reporting period	Q	1,468			1,539			1,539	
The number of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service on the last day of the reporting period who are in full time education	Q	New PI for 2014			931			931	
The percentage of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service who are in full time education on the last day of the reporting period	Q	New PI for 2014	60%	60%	60%	1%	60%	60%	1%
The number of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service on the last day of the reporting period	Q	1,163			1,102			1,102	
The number of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service on the last day of the reporting period who are in full time education	Q	646			662			662	
The percentage of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service who are in full time education on the last day of the reporting period	Q	56%			60%			60%	

National Performance Scorecard 2014: Quarter 1	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Child Welfare Referrals ²	Q (In arrears)	Outturn 2012:	EAL 2013	EAL 2013	Outturn 2013	EAL 2013	EAL 2013	Quarter 4 2013	2013
The number of referrals of a child welfare concern	Q (In arrears)	21,143	No target Applies: Demand Led		22,92			5,943	
The number of referrals of child welfare concerns where a preliminary enquiry took place within 24 hours	Q (In arrears)	13,614	No target Applies: Demand Led		12,702			3,771	
The percentage of referrals of child welfare concerns where a preliminary enquiry took place within 24 hours	Q (In arrears)	64%	No target Applies: Demand Led		57%			63%	
The number of preliminary enquiries held (welfare concern referrals)	Q (In arrears)	New PI for 2013	No target Applies: Demand Led		20,516			5,751	
The number of referrals of child welfare concerns which required an initial assessment following a preliminary enquiry	Q (In arrears)	10,108	No target Applies: Demand Led		9,492			2,666	
The percentage of referrals of child welfare concerns which required an initial assessment following a preliminary enquiry	Q (In arrears)	New PI for 2013	No target Applies: Demand Led		46%			46%	
The number of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)	1,823	No target Applies: Demand Led		1,559			467	
The percentage of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)	18%	No target Applies: Demand Led		16%			18%	

National Performance Scorecard 2014: Quarter 1	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Of the total number of child welfare concerns received during the reporting period that had an initial assessment; how many were recorded with an action: child protection	2014 metric	2014 Metric	2014 Metric		2014 metric			2014 metric	
Percentage of the total number of child welfare concerns received during the reporting period that had an initial assessment that were recorded with an action: child protection	2014 metric	2014 Metric	2014 Metric		2014 metric			2014 metric	
Child Protection: Abuse Referrals³	Q (In arrears)	Outturn 2012:	EAL 2013	EAL 2013	Outturn 2013	EAL 2013	EAL 2013	Quarter 4 2013	2013
The number of referrals of child abuse	Q (In arrears)	19,044	20,045	Demand led	19,407		Demand Led	5,424	
The number of referrals of child abuse where a preliminary enquiry took place within 24 hours	Q (In arrears)	12,943	No target Applies: Demand Led		12,282			3,542	
The percentage of referrals of child abuse where a preliminary enquiry took place within 24 hours	Q (In arrears)	68%	74%	74%	63%	-14%		65%	
The number of preliminary enquiries held (abuse referrals)	Q (In arrears)	New PI for 2013	No target Applies		18,743			5,253	
The number of referrals of child abuse which required an initial assessment following a preliminary enquiry	Q (In arrears)	11,320	No target Applies		11,558			3,296	

National Performance Scorecard 2014: Quarter 1	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
The percentage of referrals of child abuse which required an initial assessment following a preliminary enquiry	Q (In arrears)	New PI for 2013	72%	72%	62%	-14%		63%	
The number of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)	2,122	No target Applies		2,039			543	
The percentage of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)	19%	25%	25%	18%	-29.4%		16%	
Of the total number of child abuse received during the reporting period that had an initial assessment; how many were recorded with an action: child protection	2014 Metric	2014 Metric	2014 Metric		2014 Metric			2014 Metric	
Percentage of the total number of child abuse received during the reporting period that had an initial assessment that were recorded with an action: child protection	2014 Metric	2014 Metric	2014 Metric		2014 Metric			2014 Metric	
Child Protection: CPNS Listing	Q		Estimated Activity Levels						
The total number of children at the end of the reporting period who are currently listed as ACTIVE on the CPNS. (note: all children not just those listed during the quarter)	Q	New PI for 2014	No target Applies		1,677			1,677	

National Performance Scorecard 2014: Quarter 1	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Crisis Intervention Service CIS (Dublin, Kildare, Wicklow)	Q								
Number of referrals made to the Crisis Intervention Service	Q	314	Demand Led		198			198	
Number of children placed with the Crisis Intervention Service	Q	314	Demand Led		58			58	
Out of Hours (excludes Dublin; Kildare; Wicklow)	Q								
Number of referrals made to the Emergency Out of Hours Place of Safety Service	Q	370	Demand Led		89			89	
Number of children placed with the Emergency Out of Hours Placement Service	Q	262	Demand Led		63			63	
The total number of nights accommodation supplied by the Emergency Out of Hours Place of Safety Service	Q	590	Demand Led		154			154	
Adoption	Q								
Projected waiting time for assessment (i.e. from waiting list to the beginning of preparation) (In Months) : 2nd Assessment Inter Country Adoption <u>(Average calculated)</u>	Q	New PI for 2014	No target Applies		8 Months			8 Months	

National Performance Scorecard 2014: <u>Quarter 1</u>	Data Timing	Outturn 2013	Target or Estimated Activity Levels (EAL) 2014	Performance YTD			Performance this M/Q		
				Target/EAL YTD	Activity YTD	% var Activity YTD v Target/EAL YTD	Target/EAL this Month or Quarter	Actual this Month or Quarter	% var reported activity v Target/EAL this Month or Quarter
Total number of completed assessments during the reporting period : Inter Country Adoption	Q	New PI for 2014	No target Applies		33			33	
Total number of completed assessments during the reporting period : Domestic Adoption	Q	New PI for 2014	No target Applies		11			11	
Total number of Fostering to Adoption Assessments during the reporting period ; Domestic Adoption	Q	New PI for 2014	No target Applies		19			19	
The number on waiting lists : Information & Tracing Services	Q	New PI for 2014	No target Applies		614			614	
Average length of time from waiting list to allocation (In Months): Information & Tracing Services <u>(Average calculated)</u>	Q	New PI for 2014	No target Applies		10 Months			10 Months	

¹Early Years data includes an estimated return for SLWC for the West

Appendix 2: Schedule of Metric Reporting 2014

Schedule of Metric Reporting 2014.	Data Timing
Early Years Services	
Number of early years services which received an annual or first inspection	Q
Percentage of early years services which received an annual or first inspection	Q
Number of notified full day early years service in operational areas	Q
Number of notified full day early years service in operational areas which received an annual or first inspection	Q
Percentage of full day early years services which received an annual or first inspection	Q
Number of early years services complaints received	Q
Percentage of complaints investigated	Q
Number of prosecutions taken of early years services during the reporting period (note rewording for clarity)	Q
Number of early years services which received an annual or first inspection	Q
Family Support Services	
The number of children referred to FSS by Social Work during the reporting period	Bi- Annual (Q2 & Q4)
The number of Families referred to FSS by Social Work during the reporting period	Bi- Annual (Q2 & Q4)
The number of children referred to FSS by Other Sources during the reporting period	Bi- Annual (Q2 & Q4)
The number of Families referred to FSS by Other Sources during the reporting period	Bi- Annual (Q2 & Q4)
The number of children in receipt of FSS at the end of the reporting period	Bi- Annual (Q2 & Q4)
The number of families in receipt of FSS at the end of the reporting period	Bi- Annual (Q2 & Q4)
Educational Welfare	
Number of children/families supported by Education Welfare Service interventions (statutory obligations) to address general school attendance/placement issues	Annual (Q4)
Number of children/families supported by Education Welfare Service interventions (statutory obligations) to address serious/chronic school attendance issues	Annual (Q4)
Children in Care in Education	
The number of children in care aged 6 to 16 inclusive (at the end of the reporting period)	Q
The number of children in care aged 6 to 16 inclusive (at the end of the reporting period) in full time education	Q
The percentage of children in care aged 6 to 16 inclusive (at the end of the reporting period) in full time education	Q
The number of children in care aged 17 (at the end of the reporting period)	Q
The number of children in care aged 17 (at the end of the reporting period) in full time education	Q
The percentage of children in care aged 17 (at the end of the reporting period) in full time education	Q
Children in Care: Residential and Foster Care	
The number of children in care overall at the end of the reporting period	M
The number of children in Residential Special Care at the end of the reporting period	M
The percentage of children in care in Residential Special Care at the end of the reporting period	M

Schedule of Metric Reporting 2014.	Data Timing
The number of children in Residential High Support at the end of the reporting period	M
The percentage of children in care in Residential High Support at the end of the reporting period	M
The number of children in Residential General Care at the end of the reporting period	M
The percentage of children in care in Residential General Care at the end of the reporting period	M
The number of children in Foster Care General at the end of the reporting period	M
The percentage of children in care in Foster Care General at the end of the reporting period	M
The number of children in Foster Care with Relatives at the end of the reporting period	M
The percentage of children in care in Foster Care with Relatives at the end of the reporting period	M
The number of children in Other Care Placements at the end of the reporting period	M
The percentage of children in care in Other Care Placements at the end of the reporting period	M
Children in Care: with an Allocated Social Worker	
Number of children in care overall who have an allocated social worker at the end of the reporting period	M
% children in care overall who have an allocated social worker at the end of the reporting period	M
Number of children in Residential Special Care who have an allocated social worker at the end of the reporting period	M
The percentage of children in Residential Special Care with an Allocated Social Worker at the end of the reporting period	M
Number of children in Residential High Support who have an allocated social worker at the end of the reporting period	M
The percentage of children in Residential High Support with an Allocated Social Worker at the end of the reporting period	M
Number of children in Residential General Care who have an allocated social worker at the end of the reporting period	M
The percentage of children in Residential General Care with an Allocated Social Worker at the end of the reporting period	M
Number of children in Foster Care General who have an allocated social worker at the end of the reporting period	M
The percentage of children in Foster Care General with an Allocated Social Worker at the end of the reporting period	M
Number of children in Foster Care with Relatives who have an allocated social worker at the end of the reporting period	M
The percentage of children in Foster Care with Relatives with an Allocated Social Worker at the end of the reporting period	M
Number of children in Other Care Placements who have an allocated social worker at the end of the reporting period	M
The percentage of children in Other Care Placements with an Allocated Social Worker at the end of the reporting period	M
Children in Care: With a Written Care Plan	
Number of children in care overall who have an a written care plan at the end of the reporting period	M
% children in care who currently have a written care plan at the end of the reporting period	M
Number of children in Residential Special Care who have a written care plan at the end of the reporting period	M
The percentage of children in Residential Special Care who currently have a written care plan at the end of the reporting period	M
Number of children in Residential High Support who have a written care plan at the end of the reporting period	M

Schedule of Metric Reporting 2014.	Data Timing
The percentage of children in Residential High Support who currently have a written care plan at the end of the reporting period	M
Number of children in Residential General Care who have a written care plan at the end of the reporting period	M
The percentage of children in Residential General Care who currently have a written care plan at the end of the reporting period	M
Number of children in Foster Care General who have a written care plan at the end of the reporting period	M
The percentage of children in Foster Care General who currently have a written care plan at the end of the reporting period	M
Number of children in Foster Care with Relatives who have a written care plan at the end of the reporting period	M
The percentage of children in Foster Care with Relatives who currently have a written care plan at the end of the reporting period	M
Number of children in Other Care Placements who have a written care plan at the end of the reporting period	M
The percentage of children in Other Care Placements who currently have a written care plan at the end of the reporting period	M
Foster Carers	
The total number of Foster carers General and Relative approved and on the Foster Care Panel (Part III Regs)	Q
The number of relative foster carers not approved at the end of the reporting period	Q
The number of relative foster carers where children have been placed for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel (part III of Regs)	Q
The percentage of relative foster carers where children have been placed for longer than 12 weeks whilst the foster carers are awaiting approval by the foster care panel (part III of Regs)	Q
The number of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and have an allocated social worker	Q
The % of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and have an allocated social worker	Q
The number of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and DO NOT have an allocated social worker	Q
The % of relative foster carers not approved at the end of the reporting period who have a child placed with them (longer than 12 weeks) and DO NOT have an allocated social worker	Q
After Care	
The number of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service on the last day of the reporting period	Q
The number of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service on the last day of the reporting period who are in full time education	Q
The percentage of young adults aged 18 to 23 (inclusive) in receipt of an aftercare service who are in full time education on the last day of the reporting period	Q
The number of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service on the last day of the reporting period	Q
The number of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service on the last day of the reporting period who are in full time education	Q
The percentage of young adults aged 18 to 20 (inclusive) in receipt of an aftercare service who are in full time education on the last day of the reporting period	Q
Child Welfare	
The number of referrals of a child welfare concern	Q (In arrears)
The number of referrals of child welfare concerns where a preliminary enquiry took place within 24 hours	Q (In arrears)
The percentage of referrals of child welfare concerns where a preliminary enquiry took place within 24 hours	Q (In arrears)
The number of preliminary enquiries held (welfare concern referrals)	Q (In arrears)

Schedule of Metric Reporting 2014.	Data Timing
The number of referrals of child welfare concerns which required an initial assessment following a preliminary enquiry	Q (In arrears)
The percentage of referrals of child welfare concerns which required an initial assessment following a preliminary enquiry	Q (In arrears)
The number of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)
The percentage of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)
Of the total number of child welfare concerns received during the reporting period that had an initial assessment; how many were recorded with an action: child protection	Q (In arrears)
Percentage of the total number of child welfare concerns received during the reporting period that had an initial assessment that were recorded with an action: child protection	Q (In arrears)
Child Protection: Abuse referrals	
The number of referrals of child abuse	Q (In arrears)
The number of referrals of child abuse where a preliminary enquiry took place within 24 hours	Q (In arrears)
The percentage of referrals of child abuse where a preliminary enquiry took place within 24 hours	Q (In arrears)
The number of preliminary enquiries held (abuse referrals)	Q (In arrears)
The number of referrals of child abuse which required an initial assessment following a preliminary enquiry	Q (In arrears)
The percentage of referrals of child abuse which required an initial assessment following a preliminary enquiry	Q (In arrears)
The number of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)
The percentage of initial assessments completed within 21 days of receipt of the referral	Q (In arrears)
Of the total number of child abuse received during the reporting period that had an initial assessment; how many were recorded with an action: child protection	Q (In arrears)
Percentage of the total number of child abuse received during the reporting period that had an initial assessment that were recorded with an action: child protection	Q (In arrears)
Child Protection: CPNS Listing	
The total number of children at the end of the reporting period who are currently listed as ACTIVE on the CPNS. (note: all children not just those listed during the quarter)	Q
Crisis Intervention Services CIS (Dublin, Kildare, Wicklow)	
Number of referrals made to the Crisis Intervention Service	Q
Number of children placed with the Crisis Intervention Service	Q
Out of Hours (excludes Dublin, Kildare, Wicklow)	
Number of referrals made to the Emergency Out of Hours Place of Safety Service	Q
Number of children placed with the Emergency Out of Hours Placement Service	Q
The total number of nights accommodation supplied by the Emergency Out of Hours Place of Safety Service	Q
Adoption	
Projected waiting time for assessment (i.e. from waiting list to the beginning of preparation) : Inter Country Adoption	Q
Total number of completed assessments during the reporting period : Inter Country Adoption	Q
Total number of completed assessments during the reporting period : Domestic Adoption	Q
Total number of Fostering to Adoption Assessments during the reporting period ; Domestic Adoption	
The number on waiting lists : Information & Tracing Services	Q

Schedule of Metric Reporting 2014.	Data Timing
Average length of time from waiting list to allocation: Information & Tracing Services	Q
Key: Q = Reported Quarterly (March; June; September; December); Bi-Annual = Reported twice in the year Q2 (June) and Q4 (December); M = reported Monthly January to December: Annual = Reported in Q4 (December)	